

# The People's Project

Bramley-Moore Dock - Planning Addendum Social & Heritage Value Report - Post Covid-19 Update September 2020



# SIMETRICA Jacobs

# Everton Football Club and Stadium: Social and Heritage Value Report: PostCovid-19 Update

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# **Executive Summary**

Simetrica-Jacobs was commissioned by Everton Football Club and CBRE to run a series of studies to understand how Merseyside residents value different land use options at Bramley-Moore Dock, a site of significant industrial heritage that has been earmarked for redevelopment for a state-of-the-art football stadium. The studies and results are intended to provide evidence for Everton to use in the planning process for their new proposed stadium at Bramley-Moore Dock.

The study uses two contingent valuation surveys collected over two points in time (2019, and a July-August 2020 sample collected after the Covid-19 pandemic) on a large sample of nearly 2,500 Merseyside residents collected through online and face to face methods across two points in time (1,495 in the 2019 survey and 974 in the 2020 survey). Best-practice HM Treasury Green Book<sup>1</sup> methods were applied to elicit preferences and values from the general public for proposed changes that would impact on their welfare and wellbeing.

Survey A estimates how much residents in Merseyside value and would be willing to pay to maintain the label of 'UNESCO Liverpool Maritime Mercantile City World Heritage Site' for the Liverpool Waterfront.

Survey B estimates people's preferences and values for either keeping Bramley-Moore Dock (BMD) in its current condition or building the new stadium.

We find that Merseyside residents value heritage and the World Heritage Site status in Liverpool, but that Stanley Dock (the conservation area where Bramley-Moore Dock is located) does not add to the value of the World Heritage Site status. In respect to the stadium, whilst people value heritage status in general in Liverpool and some people would prefer to leave Bramley-Moore Dock as it currently is, we find that overall people value higher the creation of a new stadium at Bramley-Moore Dock over its current use and condition. Overall, the results of these studies paint a positive picture for the role of Everton Football Club the new stadium in the community and for the local area.

H. IVI. Treasury 2018

<sup>&</sup>lt;sup>1</sup> H. M. Treasury 2018

More specifically, the results show that **cultural heritage (built and sporting)** is important to Merseyside residents:

- A very high proportion (around 90%) agreed or strongly agreed with the general conservation statements that it is important to preserve the historic character of our cities and that historic buildings should be preserved for future generations. A smaller proportion (between 70-90%) agreed that footballing culture is important to the city of Liverpool.<sup>2</sup> A smaller proportion (70-80%) were proud that Liverpool Mercantile City has UNESCO World Heritage Status. These results did not differ significantly between the 2019 and 2020 surveys.
- UNESCO Liverpool Maritime Mercantile City World Heritage Status is moderately familiar to people, but the majority think of the iconic Pier Head, Three Graces and Albert Dock as the most important part of this area. Statistical tests show that there is no significant difference in the value people hold for the UNESCO Liverpool Maritime Mercantile City WHS with or without Stanley Dock included. These results were consistent across the 2019 and 2020 surveys.
- Just under half of the survey respondents considered themselves a football fan, but over two-thirds were familiar with the information that the survey presented about Football culture in Liverpool. This suggests that footballing culture has a value to people of Merseyside regardless of whether they themselves support a team.
- Half of the sample considered themselves Liverpool Football Club supporters and around a quarter considered themselves Everton supporters, which broadly aligns with what is known about the split across the city, giving greater confidence that the results are based on a balanced sample of Liverpool, Everton, and non-football supporters.

The value of these aspects of cultural and sporting heritage can be monetised as a maximum willingness amount that Merseyside residents would be willing to pay to support the designation label of Mercantile City/City of Football:

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<sup>&</sup>lt;sup>2</sup> This statement was framed negatively, so technically 88% disagreed or strongly disagreed that footballing culture is not important to the city of Liverpool.

- For the continued maintenance of the UNESCO Liverpool Maritime Mercantile
   City World Heritage Site Merseyside residents would be willing to donate an
   average of £12.35 per household per year (£6.2million for all households in
   Merseyside, or £70million Present Value over 30 years).
- The value of the Liverpool Maritime Mercantile City World Heritage Status reduced in the **2020 post-Covid survey**. Average willingness to pay to support the administration and maintenance of the Liverpool Maritime Mercantile City World Heritage Status was £9.87 per household per year (£5million per year, or £44million Present Value over 30 years: As an annual value this is £1.25 million lower than the same Contingent Valuation question as elicited in 2019 in a pre-Covid context. In sum, between the 2019 and 2020 surveys, the value of UNESCO World Heritage to Merseyside residents has decreased. This represents a decrease of 20% in the value that Merseyside residents hold for maintaining the UNESCO Liverpool Maritime Mercantile City World Heritage Status between 2019 and 2020, with the Covid-19 outbreak and associated economic uncertainty taking place between the two surveys.
- This decrease in WTP for maintaining the UNESCO Liverpool Maritime Mercantile City World Heritage Status in the 2020 survey may reflect the influence of the Covid-19 lockdown and accompanying fear of economic recession. In periods of economic uncertainty, Stated-Preference valuations have been shown to be lower, because people's mental budget feels lower and they are less willing to part with their salary.

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Following on from this, the net value of the redevelopment of **Bramley-Moore Dock for a new stadium** and supporting uses is calculated by combining the positive willingness to pay (WTP) of those who would prefer to have a stadium development at the site with the negative willingness to accept (WTA) compensation amount required to reimburse those who would prefer to keep Bramley-Moor Dock in its current condition.

+ In the 2020 post-Covid survey, the aggregate PV WTP value for the stadium development among those who would prefer this option was £222 million over a 30-year evaluation period. This is £4million higher than in the 2019 pre-Covid survey, where aggregate PV WTP

- value for the stadium development among those who would prefer this option was £218 million over a 30-year evaluation period.
- In the 2020 post-Covid survey aggregate PV WTA value among those who would prefer keeping Bramley-Moore Dock in its current condition is £2.5million over a 30-year evaluation period. This is £10.4million lower than in the 2019 pre-Covid survey, where aggregate PV WTA value among those who would prefer keeping Bramley-Moore Dock in its current condition was £12.9million over a 30-year evaluation period. In both cases this is a net negative value, which includes distributional weighting to account for the lower income of the group experiencing the welfare loss, in line with HM Treasury Green Book (recall Section 3.5).

The two values must be considered in combination, since some in Merseyside would be positively and some negatively affected by the stadium development.

In the 2020 post-Covid survey **NPV** over **30** years for the stadium development is £219million for Merseyside residents. This is £14million higher than in the 2019 pre-Covid survey, where **NPV** over **30** years for the stadium development was £205million for Merseyside residents.

The Stated Preference survey provides Green-Book consistent evidence that the public value of the stadium redevelopment proposal has increased since the original survey in 2019, with an increase in the price people would be willing to pay to support the stadium redevelopment, and a decrease in the price residents would be willing to pay to maintain BMD in its current condition. These twin elements make the Net Present Value higher in the 2020 survey, which we can hypothesize is in part driven by the Covid-19 pandemic and the uncertainty it provides to the economy, which makes a major investment in a sport stadium and ancillary uses on a currently inaccessible part of the Liverpool waterfront more attractive to local residents.

In both cases, the NPV figure may be conservative, as we only focus on Merseyside residents and people outside of Merseyside may value the stadium and its supporting uses both in terms of the option to use it, and as a non-use value to see the

redevelopment of an area of Liverpool's waterfront which is currently vacant and not accessible to the public.

Note that these figures capture the wider social and heritage benefits and impacts of the new stadium and does not include the economic benefits of the stadium, which should be added separately. These values are considerably larger than those for the continued administration of the This value is considerably larger than those for the continued administration of the UNESCO World Heritage Site, which also decreased in a post-Covid context, from £70million Present Value in 2019 to £43,987,624 present value in 2020, both measured over 30 years.

This constitutes a total value which includes direct use value, the option to use the stadium, the non-use value of having a state-of-the-art sport stadium, and the community, social, economic and regeneration benefits it would bring to the city and the local area. This figure may be conservative, as we only focus on Merseyside residents and people outside of Merseyside may value the stadium and its supporting uses both in terms of the option to use it, and as a non-use value to see the redevelopment of an area of Liverpool's waterfront which is currently vacant and not accessible to the public.

Summary of the results and the values estimated in this report

	Cultural heritage/landuse option	Payment vehicle	Survey sample size per valuation question	Mean WTP/WTA per household	Present value over a 30-year evaluation period
	Value of cultural (built and sporting) heritage				
2019 (pre- Covid)	UNESCO Liverpool Maritime Mercantile City World Heritage Site status	Annual donation	702	£12.35	£69,614,625
2020 (post- Covid)	UNESCO Liverpool Maritime Mercantile City World Heritage Site status	Annual donation	515	£9.87	£43,987,624
	Landuse options for Bramley-Moore Dock				

2019 (pre-	Stadium development at Bramley Moore Dock (amongst those in favour of this landuse option)	Increase in monthly cost of living	719	£83.27	NPV (WTP – WTA) £205,014,007	
Covid)	Stadium development at Bramley Moore Dock (amongst those against this landuse option)	One-off compensation	74	£189.67		
2020 (post- Covid)	Stadium development at Bramley Moore Dock (amongst those in favour of this landuse option)	Increase in monthly cost of living	412	£98.73	NPV (WTP – WTA) £219,449,037	
	Stadium development at Bramley Moore Dock (amongst those against this landuse option)	One-off compensation	47	£30.89		

# 1 Introduction

The city of Liverpool and the wider Merseyside area are rich in cultural and sporting heritage. Liverpool is home to a number of heritage landmarks and historic areas of national and international importance from the underground arts and music scenes that have developed world renowned artists, being home to two Premier League football clubs, and being the British empire's major trading port in the 18<sup>th</sup>, 19<sup>th</sup>, and early 20<sup>th</sup> centuries. This includes the built heritage that is conserved within the city's many important Conservation Areas.<sup>3</sup> Elements of Liverpool's Waterfront along with parts of the City Centre were designated as a Word Heritage Site in 2004 by the United Nations Educational, Scientific and Cultural Organization (UNESCO).<sup>4</sup> In 2015 the city was awarded a City of Music status by UNESCO due to music's place at the heart of Liverpool's contemporary culture, education and the economy. Footballing culture is also integral to the heritage of the city. Everton and Liverpool have an important role in the history, heritage and culture of Liverpool.

The purpose of this report is to better understand the value that people place on the cultural and sporting heritage in the city and specifically the impact and the value of a new stadium for Everton at Bramley-Moore Dock. We employ established best-practice methods for valuing cultural and sporting heritage and the stadium as set out by the HM Treasury Green Book<sup>5</sup> and applied by the Department for Digital, Culture, Media, and Sport (DCMS)<sup>6</sup>, Department for Transport (DfT)<sup>7</sup> and Historic England<sup>8</sup>. This was achieved through a state-of-the-art contingent valuation survey, which elicits preferences from the local residents and asks their willingness to pay (WTP) for proposed changes that would enhance their welfare, or willingness to accept (WTA) for those which would reduce their welfare.

<sup>&</sup>lt;sup>3</sup> A Conservation Area is a neighbourhood or area considered worthy of preservation or enhancement in the planning system because of its special architectural or historic interest, taking into consideration characteristics such as the layout of roads, viewpoints, green features and characteristic building materials.

<sup>&</sup>lt;sup>4</sup> UNESCO recognises certain areas as UNESCO World Heritage Sites, if they deem the area to be of outstanding cultural or natural importance to the common culture and heritage of humanity.

<sup>&</sup>lt;sup>5</sup> HM Treasury Green Book <u>2018</u>

<sup>&</sup>lt;sup>6</sup> Bakhshi et al. 2015; Lawton et al. 2018; Fujiwara et al. 2018

<sup>&</sup>lt;sup>7</sup> DfT 2014

<sup>&</sup>lt;sup>8</sup> Eftec 2005

Simetrica designed two valuation surveys delivered on a sample of nearly 2,000 Merseyside residents, both online and face-to-face, to ensure that a full range of local voices were heard. For a contingent valuation study, the size of the sample is large, and improves confidence in the representativeness of the results. The surveys elicited people's preferences and values for:

- Built heritage within Liverpool's Conservation Areas and maintaining Liverpool Maritime Mercantile City UNESCO World Heritage Status.
- Different land use options at Bramley-Moore Dock, including the new proposed stadium for Everton. This provides an estimate of the overall value that the proposed redevelopment of Bramley-Moore Dock would bring to the people of Liverpool, inclusive of the preferences of those who would prefer to see the redevelopment and those who would not.

We estimate the value to society in terms of both **use** and **non-use values**. Use values represent the values to users and direct beneficiaries. This is relevant when assessing the benefits of the different land use options at BMD. Additionally, and especially in the areas of heritage and large transformational urban regeneration schemes, we should also acknowledge non-use values, which are an important and prominent part of guidelines in this area including the HM Treasury Green Book and the Organisation for Economic Cooperation and Development (OECD) guidelines. Non-use value is a crucial issue in the appraisal of cultural heritage assets since much of the value of these assets derive from their very existence or the benefits for future generations. Valuation of culture and heritage in other policy areas in the UK such as work conducted by the Department for Digital, Culture, Media and Sport has a significant focus on non-use value.<sup>9</sup>

Estimating use and non-use values allows us to derive the Total Economic Value <sup>10</sup> for the new stadium and cultural heritage assets in Liverpool, which is aggregated to all households in the Merseyside region. This provides a comprehensive value estimate for the impact of the proposed redevelopment against the status quo do nothing option of keeping Bramley-Moore Dock in its current condition. We derive the overall heritage and social value of the new stadium which can be incorporated into Value for Money business case assessments. The methods applied in this report are the most appropriate way to

<sup>&</sup>lt;sup>9</sup> Fujiwara et al. 2018

<sup>&</sup>lt;sup>10</sup> Pearce and O'zdemiroglu 2002

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capture the value of these important benefits and make sure they are fully accounted for in the appraisal process. In all cases, efforts have been made to minimise potential biases by applying best-practice methodology and survey design published by DCMS and the Arts and Humanities Research Council (2015) and to apply conservative estimation methods to produce the most realistic values for appraisal.

We updated the values for the BMD stadium and UNESCO WHS by re-running the original surveys online in July-August 2020 with the following updates and changes compared to the 2019 study:

- Inclusion of up-to-date information on the new stadium designs.
- We re-assess the value of the heritage assets at BMD and also derive a
  value for the stadium at BMD net of complete loss of the WHS status,
  to show that the stadium still has considerable public benefits even in
  the worst case scenario of heritage and the WHS.

The evaluation captures the value of all of the key benefits of the stadium including jobs creation, land use, community facilities, match day experience, impact on Everton's future success, and local pride. In the post-Covid-19 context it is possible that these elements of the project could generate different values for the public, and this will be picked up in the post-Covid survey.

# 2 Review of existing literature

This literature review outlines the important factors that were considered when designing the valuation surveys and reviews the existing valuation studies on heritage and culture in the literature to inform best practice techniques for designing the valuation survey. This review allowed us to determine how the current study may contribute to the research field. When valuing non-market assets, such as heritage and culture, special care and consideration must be incorporated into the survey design to establish the Total Economic Value (TEV) (including the benefits to the community) of the asset being valued.

The full literature review is contained in Appendix 6.1. Below we provide a summary of key findings and conclude with the chosen valuation methods for the surveys and other factors to consider in the survey design.

• Different issues arise when valuing various assets of a single good. Stated WTP values can be influenced by the locality of the good, the locality of similar assets, and what use and non-use values the good could produce. For example, heritage site and protected status might produce a low use value for visitors to the heritage site but could produce a large non-use value of civic pride for local residents. These components are reviewed in more detail below and in the annex.

# 2.1 Heritage Sites and Status

Previous valuation studies of heritage sites and heritage status have explored public preferences for maintaining historic sites in their current condition, updating, or redeveloping them. The most pertinent valuation to the current study was Massiani and Rosato's (2008) research which revealed that while most residents (91%) initially voted for the conservation of historic sites, tourism and leisure redevelopment was favoured over historic conservation of the site. Visitors to the sites were willing to pay more on average to conserve the sites than those who had not visited. While some studies found that civic pride was a factor in willingness to donate (Lawton et al., 2018), small groups of local residents were indifferent to supporting conservation work for their local historical sites (Grosclaude and Soguel, 1994; Santagata and Signorello, 2000).

Commonly used payment vehicles include local taxes and donations. However, taxes can introduce sensitivities by suggesting that the public would have to pay for development that is privately financed (as in the present study). While donations are voluntary, meaning that they are not incentive-compatible, since people could agree to pay a donation which they would not actually in reality.

# 2.2 Sports Stadia

There have been a number of studies exploring local people's WTP to keep sports teams and sports stadia in their city. Many of these were based in the USA. Of most direct relevance, Fenn and Crooker (2009) elicited a one-off WTP value in public funds of supporting a new stadium from over 500 Minnesotans' to save the Vikings football team from having to relocate outside of the city. Local people (made up of both supporters and non-supporters) gave a positive WTP for a new stadium for the team. When they accounted for the threat of the Vikings relocating to another city, the prestige of a new stadium, and a better chance at winning the Superbowl, this WTP value rose to \$219

(£186.80; Fenn and Crooker, 2009). Across the literature, studies investigating the value of a team, wherein the team may hypothetically have to move out of the city, report consistently higher WTP values (Groothuis et al., 2004; Johnson et al., 2006) when compared to studies where the hypothetical scenario is to maintain the status quo through supplementing the team's income (Castellanos et al., 2011) or attract an out of town team to the city (Johnson et al., 2006). For instance, in Johnson et al. (2006) the average total value across the period payments for keeping the city's NFL Jaguars in Jacksonville was significantly higher (\$161; £116.39) than attracting a new NBA team to Jacksonville (\$60; £43.37). In contrast, Castellanos et al. (2011) found that the average WTP in annual donations to a fund to supplement A Coruña's earnings to keep Deportivo in existence was €10.77 (£12.44), this lower WTP potentially being driven by a less consequential threat that rising costs might mean the loss of the football team altogether.

The most commonly used payment vehicle in CV studies of sports stadia was public funding through taxes. Studies commonly find that 'users' (supporters) have higher WTP than non-supporters. In most studies, a positive WTP is reported by both groups, but there is a noticeable backlash from non-users (i.e. non-supporters) suggesting that sports teams should generate their own funds for a new stadium, rather than accessing public funding through taxes.

# 2.3 Cost of Living Payment Vehicle

Across the literature, payment vehicles used to employ WTP estimates may be voluntary (e.g. donation) or compulsory (e.g. taxes or increases to cost of living). The cost of living payment vehicle has been used previously in wilderness valuation studies where everyday purchases, such as petrol or electricity, are hypothetically increased for respondents to have continued access to the wilderness or parklands (Campos et al., 2007; Lienhoop and MacMillan, 2007). Note that a cost of living payment mechanism is likely to lead to a higher WTP than other payment vehicles, such as donations, since it can be seen conceptually as the fullest account of the welfare benefits as expressed through willingness to pay linked to a person's stated preferences, for three main reasons:

(1) It is easily understandable, and it is already managed within household budgets;

- (2) unlike taxes, which are inherently unpopular and emotionally charged, increases to the cost of living are expected over time and cannot be avoided like donations can be; and
- (3) it encompasses more of the social benefits, including civic pride, economic benefits, sports success, and so on.

# 3 Data and methodology

# 3.1 Sampling

The target survey audience was Merseyside residents as this population is most likely to be affected.<sup>11</sup> The sample obtained is weighted using probability weights to reflect the sociodemographic characteristics of this region, ensuring that the results are more representative of the population at large. The sample will include both Liverpool and Everton Supporters, regular match-goers and non-supporters, those who are engaged with heritage and those who are not.

The 2019 sample was split between 1,542 online panellists and 299 face to face surveys. This provides a sample well in excess of minimum recommended sample guidelines as set by the UK Government.<sup>12</sup>

The 2020 sample of 974 Merseyside residents was conducted entirely online due to the restrictions on social distancing as a results of the Covid-19 pandemic. We were able to use the 2019 data to perform power calculations that confirm that the sample was well in excess of those needed to test statistical differences between samples and well within the minimum recommended sample guidelines as set by the UK Government. Table 6-14 shows that the 2019 and 2020 samples are comparable on key demographic factors.

Online survey sampling is performed online via a panel of pre-registered survey respondents. We use an online panel conducted by the survey company, Toluna.<sup>13</sup>

<sup>&</sup>lt;sup>11</sup> The assets to be valued under the current studies are arguably not large enough to justify recruiting a national sample. While there may be Everton supporters who live outside of the Merseyside area and Liverpool's heritage status might bring tourists to the region and increase civic pride, the majority of those who would be economically impacted from heritage tourism and a stadium would be those living in the region. However, we do not apply this aggregation procedure here. To provide a more conservative estimate for the purpose of business cases.

<sup>&</sup>lt;sup>12</sup> Pearce and O'zdemiroglu 2002

<sup>&</sup>lt;sup>13</sup> 'Influence Your World | Toluna'.

Online surveys are now the standard in large scale surveys (in many areas of research), due to their speed, cost-effectiveness and the fact that the large majority of the population is online in countries like the UK. Also, online surveys reduce social desirability bias and response acquiescence (the propensity to say yes to any question without fully considering), they can be easily tailored to individual respondents and they make it easier to present visual information. Despite these sampling measures, additional selection biases may be associated with sampling respondents from a pre-recruited Internet panel. People can choose first whether or not to be part of an Internet panel and second whether they wish to participate in the survey, thereby introducing two elements of potential selection bias <sup>14</sup>. If non-response/representation-related bias exists, this makes it more problematic to extrapolate value estimates and make valid inferences directly from the sample to the target population, since the sample selection issues could lead to biased willingness-to-pay (WTP) estimates. <sup>15</sup> To overcome these selection biases we include a sample of on-street face-to-face surveys in the sample. <sup>16</sup>

In 2019, face to face survey sampling was performed by the interview company Watermelon<sup>17</sup>. Interviewers were located in Liverpool city centre. Interviewer protocols ensured random sampling (1 in every 3 passers-by were approached) in order to create a representative sample.

Given the association between many of the valuation scenarios and Everton Football Club, it is important to ensure that Everton supporters (who could skew the values upwards) were proportionally represented in the samples and to this effect, respondents were randomly selected. In addition, we also apply statistical tests of whether WTP values differ between Everton and non-Everton supporters.

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<sup>&</sup>lt;sup>14</sup> Bonnichsen and Ladenburg, 'Using an Ex-Ante Entreaty to Reduce Protest Zero Bias in Stated Preference Surveys–A Health Economic Case'.

<sup>&</sup>lt;sup>15</sup> Bonnichsen and Ladenburg show that males, older respondents and those without children are more likely to answer, while those households in the highest income group are less likely to answer. The consequence is that WTP is underestimated if selection is not taken into account.

<sup>&</sup>lt;sup>16</sup> Note, face-to-face surveys were performed for Survey B only (Valuation of Bramley-Moore Dock and Eitc) due to time restrictions and the long length of the surveys (each averaging 14 minutes long).

<sup>&</sup>lt;sup>17</sup> www.watermelonresearch.com/

# 3.2 Survey design

There are a number of well-known potential biases in contingent valuation that need to be addressed in the design of valuation surveys. We apply a range of tools developed in the academic literature over the past three decades to correct for these biases. 19

Two surveys were designed to elicit WTP values for different assets (survey instruments in Appendix 6.2). We conducted two pilot surveys (Survey A and B) on 13<sup>th</sup> and 14<sup>th</sup> August 2019 on 167 online panel residents of Merseyside. Debrief questions were included to ascertain potential problem areas in survey understanding, design, and flow prior to the final survey going into the field.<sup>20</sup> The pilot surveys allowed us to further test whether the hypothetical scenarios and payment cards were deemed realistic and appropriate. From the pilot survey results, no changes to payment cards or questions were deemed necessary. The pilot surveys were thereby performed under identical conditions to the final surveys; however, a face-to-face version of Survey B was created to increase the final sample size. No further piloting was required for 2020 data collection as the relevant sections of the surveys were largely unchanged from 2019. A full pilot report can be found in the Appendix 6.3.

**Survey A** was designed for *Valuation of Cultural Heritage Status*. It elicited WTP donations to establish an independent Liverpool Heritage Fund to maintain the UNESCO Maritime Mercantile City World Heritage Status on Liverpool's historic sites, including Bramley-Moore Dock.

Respondents were randomly assigned to one condition: information on Liverpool's UNESCO conservation areas with or without information on Stanley Dock (the conservation area where Bramley-Moore Dock is located). Thereby only one group saw information on Stanley Dock in Survey A, prior to providing a donation value for the Liverpool Heritage Fund and City of Football status. This allows us to test whether people's valuation of the UNESCO WHS is significantly affected by having Stanley Dock, the

<sup>&</sup>lt;sup>18</sup> Bakhshi et al. 2015

<sup>&</sup>lt;sup>19</sup> Johnston et al. 2017

<sup>&</sup>lt;sup>20</sup> Most respondents deemed the surveys to be an acceptable length (Survey A: 80%; Survey B: 83.93%), low in difficulty (96.35% of Survey A and 93.76% of Survey B found it okay, a little easy, or very easy), and had enough information on the survey purpose and aims (Survey A: 87.27%; Survey B: 89.29%).

conservation area which contains Bramley-Moore Dock as the proposed site for Everton's new stadium, included within it.

Survey B was designed for the Valuation of Land use Options at Bramley-Moore Dock and separately for the wider community outreach work through Everton in the Community (EitC). The land use element of the survey provided detailed information about the current condition of Bramley-Moore Dock, its importance within the UNESCO Maritime Mercantile City World Heritage Status, and proposed redevelopment of the area for the stadium and supporting uses. This included information on the impacts on match goers, impacts on the public realm, impacts on the heritage of the docks, impacts on the Liverpool 4 area through the Goodison Legacy project, economic impacts, and the conservation and preservation work planned as part of the construction. As per bestpractice we ensured that both the positive and negative potential impacts of the scheme were discussed and, in this respect, information about the impact on the UNESCO World Heritage Status from building on Bramley-Moore Dock was also provided, although any risk to WHS status is an existing issue (which was evident before the BMD stadium proposals) as a result of the wider Liverpool Waters development plans. This ensures that when respondents give their stated WTP/WTA for their preferred land use options they are accounting for the pros (stadium use, public realm use, economic and community benefits) and cons (harm to UNESCO WHS, impact on listed structures and the loss of the stadium from the Goodison area) of the scheme. Respondents were given a choice of two scenarios:

- (1) Status quo: keep the historical Bramley-Moore Dock as it is in its' current condition, or
- (2) Change in land use: a new stadium at Bramley-Moore Dock for Everton Football Club.

This choice task directly assessed what option the respondent prefers and also included a third "I have no preference" option.

For those who prefer the status quo condition, a follow-up question determining what impact (i.e. positive, negative, or nil) the stadium, if it were to go ahead and be built, would have on their quality of life. This 'hybrid' question is designed to exclude those who are just against the stadium development for the sake of it but would have little to no impact

on their quality of life, and in this way provides more realistic willingness to accept values, helping to reduce the common disparity between WTP and WTA approaches.<sup>21</sup> The WTA question was as follows:

In these circumstances, a local Government fund could hypothetically be set up to compensate those who would have preferred to leave Bramley-Moore Dock in its current condition. This would be in the form of a one-off compensation per household to make up for the effect that changes to the site would have on your quality of life. There are no plans to do this, and this payment should be seen as hypothetical amount that represents the quality of life that Bramley-Moore docks currently brings you.

In this hypothetical scenario, what is the minimum that you would be willing to accept as a one-off payment for you and your household, as a hypothetical compensation for no longer having Bramley-Moore Dock in its current condition? That is, to ensure that your quality of life after the stadium redevelopment (in the Bramley-Moore Dock) would be the same as it is now.

The stadium development scenario asks respondents to imagine the hypothetical scenario where the stadium and its supporting uses have been built and where this might increase the cost of their living expenses.

Imagine that the stadium development of Bramley-Moore Dock, and the community, economic and regeneration associated with it, would lead to a general permanent increase in the cost of living in the city. This could hypothetically be caused by increased transport costs, utility bills, rental and housing costs, due to increased relocation to the area and the area becoming more desirable, as well as the cost of food and drink.

Think about the impact that this hypothetical increase in the cost of living would have on your household budget. Please think about the things you usually spend your money on each month, and how this would be affected by an increase in the cost of living in the city. Note that there is no evidence that a new stadium would increase cost of living, and this payment should be seen as hypothetical amount that represents the quality of life that a new stadium development would bring to you.

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<sup>&</sup>lt;sup>21</sup> Bakhshi et al. 2015

Would you be prepared to pay in principle a hypothetical increase in your overall cost of living from your household budget each month for the stadium development and the community, social, economic and regeneration benefits it would bring to you and your household, as well as to the city and the local area?

As outlined in Section 2.3, the cost of living payment mechanism is the most appropriate for a development of this type, which will have considerable economic, social and community impacts on the area and which will remain in operation for an extended period of time. It avoids strategic biases that could arise from direct requests for public donations or council funding, and is incentive compatible due to its compulsory nature.

Bias reduction methods are applied to the survey, as listed in Section 3.4. The use of visual aids is highly recommended when designing a valuation survey, particularly when providing respondents with information in the descriptive phase. While large blocks of descriptive text may burden the cognitive load of the respondent and be open to subjective interpretation, imagery allows a quick way to process and compare information (such as the status quo and hypothetical scenario). Furthermore, it allows the hypothetical scenario to appear more realistic, enhance stated preference credibility, and reduce the uncertainty around the good to be valued (Bateman et al., 2009). Examples of imagery within valuation surveys include: a map with the location of the heritage asset under valuation (Santagata and Signorello, 2000), current conditions (Grosclaude and Soguel, 1994) or digital manipulations of potential outcomes of the good under valuation (Campbell et al., 2009; Maddison and Mourato, 2001; Pollicino and Maddison, 2001).

In all cases, maximum WTP/minimum WTA bids were elicited via a payment card. A payment card elicitation method was with an open-end 'other' amount option to reduce anchoring bias set by the payment range.<sup>22</sup> The payment card method provides a balance to the theoretical ideal with the practical constraints of the project (specifically, the sample size and potentially high zero response).<sup>23</sup> The final sections of each survey asked a set of standard socio-demographic questions for use in analysis. We undertook extensive testing of the draft survey instrument and hypothetical valuation scenarios. The valuation scenarios outlined above are more realistic than in many of the studies previously

<sup>&</sup>lt;sup>22</sup> Bateman et al. 2002

<sup>&</sup>lt;sup>23</sup> <u>Maddison and Mourato 2001; Maddison and Foster 2003</u> EVERTON FOOTBALL CLUB AND STADIUM: SOCIAL AND HERITAGE VALUE REPORT: POST-COVID-19 UPDATE – SEPTEMBER 2020

undertaken outlined in the literature review (Section 0) as the scenarios are believable and the payment vehicle naturally inclines over time.

It is also important to note that the values in this report are based on Merseyside residents only. Visitors to the city (both domestic and international) may also gain welfare benefits from the cultural heritage of the city and proposed landuse change, but these are not included in the current study.

# 3.3 Analysis

We estimated mean WTP/WTA figures for each of the valuation scenarios listed above and aggregated them to the population level. All WTP/WTA values were elicited through a payment card elicitation mechanism. This means that respondents' stated values are a lower bound of their actual willingness to pay because the actual amount they are willing to pay will lie somewhere between the amount they choose and the next amount on the payment card. To take into account these intervals we therefore used the mid-point between the amount chosen on the card and the next amount up, as is standard in the CV literature.<sup>24</sup> Following standard practice, all those who responded that they were not willing to pay in principle were coded as £0 bids. This ensures that the full range of values (both positive and non-positive) are included in the evaluation.

The surveys elicited WTP/WTA values on behalf of the household. Sample size and population weighting ensures that survey samples are representative of the Merseyside population, which means that the values can be aggregated to the local population. Values are aggregated to the Merseyside region proportionally, by taking the percentage of the sample who give a positive WTP or negative WTA value and scaling up to the equivalent proportions of the Merseyside population. Numbers of households in Merseyside are estimated at 505,663, based on 2014 ONS data <sup>25</sup> uprated by ONS predictions for household growth rate to 2019.<sup>26</sup>

<sup>&</sup>lt;sup>24</sup> Bateman et al., *Economic Valuation with Stated Preference Techniques*.

<sup>&</sup>lt;sup>25</sup> 481,584 households in Merseyside in 2014.

https://www.ons.gov.uk/peoplepopulationandcommunity/birthsdeathsandmarriages/families/adhocs/006938estimate dnumberofhouseholdsinmerseysidehaltonandwarringtonin2014

<sup>&</sup>lt;sup>26</sup> Table 1: National Household Projections, England, 2014-2039. 5% change in household in 2019. https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/536702/Household Projections - 2014 - 2039.pdf

For the stadium option (Survey B) the net value is calculated for each group by subtracting aggregate WTA compensation for land use change at BMD from aggregate WTP to support the stadium development using the aggregation method outlined in Section 4.4. Values for a 30-year evaluation period (including 4 years of construction and 26 years operation) were discounted using the UK Government's 3.5% discount rate. <sup>27</sup> This provides a net present value for the impacts of the stadium development on Merseyside residents. WTP and WTA values incorporate future impacts (impacts on future users and generations) and hence do not need adding over time as this would lead to double-counting of the benefits.

Using the mean WTP rather than the median is good practice in CV studies.<sup>28</sup> The mean is relevant if the context of the valuation exercise is cost benefit analysis because it represents an average WTP for the population which can be aggregated (by the population size) to derive the total WTP across the population.<sup>29</sup>

### 3.4 Bias correction measures

This section provides an overview of the approaches taken to correct for various types of bias in the survey responses.

**Probability weights:** The composition of the survey sample may not adequately reflect the composition of the target population, i.e. all Merseyside residents aged 16 and over, due to several reasons:

- self-selection bias resulting from the survey distribution method among an online panel of pre-registered respondents, where certain demographic groups may be under- or over-represented compared to the general population;
- small sample bias resulting from the 'luck of the draw' which may cause certain demographic groups to be under- or over-represented in the sample compared to the Merseyside population.

<sup>28</sup> Vaughan et al. 2000

<sup>&</sup>lt;sup>27</sup> H. M. Treasury 2018

vaugitati et al. 2000

<sup>&</sup>lt;sup>29</sup> Pearce and O'zdemiroglu 2002

In particular, as the unweighted socio-demographic characteristics in Appendix Table 6-14 shows, our sample is different in some aspects to our target population. As these characteristics may be drivers of WTP, any imbalance in our sample could result in biased value estimates (e.g. women tend to report lower WTP, so without correcting for over-representation of women in our sample we would underestimate the true valuation for preservation of local heritage). Therefore, in order to account for these differences in representation, throughout the analysis we apply weights based on socio-demographic characteristics for Merseyside - gender and age – taken from the national census.

Hypothetical bias occurs when the hypothetical nature of the CV survey leads to respondents overstating what they would pay in reality. <sup>30</sup> A range of counteractive approaches were made within the survey to address hypothetical bias. Counteractive (i.e. ex ante) treatments through so-called entreaties in the survey text are designed to reduce hypothetical bias and make the survey incentive compatible with standard welfare theory. <sup>31</sup> In the survey we provide respondents with cheap talk scripts <sup>32</sup> asking them to be realistic, reminding them of the household budgetary constraints, and the existence of other things that they may wish to spend their money on. <sup>33</sup> Respondents are also informed that "studies have shown that many people answering surveys such as this one, say they are willing to pay more than they would actually pay in reality". <sup>34</sup>

Ex-post, we also addressed hypothetical bias by exploring follow-up responses for inconsistencies and evidence of response acquiescence:

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<sup>&</sup>lt;sup>30</sup> Cummings and Taylor, 'Unbiased Value Estimates for Environmental Goods'; Landry and List, 'Using Ex Ante Approaches to Obtain Credible Signals for Value in Contingent Markets'; Mahieu, Riera, and Giergiczny, 'The Influence of Cheap Talk on Willingness-to-Pay Ranges'.

<sup>&</sup>lt;sup>31</sup> Carlsson et al., 'The Truth, the Whole Truth, and Nothing but the Truth—A Multiple Country Test of an Oath Script'; Cummings and Taylor, 'Unbiased Value Estimates for Environmental Goods'.

<sup>&</sup>lt;sup>32</sup> Cheap talk script is a survey technique designed to reduce hypothetical bias in WTP estimates by reminding respondents of their budget constraints and availability of alternative goods, in order to make WTP values incentive compatible with standard welfare theory.

 $<sup>^{\</sup>rm 33}$  Cummings and Taylor, 'Unbiased Value Estimates for Environmental Goods'.

<sup>&</sup>lt;sup>34</sup> Champ and Bishop, 'Donation Payment Mechanisms and Contingent Valuation', 2001; Cummings and Taylor, 'Unbiased Value Estimates for Environmental Goods'.

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- Those who responded that they 'did not believe they would really have to pay' were excluded as this is an indicator that the valuation scenario was not answered in a realistic way.
- Those who completed the survey in an unrealistically fast time were excluded. Removal of so-called 'speedsters' is recommended practice in CV analysis. In the 2019 surveys (which were approximately 5 minutes longer) a threshold time of 3.5 minutes was set as the minimum period in which all of the information provided in the survey could realistically be read and used to make informed preference decisions (n=25). In the 2020 surveys (a threshold time of 3 minutes was set as the minimum period in which all of the information provided in the survey could realistically be read and used to make informed preference decisions (n=40).
- Those who reported an invalid postcode were removed from the dataset.
   These were removed due to the uncertainty of whether these respondents were current or previous Merseyside residents.
- Those respondents who neither provided a value on behalf of their household nor themselves were removed from the analysis as it is not known who these respondents were answering on behalf of.
- The maximum compensation value offered in the payment card for keeping BMD in its current condition was £5,000, set through piloting procedures. We excluded only one open-text WTA values which was unrealistically high for an household compensation payment (£1,000,000). However, we did allow open-text responses below this figure and above the maximum WTP in the payment card for the stadium development (£200), which was fully calibrated in piloting.

While the exclusions above lead to some sample loss, it is considered preferable to have a more robust set of responses that provides greater confidence in the WTP values.

Finally, although we apply a 30-year evaluation period as standard in HM Treasury Green Book guidance (2018), we incorporate data about how long people would be likely in reality to pay the increased cost of living to support the stadium development, and in this

way avoid overattributing the benefits of the stadium development beyond that which people would realistically feel them.

### 3.5 Statistical tests

Using multivariate regression analysis, we explored how our sample willingness to pay/accept figures are associated with theoretically consistent drivers of value in ways that accord with prior expectations and previous findings from the literature.<sup>35</sup> This is an important test of the validity of the results obtained. Bateman et al. provide guidelines on common variables to be included in modern applications of CV. In line with this literature, we have included the recommended range of standard socio-demographic characteristics (gender, age, children, education and income) and relevant attitudinal variables (e.g. familiarity with heritage/sporting information and public spending on culture/heritage). The following regression model was used as part of the validation process to test that factors that are theoretically expected to affect WTP (such as income) and other factors that are known from the literature to have an effect (such as positive attitudes towards heritage and sport) are performing in the expected direction:

$$WTP_i = \alpha + \beta_1 X_i + \varepsilon_i \tag{1}$$

where  $WTP_i$  is the amount the individual i has stated they are willing to pay (mid-point),  $\alpha$  is the deterministic factor and  $\varepsilon$  is the error term containing unobserved factors that determine willingness to pay. In  $X_i$  we control for the observed determinants of willingness to pay.<sup>36</sup> Regression tables are reported in Appendix 6.5.

We find that household income is significantly and positively associated with WTP for the stadium development in both the 2019 and 2020 surveys, which aligns with theoretical expectations and provides additional confidence in the robustness of the valuation data. In the WTA regression (replacing WTP with WTA in the left-hand side of equation (1)) income was not significantly associated with the level of compensation required. However, this lack of significance is likely to be driven by the low sample size of this regression and the high proportion of zero responses. Indicators of general sporting engagement were not significant drivers of WTP or WTA, but Everton supporters did have significantly higher WTP on average, which we would expect given their greater potential use benefits from

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<sup>&</sup>lt;sup>35</sup> Noonan, 'Contingent Valuation and Cultural Resources'.

<sup>&</sup>lt;sup>36</sup> Bateman et al. 2002

the stadium. Engagement with heritage was not significantly associated with WTP or with WTA, either positively or negatively, which may suggest that consideration of heritage assets at Bramley-Moore Dock is not a major factor affecting a person's valuation. Furthermore, those who were familiar with the UNESCO Maritime City World Heritage Status had significantly higher willingness to pay for the stadium redevelopment of Bramley-Moore Dock, which may suggest that the potential trade-off between the stadium development and the UNESCO World Heritage Status is not a factor that the majority of Merseyside residents consider when evaluating the benefits of the scheme.

Regression analysis also enables us to test whether there are statistical differences in baseline income between those in favour of the stadium redevelopment of Bramley-Moore Dock and those in favour of maintaining the site in its current condition. Given that these groups constitute the gainers and losers of the scheme and provide positive and negative values that go into our Net Present Value calculation, it is best practice, following guidance from the HM Treasury Green Book, to account for how differences in the marginal utility of income impacts on WTP/WTA figures. In this case, we find that equivalised household income is statistically significantly lower (at the 5% level) for those who express a preference against the redevelopment of Bramley-Moore Dock. Following HM Treasury Green Book guidance, we apply welfare weights<sup>37</sup> to the WTA to adjust for the additional welfare losses felt by this group due to their lower income level.

Welfare weighted figures are presented alongside non-weighted figures in the final results. As none of the other services that we look at have gainers and losers we do not need to apply welfare weights to those values.

# 4 Results

# 4.1 The value of cultural and sporting heritage

In this section we report on Merseyside Residents' engagement and familiarity with cultural heritage in general, and Bramley Moore Dock / UNESCO Liverpool Maritime Mercantile City World Heritage Status specifically, and with football generally, and Everton and Liverpool Football Clubs specifically.

<sup>&</sup>lt;sup>37</sup> Using Fujiwara's method (2010) as set out in the Green Book (2018) a welfare weight of 1.0689547 was estimated for the WTA group, normalised against the WTP group (which took a weight of 1).

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Across both the 2019 and 2020 surveys, indicators of engagement with sport and heritage show that around 20% were members of a cultural, conservation, environmental or other organisation, while around a quarter placed Arts, Culture, & Heritage amongst top 5 priorities for public spending. A lower proportion (10%) would prioritise public spending on sport. A higher proportion were supporters of Liverpool (50%) than Everton (22%), although this does include supporters of both clubs in both cases. These results did not differ significantly between the 2019 and 2020 surveys.

Agreement statements were included in the survey to understand the relative importance of different aspects of cultural heritage to Merseyside residents. A very high proportion (around 90%) agreed or strongly agreed with the general conservation statements that it is important to preserve the historic character of our cities and that historic buildings should be preserved for future generations. A smaller proportion (between 70-90%) agreed that footballing culture is important to the city of Liverpool.<sup>38</sup> A smaller proportion (70-80%) were proud that Liverpool Mercantile City has UNESCO World Heritage Status. These results did not differ significantly between the 2019 and 2020 surveys.

Around half were familiar with the UNESCO Liverpool Maritime Mercantile City World Heritage Status. Around three quarters had visited a World Heritage Site in the past 12 months. This is high, but may relate to the fact that all respondents were either current or past Merseyside resident, and therefore likely to have visited Liverpool Maritime Mercantile City. These results did not differ significantly between the 2019 and 2020 surveys.

To understand the value that the public in Merseyside hold in the UNESCO Liverpool Maritime Mercantile City World Heritage Status, the survey put forward a hypothetical scenario where the continued maintenance of the status would be dependent on voluntary donations to a heritage fund (i.e., in a hypothetical scenario where current funding arrangements for its maintenance ended).

In the 2019 pre-Covid survey, average willingness to pay to support the administration and maintenance of the Liverpool Maritime Mercantile City World Heritage Status was

<sup>&</sup>lt;sup>38</sup> This statement was framed negatively, so technically 88% disagreed or strongly disagreed that footballing culture is not important to the city of Liverpool.

£12.35 per household per year. Aggregated across all 505,663 households in Merseyside, this amounts to a value of £6.2million per year<sup>39</sup> that residents in the Merseyside region benefit from maintaining the UNESCO Liverpool Maritime Mercantile City World Heritage Status. This WTP figure predominantly represents 'non-use' value <sup>40</sup> that Merseyside residents hold for the label of UNESCO Liverpool Maritime Mercantile City World Heritage Status being attached to the city.

There is evidence that the value of the Liverpool Maritime Mercantile City World Heritage Status reduced in the 2020 post-Covid survey. Average willingness to pay to support the administration and maintenance of the Liverpool Maritime Mercantile City World Heritage Status was £9.87 per household per year. Aggregated across all 505,663 households in Merseyside, this amounts to a value of £5million per year 41 that residents in the Merseyside region benefit from maintaining the UNESCO Liverpool Maritime Mercantile City World Heritage Status in a post-Covid context, which is £1.25 million lower than the same Contingent Valuation question as elicited in 2019 in a pre-Covid context.

In sum, between the 2019 and 2020 surveys, the value of UNESCO World Heritage to Merseyside residents has decreased. This represents a decrease of 20% in the value that Merseyside residents hold for maintaining the UNESCO Liverpool Maritime Mercantile City World Heritage Status between 2019 and 2020, with the Covid-19 outbreak and associated economic uncertainty taking place between the two surveys. This decrease in WTP for maintaining the UNESCO Liverpool Maritime Mercantile City World Heritage Status in the 2020 survey may reflect the influence of the Covid-19 lockdown and accompanying fear of economic recession. In periods of economic uncertainty, Stated-Preference valuations have been shown to be lower, because people's mental budget feels lower and they are less willing to part with their salary.

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<sup>&</sup>lt;sup>39</sup> £6,244,938 aggregated to all households per year. Note that aggregation in this case is based on the full number of households in the Merseyside region, given that mean WTP incorporates all those who gave both positive, negative, and no in principle responses to the valuation question.

<sup>&</sup>lt;sup>40</sup> Some people may get direct use value out of the WHS status (e.g. people in the tourism industry, but we believe that the majority of the value will be non-use.

<sup>&</sup>lt;sup>41</sup> £4,748,176 aggregated to all households per year. Note that aggregation in this case is based on the full number of households in the Merseyside region, given that mean WTP incorporates all those who gave both positive, negative, and no in principle responses to the valuation question.

**Motivations for WTP for UNESCO status:** Of those who were willing to pay to maintain UNESCO status for Liverpool Maritime City in the 2020 post-Covid survey, nearly a quarter were motivated by a sense that "World Heritage Status designation is important and should be protected", while a much lower proportion (13%) stated that "World Heritage designation is even more important to the city after the Covid-19 pandemic".

Table 4-1 Willingness to pay an annual donation to support a hypothetical Liverpool Heritage Fund in administering and maintaining the UNESCO WHS for the Liverpool Maritime Mercantile City

	Value (2019 survey, pre- Covid-19)	Value (2020 survey, post- Covid-19)
Sample size	702	515
Mean (standard error)	£12.35 (£0.87)	£9.87 (£0.72)
95% Confidence interval (low, high)	£10.65 - £14.06	£8.45 - £11.29
Aggregate annual value to all households in Merseyside	£6,244,938 per year	£4,990,894 per year

Note: This scenario was in place of current funding arrangements for the maintenance of the UNESCO WHS. Upper and lower 95% confidence intervals are provided to enable sensitivity analysis. Results weighted to be representative of Merseyside population in age and gender. Full table of WTP results in Appendix Table 6-3. WTP in principle results in Appendix Table 6-2.

# 4.2 The value of the New Everton Stadium development

The remainder of the report addresses preferences and values associated with the land use options at Bramley-Moore Dock, which is the key area of research for this study. The CV survey provided extensive information about the historic structures at Bramley-Moore Dock and the proposed stadium development.

An overwhelming majority of survey respondents stated they would prefer to have a new stadium at Bramley-Moore Dock rather than leaving it in its current state. In the 2019 survey, when presented with a choice in land use options at Bramley-Moore Dock, a three-quarter majority (76%) were in favour of the stadium development at Bramley-Moore Dock and supporting uses, while 12% had no preference, and another 12% would favour keeping Bramley-Moore Dock in its current condition. Respondents who selected "no preference" were excluded from providing a monetary value for either option.

In the 2020 post-Covid survey, a higher proportion of 87% were in favour of the stadium development at Bramley-Moore Dock and supporting uses, while 12% had no preference, and another 13% would favour keeping Bramley-Moore Dock in its current condition (which was unchanged) and no respondents expressed a neutral no preference. **These results may suggest that in a post-Covid context, Merseyside residents are less likely to be on the fence about the landuse options at Bramley-Moore Dock. While a similar proportion would prefer to keep BMD in its current state, a much higher proportion (87% compared to 76% were positively disposed towards the stadium redevelopment.** 

For those who indicated that they would prefer the stadium development at Bramley-Moore Dock, a hypothetical scenario was presented where the stadium development of Bramley-Moore Dock would lead to a general permanent increase in the cost of living in the city. This allows us to derive a WTP value for the stadium. Survey information about the stadium development included information about the potential economic and social impacts of the stadium, the risks to heritage at the current site, the potential implications that the stadium development could have to the city maintaining its UNESCO World Heritage Status (although this risk exists without the scheme due to the wider Liverpool Waters plans) and information about the Goodison Legacy Project to make it clear that the scheme would seek to minimise negative impacts in the Liverpool 4 area.

In the 2019 pre-Covid survey, average willingness to pay an increase in the cost of living to support the stadium development was £83.27 per household per year.<sup>43</sup> This is a continuous payment that Merseyside residents have expressed that they would be willing to incur in order to have the stadium development. The WTP value for the stadium development encompasses both the option use value and non-use value of the stadium, including civic pride, economic benefits, sports success, and other social benefits expected over time.

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<sup>&</sup>lt;sup>42</sup> For instance, through increased transport costs, utility bills, rental and housing costs, due to increased relocation to the area and the area becoming more desirable, as well as the cost of food and drink.

<sup>&</sup>lt;sup>43</sup> This is an annualised WTP value of £6.94 in monthly cost of living to support the redevelopment of Bramley-Moore Dock for a new stadium and supporting public uses.

In the 2020 post-Covid survey, average willingness to pay an increase in the cost of living to support the stadium development was £98.73 per household per year.<sup>44</sup>

The data shows the public's higher willingness to pay for the stadium redevelopment in the post-Covid 2020 survey, compared to the pre-Covid 2019 survey, a 16% increase between the pre- and post-Covid surveys.

Again, these results provide further evidence to the suggestion that in a post-Covid context, Merseyside residents express higher preferences for the stadium redevelopment at Bramley-Moore Dock. This is especially notable in comparison to the lower values expressed for maintenance of the UNESCO Liverpool Maritime Mercantile City World Heritage Status in the previous section.<sup>45</sup>

Although the values stated by Merseyside residents for the stadium redevelopment was higher in a post-Covid context, the length of time they said they would be willing to pay that increased cost of living was lower. Table 4-3 shows that a higher proportion of residents in 2019 were willing to pay the increased cost of living for the stadium for an indefinite period of time, compared to the 2020 survey. The evidence seems to suggest that although people may value the stadium redevelopment more in a post-Covid context, they are more conservative in how long they can commit to paying it. This will impact on the Present Value calculation in Section 4.4 as it implies fewer annual payments over the thirty year evaluation period.

**Motivations behind payment:** In both cases these WTP values represent a combination of future use values and option values (an expectation that they will directly engage with the new stadium development) and non-use values for the existence of the new stadium and the benefits that others may experience. The survey collected follow-up responses on respondents' motivations for being willing to pay. Examples of option values include 15%

<sup>&</sup>lt;sup>44</sup> This is an annualised WTP value of £8.40 in monthly cost of living to support the redevelopment of Bramley-Moore Dock for a new stadium and supporting public uses.

<sup>&</sup>lt;sup>45</sup> The values obtained in both the 2019 and 2020 surveys are comparable to previous studies eliciting WTP to keep sports teams and sports stadia in a city (Literature Review, Appendix 6.1), which range from £186.80 as a one-off payment to prevent the Minnesotan Vikings American football team from having to relocate outside of the city (including the prestige of a new stadium, and a better chance at winning the Superbowl)<sup>45</sup> to WTP of £116.39 per year over a 5-10 year period to keep the NFL Jaguars in Jacksonville.<sup>45</sup> Note that the payment term varies between these studies (between one-off and annual payment over a fixed term) which should be accounted for when making direct comparisons.

in 2019 and 11% in 2020 who gave their payment amount because Bramley-Moore Dock will become more accessible to users with the proposed development, and 11% in 2019 and 5% in 2020 paid because they were Everton supporters and may therefore see games at the new stadium (use value). Follow-up responses which related to non-use values included being willing to pay from a sense that it will benefit the site (22% in 2019, 4% in 2020), or will benefit the community (30% in 2019, 34% in 2020). Note, only 5% in 2019 and 4% in 2020 were willing to pay because the economic impacts would benefit them personally (which would be classified as a use value), and in the 2020 survey only 4% stated that "The new stadium is more important to the city after the Covid-19 pandemic" (motivations for stated WTP reported in Appendix Table 6-12).

Table 4-2 Willingness to pay increase in cost of living to support the redevelopment of Bramley-Moore Dock for a new stadium and supporting public uses (annualised) (Survey B - Valuation of Landuse Options at Bramley-Moore Dock)

	Value (2019 survey, pre- Covid-19)	Value (2020 survey, post- Covid-19)
Sample size	719	412
Mean (standard error)	£83.27 (£8.41)	£98.73 (£8.23)
95% Confidence interval (low, high)	£66.75 - £99.78	£82.55 - £114.91

Legend: t-test of difference between split sample average and pooled total average excluding that group \*=p<0.05. Note: Others are non-supporters, supporters of another club or supporter of both. Results weighted to be representative of Merseyside population in age and gender. Respondents who are not willing to pay in principle are treated as £0 in estimation of mean WTP. WTP question asked as monthly cost of living question, annualised for consistency with other WTP values in this study. Full table of WTP results in Appendix Table 6-9.

Table 4-3 Years willing to pay for stadium redevelopment: 2019 vs 2020 survey

	2019 survey (pre-Covid)		2020 survey (post-Covid)	
Years willing to pay	N	Percent	N	Percent
1	47	13.0%	19	8.0%
2	47	13.0%	42	17.7%

3	53	14.6%	39	16.4%
4	7	1.9%	8	3.4%
5	107	29.6%	86	36.1
7	1	0.3%	0	0.0%
10	3	0.8%	4	1.7%
Indefinite	97	26.8%	40	16.8%
Total	362	100	238	100

# 4.3 The value of Bramley-Moore Dock left in its current condition

For those who indicated that they would prefer to keep Bramley-Moore Dock in its current condition (12% of respondents in 2019 and 13% in 2020), a hypothetical scenario was presented where the stadium development at Bramley-Moore Dock has gone ahead, with the site converted into the new stadium for Everton and supporting uses. They were asked whether in these circumstances, the construction of a stadium on the site of Bramley-Moore Dock would significantly affect their quality of life.<sup>46</sup>

Those who indicated that the loss of Bramley-Moore Dock would reduce their quality of life (n=25 in 2019, n=5 in 2020) were presented with a scenario where a local Government fund could hypothetically be set up to compensate those who would have preferred to leave Bramley-Moore Dock in its current condition in the form of a one-off compensation per household<sup>47</sup> and asked the minimum they would be willing to accept as a one-off payment for their household for no longer having Bramley-Moore Dock in its current condition.

<sup>&</sup>lt;sup>46</sup> This methodology is known as a 'hybrid contingent valuation-wellbeing' question. It is founded in welfare economic theory, that compensation should only be made to those who would experience a loss of welfare (to give them the equivalent welfare gain through monetary compensation). Therefore, only those who would experience a loss in their quality of life are presented with the willingness to accept question.

<sup>&</sup>lt;sup>47</sup> Respondents are reminded that there are no plans to do this, and this payment should be seen as hypothetical amount that represents the quality of life that Bramley-Moore docks currently brings you.

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Those who indicated that the redevelopment of Bramley-Moore Dock would increase their quality of life were excluded from the WTA question (n=13 in 2019, n=14 in 2020). A further n=34 in 2019 and n=1 in 2020 either gave 'Don't know' answers or gave invalid responses when presented with the WTA payment card, including protest zeros who indicated that no amount of money could compensate them for the reduction in quality of life caused by the redevelopment of Bramley-Moore Dock.

Those who indicated that the loss of Bramley-Moore Dock would have no impact on their quality of life (n=84 in 2019, n=42 in 2020) were allocated a zero WTA bid. The exception is those who indicated in follow-up responses that no amount of money could compensate them for the reduction in quality of life caused by the development (n=8 in 2019, n=5 in 2020), who were not assigned a zero value, since they have stated that they would be affected but are unable to conceive of this welfare impact in monetary terms (reasons not willing to accept reported in Appendix Table 6-13). These respondents were instead imputed with a weighted mean of other valid responses to ensure they do not reduce the sample average WTA value. We believe this is the appropriate measure to take, given that we cannot be certain as to their underlying values for maintaining Bramley-Moore Dock in its current condition, and that these represent a small number of observations. Other reasons given were interpreted as protest zeros: those who don't agree that local Government funds should be used to compensate for the loss of Bramley-Moore Dock in its current condition, those who do not believe this scheme would actually happen, or who need more information to answer the question. Given that we cannot interpret the motivations of these individuals, they are removed from calculation of WTA following best practice. This leads to a higher mean WTA figure, which is appropriate given the likely hypothetical bias that may be operating on the compensation instrument.

In the 2019 pre-Covid survey, average willingness to accept compensation as a one-off payment for their household for no longer having Bramley-Moore Dock in its current condition was £189.67 per household, based on a sample of 74 Merseyside residents.<sup>48</sup>

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<sup>&</sup>lt;sup>48</sup> Note that in the 2019 survey only a small proportion of those who preferred to keep Bramley-Moore Dock in its current condition indicated that their quality of life would be impacted (n=15), and of these only 14 gave a non-zero compensation for the amount for loss of Bramley-Moore Dock. This low result possibly reflects the hypothetical nature of the question (would people really expect to be paid compensation for redevelopment of an area of the Liverpool waterfront?). This small sample size means that there is a wide confidence interval (£-26.79 - £406.13) which reduces the power of the estimation and reduces the representativeness of the values to the wider population. We try to

In the 2020 post-Covid survey, average willingness to accept compensation as a one-off payment for their household for no longer having Bramley-Moore Dock in its current condition was £30.89 per household, based on a sample of 47 Merseyside residents.

These results provide further evidence to the suggestion that in a post-Covid context, Merseyside residents express lower values for maintaining Bramley-Moore Dock in its current state. Alongside the evidence that Merseyside residents express higher preferences for the stadium redevelopment at Bramley-Moore Dock and the lower values expressed for maintenance of the UNESCO Liverpool Maritime Mercantile City World Heritage Status in the previous section, this suggests that public preferences for the stadium redevelopment and its associated economic benefits have become more positive in the post-Covid context.

**Motivations for BMD Dock payment:** The survey collected follow-up responses on respondents' motivations for accepting compensation. This data suggests that WTA values for the loss of Bramley-Moore Dock in its current condition are predominantly nonuse in nature, for instance a concern that the development will impact the heritage assets of the dock (15% in 2019 or 33% in 2020), or not wanting to see a football stadium at Bramley-Moore Dock (35% in 2019 and 50% in 2020). Given that access to Bramley-Moore Dock in its current form is limited, we do not expect that WTA is composed of a great deal of use value, although responses such as "I like Bramley-Moore Dock as it is" (15% in 2019, 0% in 2020) may suggest some element of indirect use value (for instance, seeing it from the air or the river). In the 2020 survey, nobody indicated that "UNESCO World Heritage Status is more important to the city after the Covid-19 pandemic (motivations for stated WTA reported in Appendix Table 6-13).

The survey collected follow-up responses on respondents' motivations for refusing compensation. The majority of respondents who preferred not to have Bramley-Moore Dock in its current condition did not require any compensation because leaving Bramley-Moore Dock in its current condition would not affect them much (22% in 2019, 11% in

counteract this potential limitation by removing 'protest zero' WTA responses from the sample, which has an upward effect on mean WTA and is likely to produce a more realistic WTA value. A similar finding came from the 2020 survey, where only a small proportion of those who preferred to keep Bramley-Moore Dock in its current condition indicated that their quality of life would be impacted (n=5), and of these all 5 gave a non-zero compensation for the amount for loss of Bramley-Moore Dock. This low result possibly reflects the hypothetical nature of the question (would people really expect to be paid compensation for redevelopment of an area of the Liverpool waterfront?). This small sample size means that there is a wide confidence interval (£-13.07 - ££74.85).

2020), because they have more important things to worry about than dockland heritage (11% in 2019, 32% in 2020), or because there are other institutions which have greater cultural value and should receive Government funding (10% in 2019, 3% in 2020). In the 2020 survey 11% indicated that "UNESCO World Heritage Status is less important to the city after the Covid-19 pandemic".

Table 4-4 Predicted impact of redevelopment of Bramley-Moore Dock for a new stadium on quality of life (self-reported) (Survey B - Valuation of Landuse Options at Bramley-Moore Dock)

	Total (prior to exclusions from WTA)	Total (after exclusions from WTA) (2019 survey)	Total (prior to exclusions from WTA) (2020 survey)	Total (after exclusions from WTA) (2020 survey)
No impact on quality of life	84	59	42	42
Reduction in quality of life	25	15	5	5
Increase in quality of life	13	0	14	0
Sample size	122	74	61	47

Table 4-5 Willingness to accept as a one-off payment for their household for no longer having Bramley-Moore Dock in its current condition (Survey B - Valuation of Landuse Options at Bramley-Moore Dock)

	Value (2019 survey, pre- Covid-19)	Value (2020 survey, post- Covid-19)
Sample size	74	47
Mean (standard error)	£189.67 (£108.61)	£30.89 (£21.84)
95% Confidence interval (low, high)	£-26.79 - £406.13	£-13.07 - £74.85

## 4.4 Aggregation of values

WTP values for the stadium development at the Bramley-Moore Dock site represent an increase in cost of living that would occur over multiple years. As previously stated, monthly figures were converted to annual figures and then set within a 30-year evaluation period using the Present Value discount rate of 3.5%.<sup>49</sup> Given that the benefits would only arise once the stadium is completed, we considered payments to start from September 2023 onwards.<sup>50</sup> In the survey, respondents were asked how many years they would be willing to pay the increase in the cost of living. We used their responses to produce each individual PV with the correct length of time. We do not account for any benefits beyond September 2049. If respondents were willing to pay for fewer than 30 years their overall PV was reduced accordingly.

WTA values are one-off compensations paid in 2019/2020. Their PVs are simply the stated values.

To estimate overall values for the stadium development at the Bramley-Moore Dock site, we aggregate mean WTP and WTA values from the survey to the relevant national populations. The aggregation method takes the proportion of positive WTP/WTA responses and extrapolates mean WTP and WTA from the survey samples up to the same proportions within the general Merseyside population (weights based on income, gender, age and region). In this way, zero-response bids are accounted for in the aggregation figure, by aggregating to this proportion of the population a zero value.

+ In the 2020 post-Covid survey, the aggregate PV WTP value for the stadium development among those who would prefer this option was £222 million over a 30-year evaluation period. This is £4million higher than in the 2019 pre-Covid survey, where aggregate PV WTP value for the stadium development among those who would prefer this option was £218 million over a 30-year evaluation period.

<sup>&</sup>lt;sup>49</sup> H. M. Treasury 2018

<sup>&</sup>lt;sup>50</sup> The WTP values are present value of all the payments that would incur in the following year and we assumed the stadium to be finished by September 2023.

In the 2020 post-Covid survey aggregate PV WTA value among those who would prefer keeping Bramley-Moore Dock in its current condition is £2.5million over a 30-year evaluation period. This is £10.4million lower than in the 2019 pre-Covid survey, where aggregate PV WTA value among those who would prefer keeping Bramley-Moore Dock in its current condition was £12.9million over a 30-year evaluation period. In both cases this is a net negative value, which includes distributional weighting to account for the lower income of the group experiencing the welfare loss, in line with HM Treasury Green Book (recall Section 3.5).

The net present value (NPV) is calculated for each group by subtracting the aggregate WTA in PV terms from the aggregate WTP in PV terms (Table 4-6). This provides a net present value (NPV) for the development of a stadium for Everton Football Club at Bramley-Moore Dock.

In the 2020 post-Covid survey **NPV over 30 years for the stadium development is £219million for Merseyside residents**. This is £14million higher than in the 2019 pre-Covid survey, where **NPV over 30 years for the stadium development was £205million for Merseyside residents**.<sup>51</sup>

The Stated Preference survey provides Green-Book consistent evidence that the public value of the stadium redevelopment proposal has increased since the original survey in 2019, with an increase in the price people would be willing to pay to support the stadium redevelopment, and a decrease in the price residents would be willing to pay to maintain BMD in its current condition. These twin elements make the Net Present Value higher in the 2020 survey, which we can hypothesize is in part driven by the Covid-19 pandemic and the uncertainty it provides to the economy, which makes a major investment in a

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<sup>&</sup>lt;sup>51</sup> It is worth noting that the compensation value is a one-off payment, compared to the annual WTP values for donations to historic trusts and costs in living. WTP and WTA values incorporate future impacts (impacts on future users and generations) and hence do not need adding over time as this would lead to double-counting of the benefits. Given that the change (the stadium redevelopment) happens at one point in time, it is assumed that the compensation demanded to restore the individual to their initial welfare position (compensating surplus) is evaluated across the life course, and not as a continuous payment. This also accounts for adaptation effects, whereby individuals adapt to losses in their life and return to close to their original welfare position over a certain period of time, depending on the magnitude of the loss (Frederick and Loewenstein, 1999).

sport stadium and ancillary uses on a currently inaccessible part of the Liverpool waterfront more attractive to local residents.

In both cases, the NPV figure may be conservative, as we only focus on Merseyside residents and people outside of Merseyside may value the stadium and its supporting uses both in terms of the option to use it, and as a non-use value to see the redevelopment of an area of Liverpool's waterfront which is currently vacant and not accessible to the public. This value is considerably larger than those for the continued administration of the UNESCO World Heritage Site, which also decreased in a post-Covid context, from £70million Present Value in 2019 to £43,987,624 present value in 2020, both measured over 30 years.

This NPV figures of £205million in 2019 and £219million in 2020 captures the wider social and heritage benefits and impacts of the new stadium and does not include the economic benefits of the stadium.<sup>52</sup>

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<sup>&</sup>lt;sup>52</sup> There may be some small overlap with those who anticipate that the economic impacts would benefit them personally (which would be a use value), but this accounted for only 5% of the motivations behind WTP (see Appendix Table 6-12). EVERTON FOOTBALL CLUB AND STADIUM: SOCIAL AND HERITAGE VALUE REPORT: POST-COVID-19 UPDATE – SEPTEMBER 2020

Table 4-6 Aggregation of Net Present Value to Merseyside population over 30-year evaluation period (2019 pre-Covid survey).

Cultural heritage/landuse option	Number of responses	% choosing landuse option	Proportional population of Merseyside households	Mean WTP (annualised)/WTA per household	PV based on 30-year evaluation period per household (£)	Total Net PV over 30-year evaluation period (welfare weighted)
Stadium development (WTP annualised monthly increase to cost of living, with follow up question on length of time WTP)	719	74.56%	377027	£83.27	£578.01	£217,925,169
Loss of Bramley-Moore Dock in current condition (WTA one-off compensation)	74	12.59%	63681	£189.67	£189.67	- £12,911,162
Total NPV (WTP – WTA)						£205,014,007

Notes: The PV calculations use the standard HM Treasury discount rate (3.5%) over a 30-year evaluation period (including 4 years of construction and 26 years operation in the case of the stadium development). PV is calculated from 2020s. At that point the disbenefits (WTA for loss of BMD in its current condition) begin, but the benefits (WTP for the stadium development) only arise after project completion, assumed to be the year after construction completes (i.e 2023 onwards). The percentage calculations of relevant populations are based on four decimal places (only one decimal place reported in the table); The aggregated value multiplies PV WTP by the relevant population and subtracts it by the mean PV WTA multiplied by relevant population of households in Merseyside (total 505,663) based on 2014 ONS data uprated by ONS predictions for household growth rate to 2019. The relevant population column is calculated by multiplying the % of choosing each landuse option by the total population, except where % choosing landsuse option NA because mean WTP is based on total sample (percentages do not add to 100% because 12% choosing no preference not reported in table); The calculations presented in the

table use numbers with multiple decimal places. The aggregated values will not, therefore, exactly match the result if using the rounded numbers in the table. Results weighted to be representative of Merseyside population in age and gender. WTA PV is corrected according to HM Treasury welfare/distributional weight to account for the lower income of this group at baseline prior to welfare loss (x 1.0689547). WTP/WTA values rounded at 2 decimal places.

Table 4-7 Aggregation of Net Present Value to Merseyside population over 30-year evaluation period (2020 post-Covid survey).

Cultural heritage/landuse option	Number of responses	% choosing landuse option	Proportional population of Merseyside households	Mean WTP (annualised)/WTA per household	PV based on 30-year evaluation period per household (£)	Total Net PV over 30-year evaluation period (welfare weighted)
Stadium development (WTP annualised monthly increase to cost of living, with follow up question on length of time WTP)	412	0.852522	431088.6	98.73	514.77	£221,911,484
Loss of Bramley-Moore Dock in current condition (WTA one-off compensation)	47	0.147478	74574.39	30.89	30.89	-£2,462,447
Total NPV (WTP – WTA)						£219,449,037

Notes: The PV calculations use the standard HM Treasury discount rate (3.5%) over a 30-year evaluation period (including 4 years of construction and 26 years operation in the case of the stadium development). PV is calculated from 2020. At that point the disbenefits (WTA for loss of BMD in its current condition) begin, but the benefits (WTP for the stadium development) only arise after project completion, assumed to be the year after construction completes (i.e 2023 onwards). The percentage calculations of relevant populations are based on four decimal places (only one decimal place reported in the table); The aggregated value multiplies PV WTP by the relevant population and subtracts it by the mean PV WTA multiplied by relevant population of households in Merseyside (total 505,663) based on 2014 ONS data uprated by ONS predictions for household growth rate to 2019. The relevant population column is calculated by multiplying the % of choosing each landuse option by the total population, except where % choosing landsuse option NA because mean WTP is based on total sample; The calculations presented in the table use numbers with multiple decimal places. The aggregated values will not, therefore,

exactly match the result if using the rounded numbers in the table. Results weighted to be representative of Merseyside population in age and gender. WTA PV is corrected according to HM Treasury welfare/distributional weight to account for the lower income of this group at baseline prior to welfare loss (x 1.0689547). WTP/WTA values rounded at 2 decimal place

# 5 Summary of results

Table 5-1 Summary WTP and WTA values for cultural heritage and land use options in Merseyside

	Cultural heritage/landuse option	Payment vehicle	Survey sample size per valuation question	Mean WTP/WTA per household	Present value over a 30-year evaluation period
	Value of cultural (	built and sportin	g) heritage		
2019 (pre- Covid)	UNESCO Liverpool Maritime Mercantile City World Heritage Site status	Annual donation	702	£12.35	£69,614,625
2020 (post- Covid)	UNESCO Liverpool Maritime Mercantile City World Heritage Site status	Annual donation	515	£9.87	£43,987,624
	Landuse options f	or Bramley-Moo	re Dock		
2019 (pre- Covid)	Stadium development at Bramley Moore Dock (amongst those in favour of this landuse option)	Increase in monthly cost of living	719	£83.27	NPV (WTP – WTA) £205,014,007
	Stadium development at Bramley Moore Dock (amongst	One-off compensation	74	£189.67	

	those against this landuse option)				
020 post-	Stadium development at Bramley Moore Dock (amongst those in favour of this landuse option)	Increase in monthly cost of living	412	£98.73	NPV (WTP – WTA)
ovid)	Stadium development at Bramley Moore Dock (amongst those against this landuse option)	One-off compensation	47	£30.89	£219,449,037

All WTP/WTA values calculated as interval midpoints. WTA results welfare weighted. WTP/WTA values rounded at 2 decimal places. Results weighted to be representative of Merseyside population in age and gender.

## 6 Appendix

## **6.1 Literature review**

## 6.1.1 Aims and background

This literature review aims to outline important factors to consider when designing a valuation survey and review the existing valuation studies on heritage and culture in the literature. This review will allow us to determine how the current study may contribute to the current research field and will inform best practice techniques to employ when designing the valuation survey. When valuing non-market assets, such as heritage and culture, special care and consideration must be incorporated into the survey design to establish the Total Economic Value (TEV) (including the benefits to the community) of the asset being valued.

This literature review considers the multitude of assets that this report aims to value; heritage statuses, historical sites, community programs, and a redevelopment of a sport stadium in Merseyside. The studies are therefore presented in relation to the asset being valued (historical status and heritage site, sports stadium, and community programs). What emerges in the literature is an inconsistent pattern of values due to differences in payment vehicles (taxes, donations, etc.) and hypothetical scenarios for the assets valued. This will be explored throughout this literature review, in relation to the asset being valued. The review will conclude with the chosen valuation methods for the surveys and other factors to consider in the survey design.

## 6.1.2 Survey design of cultural heritage valuation studies

Contingent Valuation (CV) is the approach elicited to establish a value for a good or service. This method employs stated preference techniques via a survey, where respondents provide their maximum willingness-to-pay (WTP) to have continued access to a good or service, or their minimum willingness-to-accept (WTA) for the loss of access to a good or service. In the current studies, the assets in question are a heritage site, heritage statuses, a stadium development, and a community program. Santagata and Signorello (2000) outline three important areas to consider when designing a CV survey: the description of the good to be valued, the hypothetical scenario for the valuation, and

the payment vehicle employed to establish this WTP value; presented within the survey in that order.

Most importantly, the efficacy of the WTP estimate is dependent upon the hypothetical scenario within the valuation study; the valuation scenario must be credible for the respondent to provide a realistic value. For the current study, the primary valuation scenario is outlined by the conservation of a historical site or the redevelopment of the site for a new football stadium with a potential risk of the football team leaving the city if the stadium is not built, but the loss of aspects of the cultural heritage site (Bramley-Moore Docks) with the added risk of losing the city's heritage status if it is built. While there are no examples in the literature which feature this valuation scenario, there have been multiple CV surveys on building new stadiums for sports teams and surveys on conserving historic buildings.

Different issues arise when valuing various assets of a single good. Stated WTP values can be influenced by the locality of the good, the locality of similar assets, and what use and non-use values the good could produce. For example, heritage site and protected status might produce a low use value for visitors to the heritage site but could produce a large non-use value of civic pride for local residents. These components will be reviewed in more detail below.

## 6.1.3 Heritage Sites & Status

Massiani and Rosato (2008) valued a partly used old industrial port site in Trieste, Italy, using a conjoint choice analysis method. The proposed project was that the old port could potentially be redeveloped into industry, offices, marinas, hotels and restaurants, parking, shops, education facilities and public services (hospital, schools, etc). Trieste province locals voted on their preferred option: status quo (keep the old port in its' current condition) or the redevelopment project of the port, which differed across four factors: conservation (0%, 25% or 50% of heritage buildings conserved), cost in taxes (€0, €25, €50, €100, or €150 for one or ten years), and the main and complementary facilities of the new site. While the study failed to achieve a robust significant cost and conservation estimate, strong preferences were found in the old port redevelopment. Initially, respondents indicated strong historical conservation attitudes; 91% of respondents wanted the historical buildings in the old port conserved. However, when provided with the redevelopment options, the locals were in favour of tourist and leisure site uses with no EVERTON FOOTBALL CLUB AND STADIUM: SOCIAL AND HERITAGE VALUE REPORT: POST-COVID-19 UPDATE – SEPTEMBER 2020

strong preferences for conservation. Marinas, hotels and restaurants ranked high as the main and complementary site uses with a preference for taxes to be increased for ten years to cover the redevelopment costs. A strong aversion for port and industrial uses was obvious in the data.

Rather than valuing a specific site, Santagata and Signorello (2000) valued a cultural heritage program charged with maintaining the heritage of a national and locally funded museum, the Napoli Musei Aperti in Naples, Italy. The museum is novel in that it is a neighbourhood containing 29 churches, 8 palaces, 8 historical squares, and 1 museum. The annual cost to run the museum is €2.2. million (equivalent to £20,347,716.98 in 2019 terms). The survey asked respondents whether they would be willing to give an annual donation to a non-profit agency in order to keep the museum running for their continued access. Just over half (51.5%) of Naples citizens were willing to donate and gave an average value of ITL16,995 (£10.33) compared to 48.3% of Naples citizens who were not willing to donate anything. The study found users (i.e. visited at least once) were willing to donate more (ITL23,797; £14.47) than those who had never visited (ITL7960; £4.84).

Similarly, Grosclaude and Soguel (1994) valued the ongoing maintenance of historic buildings in Neuchâtel, Switzerland. Respondents were asked whether they were willing to donate to a trust to order to protect 16 historic buildings in the area from the direct impact of air pollution from road traffic. First, respondents selected their preferred buildings that they wished to be maintained (an average of six) and then provided how much their household would be willing to donate each month. An average of SFr14.3 (£57.74) was willing to be donated. After calculating that roughly 11% of local households were indifferent to conserving the historic buildings (and were not willing to donate) 14,034 households were predicted to be receptive and willing to donate, with a predicted annual bid of SFr121 (£488.61) per local household (Grosclaude and Soguel, 1994). An average maintenance cost was estimated to be SFr283,000 (£1,142,783.89) which predicted that the trust needs to raise approximately SFr1.7 million (£6,864,779.53) annually to maintain the six historic buildings in the poorest conditions (Grosclaude and Soguel, 1994).

Rather than an annual donation, Lawton et al. (2018) asked respondents whether they were willing to make one-off donations to maintain a historic city and an additional donation to the cathedral in one of four cities (Canterbury, Lincoln, Winchester, and York) EVERTON FOOTBALL CLUB AND STADIUM: SOCIAL AND HERITAGE VALUE REPORT: POST-COVID-19 UPDATE – SEPTEMBER 2020

in England. The survey determined users (residents or visitors to the sites) and non-users (non-residents and those who had not visited) for the historic sites. Of those who had visited the cathedrals, 5.99% agreed that the cathedral brought a source of civic pride to the city, compared to 3.17% who had not visited the cathedrals. Likewise, 9.87% of city visitors believed that civic pride in the area was partly due to the historic heritage of the city, compared to 4.67% of who had not visited. On average, visitors of cities and cathedrals were willing to donate more (£9.63 and £7.42 respectively) than non-users (£6.14 and £3.75) to maintain the historical character of the cities and cathedrals.

Likewise, foreign visitors were willing to pay more than local residents when Tuan and Navrud (2008) valued the UNESCO World Heritage Site, My Son in Vietnam. Respondents were given a choice between two scenarios: improving the condition of My Son and preserving the site with an added option of upgrading the site's infrastructure or leaving the site as is to naturally deteriorate with use (status quo). WTP estimates were an increase in tax for local residents, whereas foreign visitors were asked whether they would be willing to pay an increase in the entrance fee (one-off elicitation). Foreign visitors were WTP an average of USD\$6 (£4.33; on top of the current USD\$4 entry-fee, £2.88) to preserve the site and \$1.50 (£1.09) to upgrade the site's infrastructure (Tuan and Navrud, 2008). Local households were WTP 32,000VND (USD\$2; £1.44) in taxes to preserve the site and 22,000VND (USD\$1.40; \$1.01) to upgrade the site's infrastructure (Tuan and Navrud, 2008). Although, these payment differences are thought to be due to large differences in income between foreign visitors and local residents.

## Summary

Previous valuation studies of heritage sites and heritage status have explored public preferences for maintaining historic sites in their current condition, updating, or redeveloping them. The most pertinent valuation to the current study was Massiani and Rosato's (2008) research, which revealed that while most residents (91%) initially voted for the conservation of historic sites, tourist and leisure redevelopment was favoured over historic conservation of the site. Visitors to the sites were willing to pay more on average to conserve the sites than those who had not visited. While civic pride was a factor in willingness to donate (Lawton et al., 2018), small groups of local residents were indifferent to supporting conservation work for their local historical sites (Grosclaude and Soguel, 1994; Santagata and Signorello, 2000).

Commonly used payment vehicles include local taxes and donations. However, taxes can introduce sensitivities by suggesting that the public would have to pay for development that is privately financed (as in the present study). While donations are voluntary, meaning that they are not incentive-compatible, since people could agree to pay a donation which they would not actually in reality.

## 6.1.4 Sports Stadia

There have been a number of studies exploring local people's WTP to keep sports teams and sports stadia in their city. Many of these were based in the USA. Groothuis et al. (2004) asked consumers (i.e. supporters) and non-consumers whether public funding through higher city taxes should support stadium building for local sports teams and buying the Hockey Pittsburgh Penguins Hockey team to keep them in Pittsburgh. Sport supporters were willing to pay higher increases in their annual taxes (\$30.76; £22.34) to keep the Penguins team in Pittsburgh and were more likely to support public funding to baseball and football sports stadiums (\$30.76; £22.34) than non-supporters (\$9; £6.53; Groothuis et al., 2004). Non-supporters were not willing to pay anything (mean WTP: \$0) to keep the Penguins in Pittsburgh. Supporters reported sports teams as generating more civic pride than other cultural institutions in the city. While 67% agreed that the Pittsburgh Penguins generate civic pride, only 39.7% reported attending games (Groothuis et al., 2004). This suggests that while most agree the Pittsburgh Penguins are an important cultural institution in Pittsburgh, non-supporters were not willing to pay to keep the team in the city. These low values from non-supporters may have been due to the hypothetical scenario enlisted.

For instance, Fenn and Crooker (2009) elicited a one-off WTP value in public funds of supporting a new stadium from over 500 Minnesotans' to save the Vikings football team from having to relocate outside of the city. Initial questions determined the supporter status of the respondents; 41% frequently read about the Vikings, 54% converse about the Vikings daily, 35% reported to would feel an absence of fun if the Vikings were to move out of town, and 18% described themselves as die-hard fans (Fenn and Crooker, 2009). When respondents were simply asked whether they would be willing to pay for a new stadium for the team, the average WTP value was \$41 (£34.97; Fenn and Crooker, 2009). If the scenario suggested the Vikings would share the new stadium with a local university team, the WTP value increased by \$123.01 (£104.92). When they accounted for

the threat of the Vikings relocating to another city, the prestige of a new stadium, and a better chance at winning the Superbowl, this WTP value rose to \$219 (£186.80; Fenn and Crooker, 2009). Interestingly, any actual costs incurred by respondents to watch the Viking's games (\$0.10) were not a significant factor in the WTP values. This suggested some form of civic pride from the greater community for the Vikings team was at play.

Castellanos et al. (2011) similarly investigated prestige and civic pride from keeping A Coruña's Deportivo football team in for users and non-users (i.e. supporters and nonsupporters respectively) with the hypothetical threat that rising costs might mean the loss of the football team altogether. The average WTP in annual donations to a fund to supplement A Coruña's earnings to keep Deportivo in existence was €10.77 (£12.44), but users were willing-to-pay twice as much as non-users (Castellanos et al., 2011). Although similar to Groothuis et al.'s (2004) results, 39.51% of the sample reported a WTP value of €0 and 54.79% of the sample believed that Deportivo should generate all their own funds. The survey items included measuring the number of games attended at Deportivo stadium, number of games watched on TV, consumption of goods (talks about, reads about, concerned about Deportivo, the impact on their quality of life from Deportivo being in the city, region of residence, prestige from having Deportivo in A Coruña, whether respondent recommend watching a football match to a tourist (compared to eight other tourism options), whether they attend at least one home game each season. Of which, 55% of users, and 49% of non-users, felt Deportivo impacted their quality of life in a positive way by remaining in the city (Castellanos et al., 2011).

Johnson et al. (2006) valued how much respondents were willing-to-pay through public funding to keep the NFL Jaguars in Jacksonville, Florida, and attract an NBA team to Jacksonville if the current arena was upgraded to NBA standards. Within the valuation, the number of years for the tax (10 or 20 years for the NFL Jaguars and 5 or 10 years for the NBA team) were varied. Within the total sample, 46% of respondents had previously attended a Jaguars game with an average of 1.53 games attended during the 2001 season. Whereas 38% said that they would attend NBA games, with an average of 2.9 games, if the arena was upgraded. Greater support was for the Jaguars compared to a new NBA team, with 46% willing to pay to keep the Jaguars in Jacksonville while 38% were willing to pay to attract an NBA team to Jacksonville. The average total value across the period payments for keeping the city's NFL Jaguars in Jacksonville was significantly higher (\$161;

£116.39) than attracting a new NBA team to Jacksonville (\$60; £43.37; (Johnson et al., 2006).

While all the above studies were valuing a sports team and their stadium, large differences can be found in the WTP estimates, which can be due to two main factors. First, the threat of the club leaving the city compared to a payment to supplement the club's current earnings or to improve the success of the team encourages large estimates. Studies investigating the value of a team, wherein the team may hypothetically have to move out of the city, report consistently higher WTP values (Groothuis et al., 2004; Johnson et al., 2006) when compared to studies where the hypothetical scenario is to maintain the status quo through supplementing the team's income (Castellanos et al., 2011) or attract an out of town team to the city (Johnson et al., 2006). Football fans are often willing-to-pay whatever it takes to keep their team local to avoid the negative impacts associated with the potential losing something (Kahneman et al., 1991). Second, payment vehicles (i.e. donations and taxes/public funding) result in large differences in estimates. When donations are elicited, the values can be significantly lower (Castellanos et al., 2011) than when the payment vehicle selected is a compulsory payment such as public funding through taxes (Fenn and Crooker, 2009; Groothuis et al., 2004; Johnson et al., 2006). This is likely due to donations providing a free ride; a way out to avoid a payment altogether. This will be discussed further in section 6.1.5.

## **Summary**

There have been a number of studies exploring local people's WTP to keep sports teams and sports stadia in their city. Many of these were based in the USA. Of most direct relevance, Fenn and Crooker (2009) elicited a one-off WTP value in public funds of supporting a new stadium from over 500 Minnesotans' to save the Vikings football team from having to relocate outside of the city. Local people (made up of both supporters and non-supporters) gave a positive WTP for a new stadium for the team. When they accounted for the threat of the Vikings relocating to another city, the prestige of a new stadium, and a better chance at winning the Superbowl, this WTP value rose to \$219 (£186.80; Fenn and Crooker, 2009). Across the literature, studies investigating the value of a team, wherein the team may hypothetically have to move out of the city, report consistently higher WTP values (Groothuis et al., 2004; Johnson et al., 2006) when compared to studies where the hypothetical scenario is to maintain the status quo EVERTON FOOTBALL CLUB AND STADIUM: SOCIAL AND HERITAGE VALUE REPORT: POST-COVID-19 UPDATE - SEPTEMBER 2020

through supplementing the team's income (Castellanos et al., 2011) or attract an out of town team to the city (Johnson et al., 2006). For instance, in Johnson et al. (2006) the average total value across the period payments for keeping the city's NFL Jaguars in Jacksonville was significantly higher (\$161; £116.39) than attracting a new NBA team to Jacksonville (\$60; £43.37). In contrast, Castellanos et al. (2011) found that the average WTP in annual donations to a fund to supplement A Coruña's earnings to keep Deportivo in existence was €10.77 (£12.44), this lower WTP potentially being driven by a less consequential threat that rising costs might mean the loss of the football team altogether.

The most commonly used payment vehicle in CV studies of sports stadia was public funding through taxes. Studies commonly find that 'users' (supporters) have higher WTP than non-supporters. In most studies, a positive WTP is reported by both groups, but there is a noticeable backlash from non-users (i.e. non-supporters) suggesting that sports teams should generate their own funds for a new stadium, rather than accessing public funding through taxes.

## 6.1.5 Cost of living payment vehicle

Carlsson et al. (2013) elicited WTP to reduce CO2 emissions in terms of monthly cost for the household until 2050 in China and Sweden, listing examples of the typical ways households would pay, such as increased energy and gasoline prices. Respondents promised they would answer truthfully (via an oath script) and were asked what they would be WTP to reduce emissions by 30%, 60%, and 85%. Their average monthly WTP in cost of living increases were \$28.12, \$20.96, and \$16.09 (£20.43, £15.23, £11.69) for Swedish nationals and \$3.57, \$2, and \$1.62 (£2.59, £1.45, £1.18) for Chinese nationals for 30%, 60%, and 85% respectively. The WTP estimates were adjusted to USD for ease of comparison and while the Swedish nationals provided significantly larger WTP values these differences between WTP estimates were largely due to cultural differences.

Lienhoop and MacMillan (2007) valued three hydro-schemes in the Icelandic wilderness. Maximum WTP or minimum WTA in compensation was established by increasing or decreasing household expenses (electricity bills, VAT, and prices of certain goods)

<sup>&</sup>lt;sup>53</sup> The text read: "We will now ask you about your household's willingness to pay for CO2 emissions reductions. Reducing emissions will be costly for households, mainly because of increased energy costs, such as higher electricity and gasoline prices. Your household and your descendants will have to pay a monthly cost until the year 2050. Moreover, the cost will be

EVERTON FOOTBALL CLUB AND STADIUM: SOCIAL AND HERITAGE VALUE REPORT: POST-COVID-19 UPDATE – SEPTEMBER 2020

recorded in two sessions over two weeks. Lienhoop and MacMillan (2007) argued that the increases to the cost of living scenarios were inherently more realistic, than a tax for instance, because the profitability of the hydro-schemes in the valuation was uncertain but the likelihood of cost of living expenses was likely to increase or decrease depending on the scheme's profitability (Lienhoop and MacMillan, 2007).

Payment vehicles used to employ WTP estimates may be voluntary (e.g. donation) or compulsory (e.g. taxes or increases to cost of living). The cost of living payment vehicle has been used previously in wilderness valuation studies where everyday purchases, such as petrol or electricity, are hypothetically increased for respondents to have continued access to the wilderness or parklands (Campos et al., 2007; Lienhoop and MacMillan, 2007). A cost of living payment mechanism is likely to lead to a higher WTP than other payment vehicles, such as donations, for three main reasons:

- (4) It is easily understandable, and it is already managed within household budgets;
- (5) unlike taxes, which are inherently unpopular and emotionally charged, increases to the cost of living are expected over time and cannot be avoided like donations can be; and
- (6) it encompasses more of the social benefits, including civic pride, economic benefits, sports success, and so on.

For the first survey, the WTP values will be elicited by a question asking how much respondents would be willing to donate annually to a trust to maintain Bramley-Moore Dock and to a Liverpool City of Football Status trust. In this scenario, donating to a trust is a more realistic payment vehicle than increasing local council taxes to maintain the heritage status or the creation of a new football heritage status. Part of the second survey will also enlist a donation payment vehicle for the continuation of services by a community program (EitC). Once again, a donation is a more realistic payment vehicle for this scenario as the community would not be enforced to fund the running of Everton's community programs, but donations would be welcomed. For the second survey's asset (the stadium development), donations do not provide an appropriate payment vehicle. Depending on the respondent's initial choice, the values elicited will either be an annual WTP value in the cost of living due to the stadium development (i.e. change in good condition) or a

one-off WTA compensation value based upon the stadium development impacting their quality of life (i.e. status-quo condition).

## 6.1.6 Use of visual aids

It is highly recommended to employ visual aids when designing a valuation survey, particularly when providing respondents with the good's information in the descriptive phase. While large blocks of descriptive text may burden the cognitive load of the respondent and be open to subjective interpretation, imagery allows a quick way to process and compare information (such as the status quo and hypothetical scenario). Furthermore, it allows the hypothetical scenario to appear more realistic, enhance stated preference credibility, and reduce the uncertainty around the good to be valued (Bateman et al., 2009). Examples of imagery within valuation surveys include: a map with the location of the heritage asset under valuation (Santagata and Signorello, 2000), current conditions (Grosclaude and Soguel, 1994) or digital manipulations of potential outcomes of the good under valuation (Campbell et al., 2009; Maddison and Mourato, 2001; Pollicino and Maddison, 2001). Virtual Reality has been employed for virtual tours of sites that are not publicly accessible and to map out restoration work (Milan Cathedral; Castellanos et al., 2011; Fassi et al., 2016) and valuing various uses for farmland in a discrete choice experiment (Bateman et al., 2009).

## 6.1.7 Other factors to consider: Civic Pride

Sports teams can generate a local unity, loyalty to the sports team, and more generally, civic pride (Castellanos et al., 2011). While consumption or use values of fans can easily be tracked through ticket sales and merchandise, non-use values are also important to consider. Fans may continue to support a team regardless of their proximity to their home base (e.g. watching games on TV) of which is not accounted for in hedonic pricing or travel-cost methods (Owen, 2006).

Furthermore, civic pride in a sports team is a non-use benefit; a fan can support and feel pride from a sports team within ever having to pay for a ticket through consumption of games through media, and conversing with fellow supporters (Groothuis et al., 2004). Baade and Dye (1988) argue that economic benefits of sports stadiums are not large enough to justify the building of new stadiums or the extensive renovations of old ones alone. As such, consumption of supporting the team (in various forms) and intangible

benefits (such as civic pride generated from the team) is critical in determining WTP values and the total economic value of the good (Baade and Dye, 1988; Owen, 2006). These benefits are therefore necessary to capture when determining the economic benefits in whether (public) funding should be spent in building a sports stadium (Owen, 2006). Of which, the civic pride associated with supporting your local team would disappear if the team were to move away (Owen, 2006).

The potential risk (of the football team moving away) has been previously incorporated into the hypothetical scenarios, refer to section 6.1.4. The surveys will thereby employ questions investigating the level of support (i.e. season ticket holders, game attendance, etc.) towards the football team to keep the team in Merseyside and a tool to measure civic pride (Wood and Thomas, 2006) to account for any intangible benefits associated with supporting the football team and living in Merseyside.

## **6.2 Survey instruments**

The surveys below are the 2019 full survey instruments. 2020 surveys are available on request. 2020 surveys have minor changes and the removal of the second WTP question in both cases.

## 6.2.1 Survey A

10/16/2019

Qualtrics Survey Software

#### Screener

You are invited to participate in an online survey. This research project is being conducted by the research consultancy Simetrica on behalf of Everton Football Club.

#### What is the purpose of the survey?

We are interested in understanding how the public think about history, heritage and culture in Liverpool. This survey has no relation to any public consultation currently being conducted. This is a hypothetical survey to help the researchers understand how the local community values heritage and culture. During this survey we will present a number of hypothetical scenarios to you, which will require you to imagine how much you would be willing to pay for something. You will not be asked to pay or donate any money at the end of this survey. There is no expected increase to your cost of living or local taxes from these situations. We would like you to be honest and answer as if you would if these scenarios were real.

#### Do I have to take part?

No, your participation in this survey is voluntary. We would welcome your input but there is no pressure for you to do so. You may refuse to take part in the research or exit the survey at any time.

#### What do I have to do?

We would like you to answer the questions in the survey as honestly as you can. It should only take you 15 minutes to complete.

#### Will my taking part in this project be kept confidential?

We will ask you to provide some personal information, such as age, gender, household income and region of residence. This information will only be used to ensure the sample is representative of the local population. All the information that we collect during the course of the research will be kept strictly confidential. We do not collect identifying information such as your name, email address or IP address. You will not be identifiable in any reports or publications. Any data collected will be stored and processed under strict compliance with the UK Data Protection Act 2018. This data will be used only for research purposes by Simetrica, an independent research organisation.

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What will happen to the da	ita?
The data is collected in an ar	nonymised format. It will remain within Simetrica and will
not be shared externally.	
Who can I contact in relation	on to this research/survey?
If you have questions about	the research project or any requests related to this
survey, please contact d.rade	osevic@simetrica.co.uk.
Clicking on the "I agree" b	utton below indicates that:
<ul> <li>you have read the above</li> </ul>	ve information
<ul> <li>you voluntarily agree to</li> </ul>	participate
<ul> <li>and that you are at leas</li> </ul>	st 16 years of age
O Lagree	
O I disagree	
The material contained within	n this survey remains the intellectual property of
	reat the survey as confidential and not to screenshot or
share its contents with any th	
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we start.  Please answer openly and to	ruthfully.

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Are you currently a resident in Merseyside?

O Yes

10/16/201	9
0	No

Qualtrics Survey Software

Have you lived in Merseyside in the past 3 years?

O Yes

O No

## **Background questions**



In this section we will ask some questions about cultural heritage in Liverpool. This includes both the built heritage of Liverpool and its sporting heritage.

In the last 12 months, have you visited any of the following for recreational and/or educational purposes?

Please select all that apply.

Site of archaeological interest (i.e. roman villa, ancient burial site)	A museum or gallery
Historic building open to the public (non-religious)	Monument such as a castle, fort or ruin
Historic park or garden open to the public	A historic place of worship attended as a visitor (not to worship)
A place connected with industrial history	None

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		ory, dockyard or mir ort system (i.e. old s					
	A sports stadiu	m		Don't kno	ow/rather not	say	
reco be o	ognises certain	is Educational, Sc i areas as UNESC cultural or natural	CO World H	leritage S	lites, if they	deem the area to	
	v familiar, if at a	all, were you with	this informa	ation abo	ut UNESCO	) World Heritage	
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Site No Hav	ot familiar at all  O  re you visited anths? Please so  None City of Bath  Ironbridge Gore Studley Royal I Fountains Abboth Derwent Valley	Slightly familiar  O  any of the following elect all that apply  ge  Park including the recey	Moderate familiar O g UNESCO y.	Durham ( Canterbu Abbey, ar Lake Dist	Very familiar O  Idenitage Site Castle and Ca Iry Cathedral, Ind St Martin's trict Greenwich — Maritime M	Extremely familia  O  s in the past 12  athedral St Augustine's Church	ar
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Palace of Westmins Abbey including Sa					
Are you a member of	any heritage,	conservation	or environme	ental organi	sation?
☐ Member of the Natio	nal Trust or Er	nglish Heritage			
Member of another I	neritage, consi	ervation or env	ironmental orga	inisation	
Other					
None					
How much do you agr	ee or disagre	ee with the fol	llowing staten	nents?	
			Neither		
	Strongly disagree	Disagree	agree nor disagree	Agree	Strongly agree
It is important to preserve the historic character of our cities	0	0	0	0	0
I am proud that Liverpool Mercantile City has UNESCO World Heritage Status	0	0	0	0	0
Footballing culture is not important to the city of Liverpool	0	0	0	0	0
Historic buildings should be preserved for future generations	0	0	0	0	0
We would now like to	ask you som	e questions a	bout football	culture in th	e city.
Do you consider yours	self to be a fo	otball fan?			
O Yes, definitely					
O Yes, moderately					
O Sometimes					
O No					
O Don't know/rather no	ot say				
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Are you a	fan of either Everton Football Club or Liverpool Football Club?
O Yes, I a	am an Everton fan
O Yes, I a	am a Liverpool fan
O I am a	fan of both Everton and Liverpool
O Lam no	ot a fan of either club
O Don't k	now/rather not say
In the last	12 months, how often have you paid to watch a football game at Goodison
	ne of Everton)?
O Never	
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O Every of Once a O Don't k	a week snow/rather not say  12 months, how often have you paid to watch a football game at Anfield Liverpool)?  In the past 12 months every 2-3 months er month other week a week snow/rather not say

10/16/2019 Qualtrics Survey Software

We would like to ask you about your preferences for how

We would like to ask you about your preferences for how public spending is allocated.

Public spending is allocated to several areas. In your opinion, what are the TOP 5 areas where public funds should be spent?

Select 5 options or "Don't know/rather not say".

☐ Education ☐ ☐ Sport ☐

Pensions
Environment

 ☐ Arts, heritage and culture
 ☐ Public order and safety

 ☐ Health care
 ☐ Transport

 ☐ The economy
 ☐ Defence

aid/development
Don't know/rather not say

Other

☐ Housing

International

#### Info on conservation areas



Liverpool is home to a number of **heritage landmarks** and **historic areas** of national and international importance. One way in which cultural heritage in the city is recognised is through **Conservation Areas**, which cover areas including parts of the city centre and historic waterfront and docklands.

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A Conservation Area is a neighbourhood or area considered worthy of **preservation** or **enhancement** in the planning system because of its special **architectural** or **historic interest**, taking into consideration characteristics such as the layout of roads, viewpoints, green features and characteristic building materials.



How familiar, if at all, were you with this information beforehand?

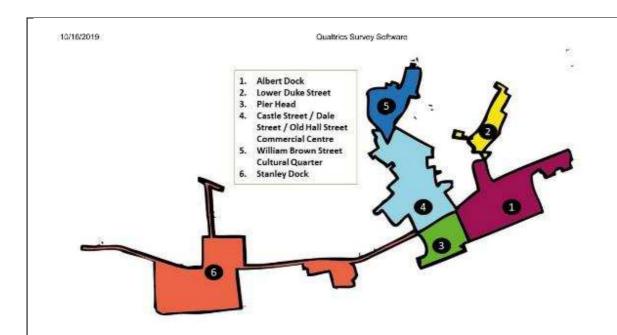
Not familiar at all	Slightly familiar	Moderately	Very familiar	Extremely familiar
0	0	familiar	0	O
		0		

## UNESCO conservation areas inc Stanley Dock

Due to its maritime and mercantile history as a world trading port, elements of Liverpool's Waterfront along with parts of the City Centre were designated as a UNESCO Word Heritage Site in 2004.

There are a number of Conservation Areas in Liverpool city centre and the waterfront which fall under **UNESCO World Heritage Status** as the Liverpool Maritime Mercantile City.

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#### 1. Albert Dock



- Monumental dockside warehouses grouped around a system of historic docks (opened 1848).
- · Granted royal title in 2018 to mark its role in the City's maritime history.
- · One of largest groups of Grade I listed buildings in England.

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Currently contains retail premises, bars/restaurants and tourist sites.

#### 2. Lower Duke Street Merchant's Quarter



Duke Street was at the forefront of the first 'boom' in the city's mercantile economy, with much of the area as seen today in place by 1785.

Network of merchants' houses and warehouses built to serve the Old Dock.

Key buildings include:

- The Bluecoat (1718 Grade I listed)
- The Royal Institution (1799 Grade II listed)
- · The Old Bridewell (1861 Grade II listed)

Currently used for a mix of hotels, residential apartments and cultural centres.

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## 3. The Pier Head and Three Graces

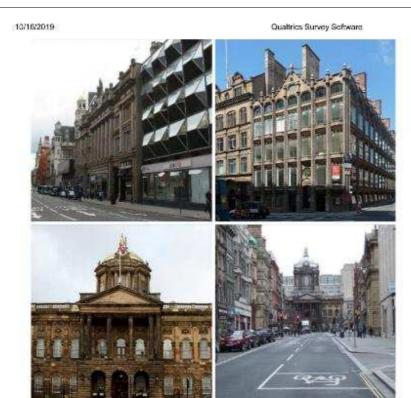


Skyline dominated by three early 20th-century monumental buildings – the Three Graces:

- The Royal Liver Building (Grade I listed)
- The Cunard Building (Grade II\*)
- The Port of Liverpool Building (Grade II\*)

Three Graces currently used for private and public office spaces.

4. Castle Street/Dale Street/Old Hall Street Commercial Centre



Liverpool's historic commercial and civic centre contains a high density of 18th to 20th century architecture and sculpture, including:

- Town Hall (1749-1754 Grade I listed)
- Martins Bank (1932 Grade II\*)
- · India Building (1924-1931 Grade II\*)
- Oriel Chambers (1864 Grade II\*)

Currently contains commercial buildings and restaurants.

## 5. William Brown Street Cultural Quarter



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Created in the mid-19th century through philanthropic and civic investment.

Location for major cultural, educational and civic institutions:

- St George's Hall (1840-1855 Grade I listed)
- World Museum and Central Library (1857-1860 Grade II\*)
- · Walker Art Gallery (1877 Grade II\*)
- · Lime Street Station (1836)

Currently contains museums, galleries and other public buildings.

## 6. Stanley Dock



Largest and most complete system of historic docks anywhere in the world (dating from 1848), includes:

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- The Stanley Dock North Warehouse (1852-1854 Grade II\* listed)
- · The Stanley Dock Warehouse (1853-1856 Grade II)
- · Victoria Tower (1848 Grade II)
- · The Stanley Dock Tobacco Warehouse (1900 Grade II)
- · Bramley Dock Hydraulic engine house (1883 Grade II)

Part of Stanley Dock complex has been regenerated as hotels, apartments and office spaces, but much remains vacant.

How familiar, if at all, were you with this information about Liverpool's conservation areas beforehand?

Not familiar at all	Slightly familiar	Moderately	Very familiar	Extremely familiar
0	0	familiar O	0	0

We would like to ask you how important you think each of these Conservation Areas is to the historic character of Liverpool and to the residents of Liverpool and the country as a whole.

Please rank the Conservation Areas below in terms of their importance as heritage assets to Liverpool, the wider area, and the country as a whole.

With 1 being the most important and 6 being the least important.

Lower Duke Street Merchant's Quarter

Albert Dock

Castle Street/Dale Street/Old Hall Street Commercial Centre

The Pier Head and Three Graces

Stanley Dock

William Brown Street Cultural Quarter

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#### Willingness to pay to maintain UNESCO Maritime City WHS Status

The Conservation Areas listed earlier are all contained within the Liverpool Maritime Mercantile City, which is designated as a UNESCO World Heritage Site.

As noted previously - Liverpool Maritime Mercantile City received World Heritage Status in 2004 due to its architectural history and the city's significance as a key commercial port. Liverpool is one of 32 World Heritage Sites in the UK.

World Heritage Site status can help channel conservation funding to the area and can encourage additional visitors. A study commissioned by the Department for Digital, Culture, Media and Sport (DCMS) estimated that World Heritage Site status in the UK adds between 0-3% more visitors per year to a site.

At the same time, World Heritage Site status incurs costs to manage and administer the status. These costs are predominantly funded from taxation by local councils as well as contributions from the World Heritage Fund.

How familiar, if at all, were you with this information about the UNESCO World Heritage Status at Liverpool Maritime City beforehand?

Not familiar at all	Slightly familiar	Moderately	Very familiar	Extremely familiar
0	0	familiar	0	0

Consider a hypothetical situation where due to the current financial circumstances and cuts to Government spending, the local council is **no longer able to manage and maintain the UNESCO World Heritage Status for the Liverpool Maritime**Mercantile City.

The World Heritage Status would be lost unless alternative funds were found for managing and administering the World Heritage Status.

It is important to note that heritage assets and the identified heritage value of key heritage assets would continue to be afforded statutory protection by existing planning and heritage controls (including listed building and conservation area designations), but the UNESCO World Heritage Status would be withdrawn from the Liverpool Maritime Mercantile City.

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Alternatively, an **independent Liverpool Heritage Fund** could be established, funded by local donations, to administer the UNESCO World Heritage Status for the Liverpool Maritime Mercantile City. This would be a not-for-profit organisation focused only on administering the World Heritage Status in Liverpool. As set out above, the conservation of heritage sites and assets would continue be protected by national and local planning controls, and would therefore be unchanged regardless of WHS status.

In this hypothetical scenario, would you be willing to pay in principle an **annual donation**, even if only a small amount, to support the **Liverpool Heritage Fund** in administering and maintaining the UNESCO World Heritage Status for the Liverpool Maritime Mercantile City?



What is the maximum you would be willing to pay as an annual donation for you and your household, to the Liverpool Heritage Fund to administer and maintain the UNESCO World Heritage Status for the Liverpool Maritime Mercantile City?

- Studies have shown that many people answering surveys such as this one say
  they are willing to pay more than they would actually pay in reality. So please
  think about this question as if it were a real decision and you were actually
  making a payment in real life.
- Maintenance of the UNESCO World Heritage Status for the Liverpool Maritime
  Mercantile City will be dependent on the hypothetical Liverpool Heritage Fund
  raising sufficient funds to continue to administer the UNESCO World Heritage
  Status. However, donors would be reimbursed if the level of donations exceeds
  the amount required for the UNESCO World Heritage Status. Note that this is a
  hypothetical question and there are no plans to withdraw funding for
  maintenance of the World Heritage Status.
- Remember, this is just for maintaining the status (i.e. the label) of World Heritage, not for conserving the heritage assets themselves, which will continue to be maintained, through existing planning and heritage controls, regardless of World Heritage Status.
- Please be realistic consider your household budget and remember that there
  may be other things you would like to spend your money on, including supporting

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	45				t agree to pay an amount
	and the second s		and the state of t	you have pa	id enough already or have
	other things to sp	end your	money on.		
0	£0.00	0	£5.00	0	£30
0	20.01	0	£7.50	0	£40
0	£0.10	0	£10	0	£50
0	£0.50	0	£12.50	0	£75
0	£1.00	0	£15	0	£100
0	£1.50	0	£17.50	0	£150
0	£2.00	0	£20	0	£200
0	£2.50	0	£22.50	0	Other amount
0	£3.00	0	£25	0	Don't know/rather not say
0	£4.00	0	£27.50		
Heri	tage Fund to adn	ninister an	d maintain the l		ne hypothetical <b>Liverpoo</b> o <b>rld Heritage Status</b> for
Herit		ninister an	d maintain the l		
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Herit	tage Fund to adm Liverpool Maritim Liverpool Mar	ninister an ne Mercar ot say	d maintain the I	nold would b	orld Heritage Status for

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	dminister and maintain the UNESCO World Heritage Status for the Liverpool	
iviai	itime Mercantile City.	
ls ti	nis correct?	
0	Yes, this is correct.	
0	No, this is incorrect. Please let me modify it.	
Wh	ich of the reasons below best describes why you are prepared to donate to the	
Live	erpool Heritage Fund to administer and maintain the UNESCO World Heritage	
Sta	tus for the Liverpool Maritime Mercantile City?	
0	I do not believe I would really have to pay	
100	World Heritage Status designation is a source of pride for the city	
	World Heritage Status designation attracts more tourists to the city	
	I want to support the work of UNESCO	
0	World Heritage Status designation ensures more funding and protection for Liverpool's cultural heritage	
0	World Heritage Status designation is important and should be protected	
0	Other	
0	Don't know/rather not say	
Pec	uple have different reasons for saying they would not be willing to donate to the	
	erpool Heritage Fund to administer and maintain the UNESCO World Heritage	
	tus for the Liverpool Maritime Mercantile City.	
Wh	ich of the reasons below best describes why you chose not to donate?	
0	I don't agree that the public should pay to support the UNESCO World Heritage Status for the Liverpool Maritime Mercantile City	
0	I have more important things to worry about than World Heritage Status designation	
0	World Heritage Status designation is not very important to me	
0	I am already contributing to the city through my taxes	
0	The heritage assets themselves would continue to be maintained and protected, through existing planning and heritage controls, regardless of World Heritage Status	
	I need more information to answer this question	
0		
00	I would like to have donated but I couldn't afford to	

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0	There are other things I would rather pay for which city	h have greater cultural value for the
0	Other	
0	O Don't know/rather not say	

### Willingness to Pay for new Liverpool City of Football Status

The city of Liverpool has a rich footballing history and heritage.

### Everton Football Club



Everton was founded in 1878 and has played at Goodison Park since 1892. Everton was a founder member of the Football League and the Premier League. Goodison Park was the first stadium to stage an FA Cup Final and it staged one of the 1966 World Cup semi-finals.

Everton are the fourth most successful club in English football with nine league titles and have played more games in the top flight of English football than any other club. Their first top-flight league title was won in the 1890-91 season. Their last top flight league title was won in 1987. William Ralph Dean ("Dixie" Dean) holds the record for most goals scored in a single league season in England (60 goals in 39 games in the 1927-28 season).

Everton are seen as a highly innovative club; they were the first club in England to (amongst many other achievements):

- build a purpose-built football stadium
- wear shirts numbered 1-11
- · employ a Coach / Manager and install Dug-outs
- · install under-soil heating
- · go on an overseas football tour
- appear in a live, fully televised football match (Arsenal vs Everton in 1936)

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In 1988 Everton established Everton in the Community (EitC), an award-winning charity which delivers more than 40 projects and programmes benefiting around 20,000 people across Merseyside, with a particular focus on younger people.

EitC draws on around 250 volunteers to support delivery of these programmes. Its activities and expenditure create a value of nearly £3 million in the local area and over £5 million nationally.

# Liverpool Football Club



Liverpool was founded in 1892 and joined the Football League the following year. The club has played at Anfield since its formation.

Liverpool has won 6 European Cups (more than any other English club), 3 UEFA Cups, 3 UEFA Super Cups, 18 League titles, 7 FA Cups, a record 8 League Cups, and 15 FA Community Shields.

The club has accumulated more top-flight wins and points than any other English team.

Notable highlights for the club include (amongst many other achievements):

- Being the ninth highest-earning football club in the world in 2016–17.
- Having a worldwide fan base which includes LFC Official Supporters
   Clubs in at least 50 countries

The Liverpool Foundation is the official charity of Liverpool Football Club. The charity was formed in 2010 as a financially independent organisation with the aim to engage young people to improve their health, skills and life chances. In 2016-17, the foundation has supported 150 schools, filled 125,000 places on their programme, run 60+ programme sessions per week and raised £1.3m in funding.

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Everton and Liverpool have an important role in the history, heritage and culture of Liverpool. Jointly, Liverpool and Everton make the City of Liverpool the most successful footballing city in England with 27 league titles in total (followed by Manchester and then London).

The football clubs in the city have also provided **important economic**, **social and emotional support and local pride** to the people of Liverpool, especially during times of economic downturn and the Hillsborough disaster.

The clubs and their charities are a core part of many people's lives in the city, contributing to the quality of life of local residents.

How familiar, if at all, were you with this information beforehand?

Not familiar at all	Slightly familiar	Moderately	Very familiar	Extremely familiar
0	0	familiar	0	0
		0		

Now imagine that the city of Liverpool was eligible for an internationally recognised heritage status recognising the cultural value of football to the city and the world. This **City of Football Status** would celebrate the history of Everton and Liverpool Football Clubs over the past 140 years.

This City of Football Status would sit alongside the UNESCO World Heritage Status.

The City of Football Status would work to:

- Conserve the historic sites of footballing significance around the stadiums and the city;
- Conserve historic artifacts related to the two clubs (e.g. matchday programmes, memorabilia, photographs, early radio and television transmissions).

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- Celebrate and communicate footballing culture of the city both nationally and internationally;
- Support educational outreach programmes to teach about the cultural value of football in the city.
- · Help ensure the continued existence of the two football clubs in the city.

The City of Football Status would also be expected to encourage up to 3% more visitors to the city each year.

At the same time, maintaining and managing the hypothetical Liverpool City of Football Status would impose additional costs which could not be supported through council budgets. Instead, residents in the city would be asked to fund the management of the Liverpool City of Football Status through an additional top-up annual donation.

This would be **on top of** any amount you previously agreed to pay for UNESCO World Heritage Status.

In this scenario, would you be willing to pay in principle, an annual donation, even if only a small amount, to support the creation of a hypothetical new City of Football Status?



What is the maximum you would be willing to pay as an annual donation for you and your household, on top of any amount you previously agreed to pay for UNESCO World Heritage Status, to support the creation of a new City of Football Status for Liverpool?

- Studies have shown that many people answering surveys such as this one say
  they are willing to pay more than they would actually pay in reality. So please
  think about this question as if it were a real decision and you were actually
  making a payment in real life.
- Maintenance of the City of Football Status will be dependent on raising sufficient funds to continue to administer the status. However, donors would be reimbursed

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if the level of donations exceeds the amount required for the City of Liverpool Football Status. Note that this is a hypothetical question and there are no plans to create a new City of Football Status for Liverpool.

Please be realistic – consider your household budget and remember that there
may be other things you would like to spend your money on, including supporting
other community and cultural institutions. Please do not agree to pay an amount
if you think you cannot afford it, if you feel you have paid enough already or have
other things to spend your money on.

00.03	O £5.00	O £30
O £0.01	O £7.50	O £40
O £0.10	O £10	O £50
O £0.50	O £12.50	O £75
O £1.00	O £15	O £100
O £1.50	O £17.50	O £150
O £2.00	O £20	O £200
O £2.50	O £22.50	O Other amount
O £3.00	O £25	O Don't know/rather not say
O £4.00	O £27.50	

Your answer indicates that you and your household would be willing to pay at most £ \${e://Field/wtp\_football} as an annual donation, to support the creation of a new City of Football Status for Liverpool.

Is this correct?

O Yes, this is correct.

No, this is incorrect. Please let me modify it.

Which of the reasons below best describes why you are prepared to pay to support a new City of Football status?

O It will bring increased visitors and investment into the city

 A football specific designation would emphasize the importance of Liverpool's football history and heritage

O Football history, heritage and culture is important and should be protected

O Football is an important part of my everyday life

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3.	I am proud of Liverpool's	energia de la composição	y and would like	it protected	
	I do not believe I would	really have to pay			
0	Other				
U	Don't know/rather not sa	ЗУ			
ec	ople have different rea	sons for saying	they would not	be willing to p	ay to support a
lev	v City of Football statu	s. Which of the	reasons below	best describe	s why you
ho	se not to pay?				
0	We do not need another Conservation Areas	r designation, we a	already have Wo	rld Heritage Sta	tus and
0	I am already contributing	g to football throug	nh my season tic	ket/matchday tio	ckets
0	There are other institution	ons which have gr	eater cultural val	ue	
0	I need more information	to answer this qu	estion		
0	I don't agree that the pu status	blic should pay to	support a new L	iverpool City of	Football
0	I cannot afford to pay to	support a new Liv	erpool City of Fo	ootball status	
0	I am already contributing	g to football in the	city through my	taxes	
0	I have more important th	nings to worry abo	ut than football		
0	Liverpool and Everton for Football status	ootball clubs shoul	d pay to support	the Liverpool C	ity of
0	Other				
0	Don't know/rather not sa	ау			
oot Plea	kt, we would like to asl tballing culture, history ase indicate for each of where 1 is not at all	and heritage of	the city. mportant they	are to the city,	
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	Everton 🔵 —				
)er	Everton 🔵 —				

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trictly confidential. It will be used for statistical purposes only.  What is your age group?  O Under 16	profile of our respor	ndents. The s	survey is anonyn	nous and all	information provided	is
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Under 16						
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Other Other Rather not say  No children 1 child 2 children 3 children 4 children 5 children 6 children 8 children 9 children Othildren 7 children 8 children Othildren						
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7 children 8 children 9 children  What is your current legal marital status?  Single and never married or never in a legally recognised Civil Partnership  Married  A Civil Partner in a legally recognised Civil Partnership  Separated but legally married/ in a civil partnership	5 children					
8 children 9 children  What is your current legal marital status?  Single and never married or never in a legally recognised Civil Partnership  Married  A Civil Partner in a legally recognised Civil Partnership  Separated but legally married/ in a civil partnership	6 children					
9 children  What is your current legal marital status?  Single and never married or never in a legally recognised Civil Partnership  Married  A Civil Partner in a legally recognised Civil Partnership  Separated but legally married/ in a civil partnership						
What is your current legal marital status?  Single and never married or never in a legally recognised Civil Partnership  Married  A Civil Partner in a legally recognised Civil Partnership  Separated but legally married/ in a civil partnership						
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Single and never married or never in a legally recognised Civil Partnership  Married  A Civil Partner in a legally recognised Civil Partnership  Separated but legally married/ in a civil partnership						
Single and never married or never in a legally recognised Civil Partnership  Married  A Civil Partner in a legally recognised Civil Partnership  Separated but legally married/ in a civil partnership	National Programme Control	antierosto vinco conservo	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -			
Married  A Civil Partner in a legally recognised Civil Partnership  Separated but legally married/ in a civil partnership	what is your curren	t iegai marita	ii status?			
A Civil Partner in a legally recognised Civil Partnership  Separated but legally married/ in a civil partnership	O Single and never	married or nev	ver in a legally reco	ognised Civil	Partnership	
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SECTION CONTRACTOR CON	O A Civil Partner in	a legally recog	ınised Civil Partne	rship		
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	Co-habiting			
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0	No formal educational qualifications			
0	Primary education			
O	O level/GCSE/GCE			
0	A level/HNC/HND/etc			
0	Professional qualification			
0	College/University degree			
0	Higher degree (Master's, Doctorate)			
0	Rather not say			
U	Employed part-time (<=30hrs/week)			
0000	Student Looking after the family/home Retired from paid work Temporarily sick or injured Long-term sick or disabled			
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000000	Looking after the family/home Retired from paid work Temporarily sick or injured Long-term sick or disabled Unemployed Rather not say at is your ethnicity? Asian / Asian British Black / African / Caribbean / Black British	000	Other ethnic group	

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Which of the following best describes your total annual household income before tax?



Please could you provide the first half of your postcode (e.g. L23)?

This information will be used for analysis purpose only, to check the representativeness of our sample. The survey is anonymous and you will not be recontacted. This information is entirely confidential.

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# 6.2.2 Survey B

#### Screener

You are invited to participate in an online survey. This research project is being conducted by the research consultancy Simetrica on behalf of Everton Football Club.

### What is the purpose of the survey?

We are interested in understanding how the public think about football history, heritage and culture in Liverpool. This survey has no relation to any public consultation currently being conducted. This is a hypothetical survey to help the researchers understand how the local community values heritage and culture. During this survey we will present a number of hypothetical scenarios to you, which will require you to imagine how much you would be willing to pay for something. You will not be asked to pay or donate any money at the end of this survey. There is no expected increase to your cost of living or local taxes from these situations. We would like you to be honest and answer as if you would if these scenarios were real.

### Do I have to take part?

No, your participation in this survey is voluntary. We would welcome your input but there is no pressure for you to do so. You may refuse to take part in the research or exit the survey at any time.

### What do I have to do?

We would like you to answer the questions in the survey as honestly as you can. It should only take you 15 minutes to complete.

### Will my taking part in this project be kept confidential?

We will ask you to provide some personal information, such as age, gender, household income and region of residence. This information will only be used to ensure the sample is representative of the local population. All the information that we collect during the course of the research will be kept strictly confidential. We do not collect identifying information such as your name, email address or IP address. You will not be identifiable in any reports or publications. Any data collected will be stored and processed under strict compliance with the UK Data Protection Act 2018. This data will be used only for research purposes by Simetrica, an independent research organisation.

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What will happen to the da	ita?
The data is collected in an ar	nonymised format. It will remain within Simetrica and will
not be shared externally.	
Who can I contact in relation	on to this research/survey?
If you have questions about	the research project or any requests related to this
survey, please contact d.rade	osevic@simetrica.co.uk.
Clicking on the "I agree" b	utton below indicates that:
<ul> <li>you have read the above</li> </ul>	ve information
<ul> <li>you voluntarily agree to</li> </ul>	participate
<ul> <li>and that you are at leas</li> </ul>	st 16 years of age
O Lagree	
O I disagree	
The material contained within	n this survey remains the intellectual property of
	reat the survey as confidential and not to screenshot or
share its contents with any th	
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O I disagree	
	aivs you the apportunity to tall up more about you before
The following questions will a	
The following questions will gwe start.	give you the opportunity to tell us more about you belore
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we start.	ruthfully.
we start.  Please answer openly and to	ruthfully.

Are you currently a resident in Merseyside?

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O Yes

O No	ualtrics Survey Software
Have you lived in Merseyside in the past 3	years?
O Yes	
O No	
Background questions	
In this section we will ask some questions	about cultural heritage in Liverpool. This
includes both the built heritage of Liverpoo	l and its sporting heritage.
In the last 12 months, have you visited any educational purposes?	of the following for recreational and/or
Please select all that apply.	
A place connected with industrial history (i.e. an old factory, dockyard or mine) or historic transport system (i.e. old ship or railway)	A museum or gallery
A sports stadium	Historic park or garden open to the public
A historic place of worship attended as a visitor (not to worship)	Monument such as a castle, fort or ruin
Historic building open to the public (non-religious)	None
Site of archaeological interest (i.e. roman villa, ancient burial site)	Don't know/rather not say

reco	gnises certair		O World F	leritaç	ge Sites, if they	n (UNESCO) deem the area to ure and heritage of	
hum	anity.						
	/ familiar, if at s beforehand?	all, were you with	this inform	ation	about UNESCO	) World Heritage	
No	t familiar at all	Slightly familiar	Moderate familia		Very familiar	Extremely familiar	
	네 [[[[[] [[] [] [] [] [] []	any of the following	San and a serious	) Wor	ld Heritage Site	s in the past 12	
	None	ciece all that apply		Dinel	neim Palace		
	Canterbury Ca	thedral, St Augustin Martin's Church	e's 🔲		am Castle and Ca	athedral	
		tminster and Westm g Saint Margaret's C	565 VUCS-57	Derv	ent Valley Mills		
	Maritime Gree	nwich			wall and West De scape	von Mining	
	Ironbridge Gor	ge			ey Royal Park ind tains Abbey	duding the ruins of	
	Liverpool - Ma	ritime Mercantile Cit	у 🔲	City	of Bath		
	Lake District			Othe	r universally impo	rtant heritage site	
	Tower of Londo	on		Don't	know/rather not	say	
	Saltaire						
Are	you a membe	r of any heritage,	conservation	on or	environmental c	organisation?	
	Member of the	National Trust or En	glish Heritad	ae			
_		ther heritage, conse			nental organisatio	n	
	None	eriya (1961) 2000 (196 <del>1)</del> - 13 (1961) (1964)			***************************************		
How	much do vou	agree or disagree	e with the f	ollow	ng statements?		

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	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Historic buildings should be preserved for future generations	0	0	0	0	0
It is important to preserve the historic character of our cities	0	0	0	0	0
I am proud that Liverpool Mercantile City has UNESCO World Heritage Status	0	0	0	0	0
Footballing culture is not important to the city of Liverpool	0	0	0	0	0
We would now like to a	isk you som	e questions a	bout football	culture in the	e city.
Do you consider yours	elf to be a fo	otball fan?			
O Yes, definitely					
O Yes, moderately					
O Sometimes					
O No					
O Don't know/rather no	t say				
Are you a fan of either	Everton Foo	otball Club or	Liverpool Foo	tball Club?	
O Yes, I am an Everton	fan				
The state of the s					
<ul> <li>Yes, I am a Liverpool</li> </ul>	idi.				
<ul> <li>Yes, I am a Liverpool</li> <li>I am a fan of both Ev</li> </ul>		erpool			
	erton and Live	erpool			
O I am a fan of both Ev	erton and Live er club	erpool			
O I am a fan of both Ev	erton and Live er club t say		o watch footb	all game at	Goodison
O I am a fan of both Ev O I am not a fan of eithe O Don't know/rather no	erton and Live er club t say now often ha		o watch footb	all game at	Goodison
O I am a fan of both Ev O I am not a fan of eithe O Don't know/rather no In the last 12 months, I	erton and Live er club t say now often ha		o watch footb	all game at	Goodison
O I am a fan of both Ev O I am not a fan of eith O Don't know/rather no In the last 12 months, I Park (home of Everton	erton and Live er club t say now often ha )?		o watch footb	all game at	Goodison

One per month	Qualtrics Survey Software
O Every other week	
O Once a week	
O Don't know/rather not say	у
	Ĭ.
In the last 12 months, how	v often have you paid to watch a football game at Anfield
(home of Liverpool)?	
O Never	
Once in the past 12 mon	iths
Once every 2-3 months	
One per month	
O Every other week	
Once a week	
O Don't know/rather not say	у
Are you a season ticket ho	older of any football club?
O Yes	
O No	
O Don't know/rather not say	у
	about your preferences for how public spending is
We would like to ask you a	
	about your preferences for now public speriding is
	about your preferences for now public speriding is
allocated.	ed to several areas. In your opinion, what are the TOP 5
allocated.	ed to several areas. In your opinion, what are the TOP 5
allocated. Public spending is allocate	ed to several areas. In your opinion, what are the TOP 5
allocated. Public spending is allocate areas where public funds	ed to several areas. In your opinion, what are the TOP 5 should be spent?
allocated. Public spending is allocate areas where public funds	ed to several areas. In your opinion, what are the TOP 5 should be spent?  know/rather not say".
allocated. Public spending is allocate areas where public funds: Select 5 options or "Don't	ed to several areas. In your opinion, what are the TOP 5 should be spent?  know/rather not say".  International Health care
allocated.  Public spending is allocate areas where public funds:  Select 5 options or "Don't  Public order and safety	ed to several areas. In your opinion, what are the TOP 5 should be spent?  know/rather not say".  International Health care aid/development
allocated.  Public spending is allocated areas where public funds:  Select 5 options or "Don't  Public order and safety  The economy	ed to several areas. In your opinion, what are the TOP 5 should be spent?  know/rather not say".  International Health care aid/development Pensions Environment
allocated.  Public spending is allocate areas where public funds:  Select 5 options or "Don't  Public order and safety  The economy Sport	ed to several areas. In your opinion, what are the TOP 5 should be spent?  know/rather not say".  International Health care aid/development Environment  Arts, heritage and culture Don't know/rather not say

## Status quo information



Liverpool's city centre waterfront stretches more than 3km along the banks of the River Mersey, from the Echo Arena and the southern docklands in the south, to the inter-connected system of historic docks to the north.

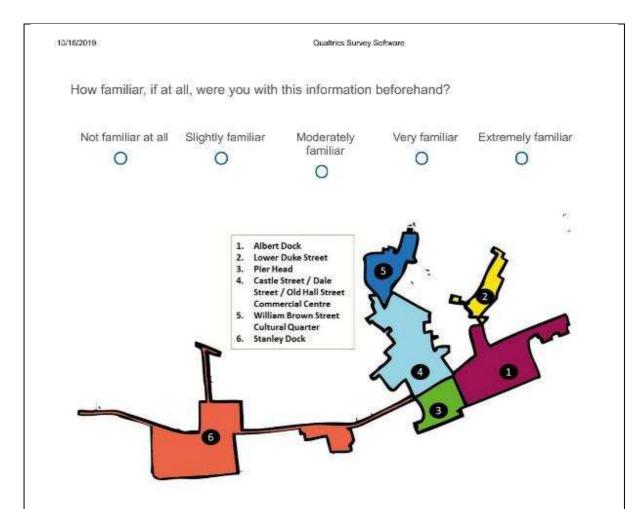
In the past two decades, new buildings have been developed alongside the waterfront's heritage assets, including the Echo Arena, Museum of Liverpool and emerging development at the Liverpool Waters site.

Due to its maritime and mercantile history as a world trading port, elements of Liverpool's Waterfront along with parts of the City Centre were designated as a UNESCO Word Heritage Site in 2004.

The Liverpool Maritime Mercantile City UNESCO World Heritage Site: "Liverpool – Maritime Mercantile City" covers the city centre including:

- The Pier Head and Three Graces
- · Albert Dock
- Castle Street/Dale Street/Old Hall Street Commercial Centre
- · William Brown Street Cultural Quarter
- · Lower Duke Street Merchant's Quarter
- Stanley Dock
- · Princes Half Tide Dock
- · East Waterloo Dock
- Clarence Docks
- · Northern Docks (Nelson Dock and Bramley-Moore Dock)

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Bramley-Moore Dock is one of five docks within the Northern Docks which sit within the Stanley Dock Conservation Area (area 6 on map above), and was established in 1844. Stanley Dock is one of six Conservation Areas in Liverpool city centre and the waterfront which fall under UNESCO World Heritage Status as the Liverpool Maritime Mercantile City (see map above).

Bramley-Moore Dock and its sister docks in the Stanley Dock Conservation Area were a fundamental component of the Port of Liverpool's global success. Its interconnected system of locks allowed the movement of ships within the Port of Liverpool. Bramley-Moore Dock represents the innovations in dock management and construction which the city pioneered, giving Bramley-Moore Docks an international historical significance. They were constructed from huge granite blocks with very fine mortar joints, with the water bodies being connected via locks to allow the easy movement of vast numbers of ships within the port.

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Bramley-Moore Dock is located approximately 1.6 miles to the north of Liverpool City Centre and contains a number of features of historical significance, including:

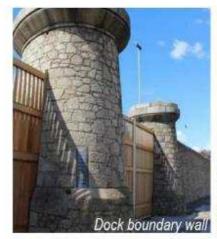
- Bramley-Moore Hydraulic Engine Tower built in 1883, it includes an accumulator tower and truncated octagonal chimney and served as the control tower to the north docks area (Grade II listed).
- · The retaining walls around the dock built in 1848 (Grade II listed).
- The dock boundary wall (1848) runs parallel to the Dock Road (Grade II listed).



The northern docks within the Stanley Dock Conservation Area have been underutilised for more than 30 years following the decline of maritime industry and port operations in Liverpool.

The northern docks have been closed off to the public for many years and contain a range of derelict space. Key heritage assets such as the Hydraulic Engine Tower have fallen into disrepair and cannot be put into viable use without significant investment.

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How familiar, if at all, were you with this information beforehand?

Not familiar at all	Slightly familiar	Moderately	Very familiar	Extremely familiar
0	0	familiar	0	0
		()		

# Redevelopment

Redevelopment of Bramley-Moore Dock

There are two possible scenarios for Bramley-Moore Dock:

- Scenario 1 is the current situation: Bramley-Moore Dock would be left in its current condition as described above, historic structures will be left as they are with no new building developments.
- Scenario 2 would involve the redevelopment of Bramley-Moore Dock for a new stadium for Everton and supporting uses, including the preservation and enhancement of some of the heritage aspects of the docks.

In both scenarios new residential-led mixed developments will still be built in other parts of the waterfront as part of the wider Liverpool Waters development.

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In Scenario 2, Everton FC would relocate it's footballing home from Goodison Park to Bramley-Moore Dock. There would also be supporting uses, such as a Fan plaza including street food kiosks and family-suitable entertainment areas for fan and visitors.



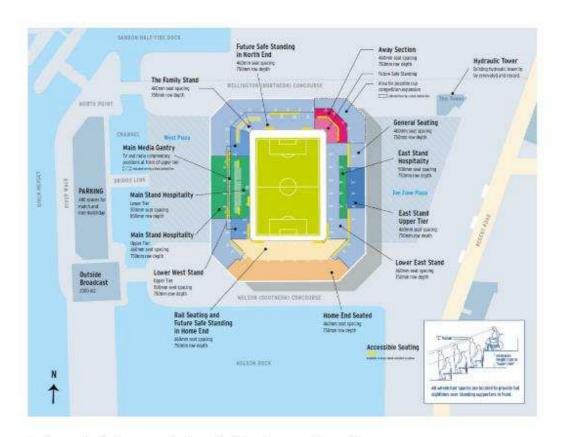
The new stadium at Bramley-Moore Dock would respond to the need for a new stadium to house Everton. The club has been located at Goodison Park since 1892, but has become outdated amongst its competitors. The stadium is currently considered not fit for purpose or to meet the needs for a top-tier club due to:

- · Its poor physical condition.
- Physical and size constraints which provide no redevelopment potential to meet modern needs.
- Lack of amenity to meet the needs of a modern football stadium, leading to poor supporter experience (blocked views, poor quality seating) in many areas of the stadium.
- · Inability to comply with modern regulations.
- It is anticipated that in its current condition, most of the ageing stadium will not comply with safety regulations by 2035, which means that that the club may have

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to move out of the city, due to the lack of alternative sites.



In Scenario 2, the new stadium for Everton would provide:

### Impacts on match-goers:

- A modern state-of-the-art stadium with an approximate capacity of 52,000 on the Liverpool Waterfront (larger than current capacity at Goodison Park).
- A better match day experience for supporters designed to reduce viewing restriction.
- The facilities, accessibility and amenity to meet modern requirements and guidelines.
- Significantly more match day revenue, helping Everton to continue to grow and challenge for titles and trophies in the future.

### Impacts on the public realm:

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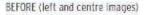
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- New public realm space around the stadium for match-days and non-match-days, including a fan plaza, set to be the size of Liverpool's Pier Head and displaying the original Dock Retaining Wall, to be used for pre and post-match entertainment and activities.
- Improved public access to Bramley-Moore Dock, better matchday transport systems, and integration of Bramley-Moore Docks into the planned Liverpool Waters River Walk starting at the Hydraulic Engine Tower down to the Three Graces
- Multi-storey car parking facilities onsite. The carpark would not block river views for the surrounding area and would be built using the same materials as the stadium.
- Facilities for non-match day activities e.g. conferences and music/other nonsporting events.

## Impacts on the heritage of the docks:

- Potential restoration of the listed Hydraulic Engine Tower building as a tourist attraction and heritage museum.
- Creation of water channel to the west of the stadium to ensure the visual
  continuity of the dock system. Construction materials will reflect the traditional
  surroundings by using traditional brick, glass, and steel. Traditional flagstones
  and cobbles will be retained in public areas surrounding the stadium, where
  possible.











The Goodison Park Legacy project is designed to ensure that the area around the current stadium in Goodison Park is not negatively affected by the Club's relocation. It will support local businesses and residents around the current Goodison Park site.

Facilities being considered include:

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- New housing, including a mix of house types and apartments.
- · Supported living accommodation for people with a range of needs.
- 4,000 sq/m of office floorspace.
- · A large public open green space at the centre of the site.
- Small-scale retail and food and beverage facilities with leisure space to be used by community groups.
- Facilities and support services for business start-ups, particularly for those targeting supporting young people.
- An educational facility which could accommodate the expansion of Everton Free School or similar educational programmes.
- A multi-purpose health and wellbeing centre for people of all ages to access advice, care, and support.
- · Car parking on site to alleviate on-street parking.
- Preserving the Dixie Dean statue and similar key features to celebrate Everton's historic role in the community.



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The stadium redevelopment at Bramley-Moore Dock and Goodison Legacy Project is expected to produce the following economic benefits to the city:

- · A £1 billion boost to the local economy.
- Up to 15,000 new jobs created for local people.
- · An extra 1.4 million visitors to the city each year.
- · An additional £34 million of local income for local families.
- Contributing more than £2.2 million per year into Council Tax receipts and £1.7million per year in Business Rates.
- The stadium is estimated to bring £237 million worth of social value over a tenyear period. When added with the value created by the Goodison Legacy Project and Everton in the Community growth, this is estimated to be worth £793.4 million in social value.



Proposed Stadium design at Bramley-Moore Dock.

While the stadium development will make every effort to protect and enhance current heritage structures in the site, it will generate heritage impact relating to the infill of the dock to support the stadium development, which will most likely result in an **impact** on the Outstanding Universal Value of the World Heritage Site.

The stadium planners are working closely with Liverpool City Council and Historic England to assess the potential impact on the status and to ensure the

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design reflects the traditional landscape by taking inspiration from local 19th century warehouse buildings. Historical features will be preserved wherever possible, such as old rail lines, old gratings, paving and cobble stones, bollards, mooring posts, capstones, and granite steps.

Innovative engineering and preservation work will allow a complete restoration of Bramley-Moore Dock should the stadium ever move. This will be achieved by:

- Stadium to be supported by piles driven into sandstone beneath the Docks area, meaning the docks walls would be protected from the weight of the stadium.
- · Repairing and restoring the dock walls.
- Maintaining historic character by keeping ground levels to existing historical ground levels and exposing the existing dock wall where possible.
- Creating a water channel to the west of the stadium, allowing the historic western dock wall to continue to be visible.
- The dock-infill methodology will protect and preserve the dock walls so if the Club were to move again in the future, the dock could be revealed again.









How familiar, if at all, were you with this information beforehand?

Not familiar at all	Slightly familiar	Moderately	Very familiar	Extremely familiar
0	0	familiar	0	0
		0	0	0

# Valuation of two options at Bramley Moore Dock

You have seen two options for the future of Bramley-Moore Dock:

Leaving Bramley-Moore Dock in its current condition.

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The redevelopment of Bramley-Moore Dock for a new stadium for Everton and supporting public uses.

Each of the options would have different impacts on Bramley-Moore Dock and the wider Liverpool area. We would like you to review the following table outlining the impacts associated with each scenario, and select your preferred option.

When selecting your preferred option please think about the impacts it would have on your wellbeing and that of your household, in terms of its economic effects, its contribution to your sense of pride in the city, its impact on society and local communities, its impact on the waterfront landscape and the historic listed structures in the Bramley-Moore Dock area.

Please remember, these scenarios relate to Bramley-Moore Dock only, and not the wider waterfront and city centre. Please note that new residential led developments will still be built in other parts of the waterfront as part of the wider Liverpool Waters development.

Impact 1. Bramley-Moore Dock left in current condition		<ol> <li>Redevelopment of Bramley-Moore Dock for new stadium and supporting public uses</li> </ol>		
Access and necrestion	Historic structures left as they are.  Bramley-Moore Dock remains connected to wider Stanley-Dock complex.  No new development on the Bramley-Moore section of the waterfront.  Bramley-Moore Dock closed off to the public.  Area continues to be home to range of derelict space.	New 52,000 capacity football stadium built on the waterfront. New public realm areas including Fan Plaza and family orientated public spaces. Multi-storcy Car Park facilities. Design sensitive to heritage and architecture of the surrounding area. Modern-facility with improved match day experience, facilities, accessibility and amenity. Bramley Moore Dock accessible to public with new public facilities and open spaces during match and non-match days.		
Heritage ( structures	orade II listed structures remain in current condition:  Bramley-Moore Hydrautic engine tower  Retaining walls around the dock  Dock boundary wall which runs parallel to the Dock Road	Potential restoration of listed Hydraulic Engine Tower as heritage museum. Iop of the original dock wall used within paving, maintaining outline of dock. Reuse of traditional flagstones and cobbles in public areas. Brick, glass, and steel construction materials reflect traditional surroundings.		
Civic impacts	Civic pride in Bramley-Moore Dock and historical significance as an interconnected set of locks.  Civic pride in its place within the wider UNESCO World Heritage Site: Everpool – Maritime Mercantile City, Note tha UNESCO World Heritage Status is already at risk due to impacts of other regeneration projects along the Liverpool waterfront skyline.	<ul> <li>Modern stadium competing with those in London and Manchester.</li> <li>New home for Everton, generating more revenue and providing foundation for Everton to challenge for silverware in the future.</li> </ul>		
Economic impacts	Some ongoing costs to the public purse in maintaining the heritage sites in their current condition.	£1 billion boost to the local economy.     Up to 15,000 new jobs created for local people.     Estimated extra 1.4 million visitors to the city each year.		
World Heritage Status	<ul> <li>At risk of being withdrawn due to the impacts of other regeneration projects along the Liverpool waterfront skyline.</li> </ul>	<ul> <li>At risk of being withdrawn due to infilling of Bramley-Moore Dock</li> </ul>		

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Based on the information above, please select your preferred option for Bramley-Moore Dock:

current condition 0

Moore Dock for a new stadium and supporting public uses

1. Bramley-Moore Dock left in 2. Redevelopment of Bramley- I have no preference for either option 0

0

## Dock in current condition Willingness to accept

You indicated that you would prefer to leave Bramley-Moore Dock in its current condition.

Consider instead a hypothetical situation where the stadium redevelopment of Bramley-Moore Dock has gone ahead. The current site would be converted into the new stadium for Everton and supporting uses, plus preservation and enhancement of some of the heritage aspects of the docks.

In these circumstances, do you think that the construction of a stadium on the site of Bramley-Moore Dock would significantly affect your quality of life?

It would significantly INCREASE my quality of life

O There would be NO IMPACT on my quality of life

It would significantly REDUCE my quality of life

You indicated that the construction of a stadium on the site of Bramley-Moore Dock would significantly reduce your quality of life.

In these circumstances, a local Government fund could hypothetically be set up to compensate those who would have preferred to leave Bramley-Moore Dock in its current condition. This would be in the form of a one-off compensation per household to make up for the effect that changes to the site would have on your quality of life. There are no plans to do this, and this payment should be seen as hypothetical amount that represents the quality of life that Bramley-Moore docks currently brings you.

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In this hypothetical scenario, what is the minimum that you would be willing to accept as a one-off payment for you and your household, as a hypothetical compensation for no longer having Bramley-Moore Dock in its current condition? That is, to ensure that your quality of life after the stadium redevelopment (in the Bramley-Moore Dock) would be the same as it is now.

- Studies have shown that many people answering surveys such as this one say
  they are willing to accept larger amounts than they would actually accept in
  reality.
- So please think about this question as if it were a real decision and you were
  actually receiving a payment in real life. At the same time, note that there are no
  plans to do this, and this payment should be seen as hypothetical amount that
  represents the quality of life that Bramley-Moore docks currently brings you.
- Remember, this is just for no longer having Bramley-Moore Dock in its current condition. Please be realistic – consider your household budget and remember that there may be other things that local Government could spend its money on, including supporting other community and cultural institutions. Please do not agree to accept an amount if you think it would not make any difference to your overall quality of life.

O £7.50	O £40	O £100
O £10	O £45	O £125
O £12.50	O £50	O £150
O £15	O £55	O £250
O £20	O £60	O £500
O £25	O £65	O £1000
O £30	O £70	O Other amount
O £35	O £75	O Don't know / rather not say
	O £10 O £12.50 O £15 O £20 O £25 O £30	○ £10       ○ £45         ○ £12.50       ○ £50         ○ £15       ○ £55         ○ £20       ○ £60         ○ £25       ○ £65         ○ £30       ○ £70

Other amount (£)

Your answer indicates that you and your household would be willing accept at least £ \${e://Field/wtp\_dock\_current} as a one-off payment for you and your household, as

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6/201	The state of the s
	ypothetical compensation for no longer having Bramley-Moore Dock in its current dition
s t	nis correct?
0	Yes, this is correct.
0	No, this is incorrect. Please let me modify it.
Wh	ich of the reasons below best describes why you are prepared to accept
con	npensation for loss of Bramley-Moore Dock in its current condition?
0	I do not want to see Bramley-Moore Dock redeveloped
0	If compensation is on offer I would take it
0	I do not want to see a football stadium at Bramley-Moore Dock
0	I don't want the development to impact the heritage assets of the dock
0	I like Bramley-Moore Dock as it is
0	The redevelopment will negatively affect my quality of life and/or that of my family
0	I am not an Everton fan
0	Other
0	Don't know/rather not say
Νh	ich of the reasons below best describes why you would experience no change to
you	r quality of life from the loss of Bramley-Moore Dock in its current condition?
0	I don't agree that local Government funds should be used to compensate for the loss of Bramley-Moore Dock in its current condition
071	There are other institutions which have greater cultural value and should receive Government funding
0	Leaving Bramley-Moore Dock in its current condition would not affect me much
0	The risk of losing UNESCO World Heritage status for Liverpool Maritime Mercantile City does not affect me much
	No amount of money could compensate me for the reduction in quality of life caused by the development
0	
0	I need more information to answer this question
000	
0 000	I need more information to answer this question
0 0000	I need more information to answer this question  I have more important things to worry about than dockland heritage

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# Stadium Willingness to pay

You indicated that you would prefer to have a new football stadium built at Bramley-Moore Dock.

Imagine that the stadium redevelopment of Bramley-Moore Dock, and the community, economic and regeneration associated with it, would lead to a general permanent increase in the cost of living in the city. This could hypothetically be caused by increased transport costs, utility bills, rental and housing costs, due to increased relocation to the area and the area becoming more desirable, as well as the cost of food and drink.

Think about the impact that this hypothetical increase in the cost of living would have on your household budget. Please think about the things you usually spend your money on each month, and how this would be affected by an increase in the cost of living in the city. Note that there is no evidence that a new stadium would increase cost of living, and this payment should be seen as hypothetical amount that represents the quality of life that a new stadium development would bring to you.

Would you be prepared to pay in principle a hypothetical increase in your overall cost of living from your household budget each month for the stadium redevelopment and the community, social, economic and regeneration benefits it would bring to you and your household, as well as to the city and the local area?



What is the maximum that you would be prepared to pay from your household budget each month, as an increase in the general cost of living, for the stadium redevelopment and the community, social, economic and regeneration to the local area?

Studies have shown that many people answering surveys such as this one say
they are willing to pay more than they would actually pay in reality. So please
think about this question as if it were a real decision and you were actually
making a payment in real life.

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*	Please be real may be other to other commun Note that there and this payme quality of life the Please do not	lease be realistic – consider your household budget and remember that there hay be other things you would like to spend your money on, including supporting ther community and cultural institutions.  lote that there is no evidence that a new stadium would increase cost of living, and this payment should be seen as hypothetical amount that represents the uality of life that a new stadium development would bring to you.  lease do not agree to pay an amount if you think you cannot afford it, if you feel ou have paid enough already or have other things to spend your money on.			
0	£0.00	0	£5.00	0	£30
0	£0.01	0	£7.50	0	£40
0	£0.10	0	£10	0	£50
0	£0.50	0	£12.50	0	£75
0	£1.00	0	£15	0	£100
0	£1.50	0	£17.50	0	£150
0	£2.00	0	£20	0	£200
0	£2.50	0	£22.50	0	Other amount
0	£3.00	0	£25	0	Don't know/rather not say
0	£4.00	0	£27.50		
Othe	er amount (£)				
for t					the general cost of living conomic and regeneration
0	Indefinitely				
0	1 year				
A COLUMN	2 years				

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O 5 years

200	WW 600	
Oth	er amount (years)	
	r answer indicates that you and your household would	10
	://Field/wtp_stadium} from your household budget ea	
	general cost of living, for the stadium redevelopment	and the community, social,
eco	nomic and regeneration to the local area.	
ls th	nis correct?	
0	Yes, this is correct.	
0	No, this is incorrect. Please let me modify it.	
Whi	ich of the reasons below best describes why you are p	prepared to pay increased
	ts of living to support the stadium redevelopment at B	and the first of the second consulting the second con-
0	Football is an important part of my everyday life	
0	The economic impacts will benefit me personally	
0	Due to the significant community, economic and regeneration	n impacts
0	The risk of losing UNESCO World Heritage status for Liverp City does not affect me much	ool Maritime Mercantile
0	I do not believe I would really have to pay for increased cost	s of living
0	Football culture is important and should be protected	
0	The proposed development of Bramley-Moore Dock will ber	nefit the site
0	I am an Everton fan/ my family supports Everton	
0	Bramley-Moore Dock will become more accessible to users development	with the proposed
0	Other	
0	Don't know	
	ople have different reasons for saying they would not b	경기보기 집에 가득하는 내가 있었다. 전에 가는 내가 있다면 하다.
	ts of living for the stadium redevelopment at Bramley-	
reas	sons below best describes why you chose not to pay?	
0	I cannot afford to pay to support the development of the state	muit
0	I do not support Everton	

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O I need more information to answer this question

O I am already contributing to the city through my taxes I have more important things to worry about than football

O There are other institutions which have greater cultural value

O Other

O Don't know

#### Everton in the community info

#### **Everton in the Community**

We would now like to ask you some questions about the community outreach work that Everton in the Community does.



Everton in the Community (EitC) is an award-winning charity, established by the Football Club in 1988, which delivers more than 40 projects benefiting around 20,000 people across Merseyside, with a focus on younger people. Its activities and

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expenditure create a value of nearly £3 million in the local area and over £5 million nationally.

EitC has invested £8 million in community-focused developments close to Goodison Park in the last four years. Key EitC facilities include:

- The Everton Free School which offers alternative educational experiences to students aged 14-16 years old, for who traditional educational routes might have failed.
- The People's Hub which acts as a meeting place where local people can access information and support, get training or take advantage of sports facilities, including one of only seven Cruyff Courts in the UK.
- The Blue Base the renovation of an abandoned social club on Salop Street which is now used as a matchday meeting point for disabled supporters.

EitC has recently announced a fundraising campaign to development a new permanent mental health centre ('The People's Place') on the campus to deliver their award-winning mental health programmes, which is expected to cost more than £1 million.

EitC's community outreach work is mostly supported by revenue from Everton FC.



How familiar, if at all, were you with this information beforehand?

Not familiar at all Slightly familiar Moderately Very familiar Extremely familiar O O

#### Everton in the community willingness to pay

Imagine that due to a range of financial issues and changes, Everton would not be able to provide funding for the full range of community outreach work for one year.

In these hypothetical circumstances, an alternative source of funding would be required through voluntary donations from members of the public. The donations

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would only be required for 12 months, after which Everton would again be able to fund the full range of community outreach services. Even if insufficient donations are received during this 12-month period, the Everton in the Community programs would always start up again in one year's time. Note that there are no plans to do this, and this payment should be seen as hypothetical amount that represents the benefits that Everton in the Community provides.

This would be an additional payment for Everton in the Community over and above any increase in cost of living you agreed to pay due to the new stadium at Bramley-Moore Dock.

Would you be willing to pay a **one-off donation**, even if only a small amount, to support the community outreach work that Everton in the Community currently provides for a 12-month period?

Yes Maybe No
O O O

What is the maximum you would be willing to pay, on behalf of yourself and your household, as a **one-off donation** to support the community outreach work that Everton in the Community currently provides for a 12-month period?

- Studies have shown that many people answering surveys such as this one say
  they are willing to pay more than they would actually pay in reality.
- So please think about this question as if it were a real decision and you were actually making a payment in real life.
- Please be realistic consider your household budget and remember that there
  may be other things you would like to spend your money on, including supporting
  other community and cultural institutions. At the same, time, note that there are
  no plans to do this, and this payment should be seen as hypothetical amount that
  represents the benefits that Everton in the Community provides.
- Please do not agree to pay an amount if you think you cannot afford it, if you feel
  you have paid enough already or have other things to spend your money on.

O £0.00	O £5.00	O £30
O £0,01	O £7.50	O £40

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O £0.10		Qualtrics Survey Software	
O 20.10	O £10.0	00	£50
O £0.50	O £12.5	50	£75
O £1.00	O £15.0	00	£100
O £1.50	O £17.5	50	£150
O £2.00	O £20	0	£200
O £2.50	O £22.5	50	Other amount
O £3.00	O £25	0	Don't know / rather not say
O £4.00	O £27.5	50	
Other amount (£)			
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Is this correct?			
O Yes, this is corre	ct.		
	ct. ect. Please let me mo	odify it.	
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O No, this is incorre	ect. Please let me mo	ON RECOLU	pared to donate to support / provides?
O No, this is incorre Which of the reaso the community outr	ect. Please let me mo ns below best desc each work that Eve	cribes why you are pre erton in the Community	
O No, this is incorre Which of the reaso the community outr O Football is an imp	ect. Please let me mo ns below best desc reach work that Eve portant part of my eve	cribes why you are pre erton in the Communit eryday life	/ provides?
O No, this is incorre Which of the reaso the community outr O Football is an imp	ect. Please let me mo ns below best desc reach work that Eve portant part of my eve	cribes why you are pre erton in the Community	/ provides?
O No, this is incorrect.  Which of the reaso the community outroom of the community of	ns below best descreach work that Event portant part of my even comeone who has) be	cribes why you are pre erton in the Communit eryday life	/ provides?
O No, this is incorred Which of the reaso the community outr O Football is an imp O I have (or know sprogrammes O I am an Everton	ns below best descreach work that Event portant part of my even comeone who has) be	cribes why you are pre erton in the Community eryday life enefitted from Everton in t	/ provides?
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O No, this is incorred  Which of the reaso the community outr  O Football is an importance of the community outr  O I have (or know sprogrammes  O I am an Everton or	ns below best descreach work that Event portant part of my even to make the best description of the be	cribes why you are pre erton in the Community eryday life enefitted from Everton in to pay	y provides? the Community's
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O No, this is incorred  Which of the reaso the community outr  O Football is an imp  O I have (or know sorting programmes)  O I am an Everton of the community outr  O I do not believe I  O I am a volunteer  O Everton in the Comprotected  O Other	ns below best descreach work that Ever portant part of my ever comeone who has) be fan would really have to (I have volunteered)	cribes why you are pre erton in the Community eryday life enefitted from Everton in t pay at Everton in the Commu	y provides? the Community's

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Peop	ole have different	reasons fo	or saying they w	ould not be v	villing to pay to supp	ort
the community outreach work that Everton in the Community currently provides.						
Whic	ch of the reasons	below bes	t describes why	you chose n	ot to pay?	
0	have more importa	ent things to	worry about than	community ou	itreach	
0	need more informa	ation to answ	ver this question			
	don't agree that the Community progran		uld pay to suppor	t the protection	n of Everton in the	
0	There are other inst	itutions whic	ch have greater co	mmunity valu	е	
0	Everton should pay	for the com	munity programm	es		
01	am already contrib	uting to the	city through my ta	ixes		
01	cannot afford to do	nate				
0	Other					
0	Don't know/rather n	ot say				
			0	3	elp us understand th	
profi strict		ents. The s will be use	survey is anonyr	mous and all	information provided	
profi strict Wha	le of our respond ly confidential. It	ents. The s will be use	survey is anonyr	mous and all	information provided	
profi strict Wha	le of our responde ly confidential. It t is your age grou	ents. The s will be use	survey is anonyr d for statistical (	mous and all	information provided y.	
profi strict Wha	le of our respond ly confidential. It t is your age grou Under 16	ents. The s will be use	survey is anonyr d for statistical p 35-39	mous and all	information provided y. 60-64	
profi strict Wha	le of our respond ly confidential. It t is your age grou Under 16 16-19	ents. The s will be use	survey is anonyr d for statistical p 35-39 40-44	mous and all	information provided y. 60-64 65-69	
profi strict Wha	le of our respond ly confidential. It it is your age grou Under 16 16-19 20-24	ents. The s will be use	survey is anonyr d for statistical p 35-39 40-44 45-49	mous and all ourposes only	information provided y. 60-64 65-69 70-74	
wha	le of our respond ly confidential. It t is your age grou Under 16 16-19 20-24 25-29	ents. The s will be use up?	survey is anonyr d for statistical p 35-39 40-44 45-49 50-54	mous and all ourposes only	information provided y. 60-64 65-69 70-74 Over 75	
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Uauraaau ahii	Qualifics Survey Software	
now many cnii	dren under the age of 16 live in your household?	
No children	*	
1 child 2 children		
3 children		
4 children		
5 children		
6 children 7 children		
8 children	·	
9 children	(**)	
What is your co	urrent legal marital status?	
O Single and r	never married or never in a legally recognised Civil Partnership	
O Married		
O A Civil Partr	ner in a legally recognised Civil Partnership	
O Separated b	out legally married/ in a civil partnership	
O Divorced/dis	ssolved civil partnership	
O Former Civil	l Partner	
O Widowed/ si	urviving civil partner	
O Co-habiting		
O Rather not s	say	
What is your hi	ighest educational level or qualification?	
O No formal e	ducational qualifications	
O Primary edu	cation	
O level/GCS	SE/GCE	
O A level/HNC	C/HND/etc	
<ul> <li>Professiona</li> </ul>	l qualification	
O College/Univ	versity degree	
O Higher degr	ee (Master's, Doctorate)	
O Rather not s	say	
Which of the fo	ollowing best describes your current work status?	
O Self-employ	red	
		30
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The first of the control of the cont	altrics Survey Software	
O Employed full-time (>30hrs/week)		
O Employed part-time (<=30hrs/week)		
O Student		
O Looking after the family/home		
O Retired from paid work		
O Temporarily sick or injured		
O Long-term sick or disabled		
O Unemployed		
O Rather not say		
What is your ethnicity?		
O Asian / Asian British	O White Other	
O Black / African / Caribbean / Black British	Other ethnic group	
Mixed / Multiple ethnic groups	Rather not say	
O White British		
£0-14,999 £15,000-19,999	otal annual household income before	e tax?
£0-14,999 £15,000-19,999 £20,000-29,999 £30,000-39,999 £40,000-49,999 £50,000-59,999 £60,000-79,999 £80,000-99,999 £100,000-£149,999	otal annual household income before	tax?
£0-14,999 £15,000-19,999 £20,000-29,999 £30,000-39,999 £40,000-49,999 £50,000-59,999 £60,000-79,999 £80,000-99,999		tax?
£0-14,999 £15,000-19,999 £20,000-29,999 £30,000-39,999 £40,000-49,999 £50,000-59,999 £60,000-79,999 £80,000-99,999 £100,000-£149,999 £150,000+	ur postcode (e.g. L23)?	tax?
£0-14,999 £15,000-19,999 £20,000-29,999 £30,000-39,999 £40,000-59,999 £60,000-79,999 £80,000-99,999 £150,000+  Please could you provide the first half of you	ur postcode (e.g. L23)? Irpose only, to check the	
£0-14,999 £15,000-19,999 £20,000-29,999 £30,000-39,999 £40,000-49,999 £50,000-59,999 £80,000-99,999 £100,000-£149,999 £150,000 +	ur postcode (e.g. L23)? urpose only, to check the rey is anonymous and you will not be	
£0–14,999 £15,000–19,999 £20,000–29,999 £30,000–39,999 £40,000–59,999 £60,000–79,999 £80,000–99,999 £150,000+  Please could you provide the first half of your provide the first half of y	ur postcode (e.g. L23)? urpose only, to check the rey is anonymous and you will not be	
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£0–14,999 £15,000–19,999 £20,000–29,999 £30,000–39,999 £40,000–59,999 £60,000–79,999 £80,000–99,999 £150,000+  Please could you provide the first half of your provide the first half of y	ur postcode (e.g. L23)? urpose only, to check the rey is anonymous and you will not be	

#### 6.3 Pilot study

Everton Stadium Pilot Survey Report 14<sup>th</sup> August, 2019

Simetrica designed two surveys to estimate different aspects of social value relevant to the planning consultation. The survey will be delivered on a face to face sample of 330 passers-by in Liverpool city centre, and 1,400 online respondents on a registered panel, who are subject to terms and conditions to prevent them sharing information from surveys:

- Survey A estimates how much residents in Merseyside would be willing to pay to maintain the label of 'UNESCO Liverpool Maritime Mercantile City World Heritage Site' for the Liverpool Waterfront. The survey also asks how much people would value a comparable (hypothetical) 'Liverpool City of Football Status'.
- Survey B estimates people's preferences either for keeping Bramley-Moore Dock (BMD) in its current condition or building the new stadium and values the contribution of Everton in the Community (EitC).

Following best practice, pilot surveys were performed to test the functioning and interpretation of the surveys. Survey A was run on a panel of n = 55 current Merseyside residents on the 13<sup>th</sup> August, 2019. Survey B was run on a panel of n = 112 Merseyside residents (current: n = 110) and in past 3 years (n = 2) on the 13<sup>th</sup> - 14<sup>th</sup> August 2019.

Average length of Survey A was 14 minutes and Survey B was 16.5 minutes (median 13 minutes), although this does include debrief questions which will later be cut.

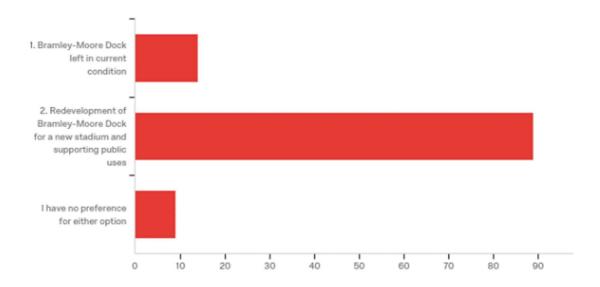
The pilot survey allowed us to test the range of willingness to pay (WTP) values provided in the payment cards, and to add additional options if it appears that the payment card is introducing a range bias by not providing sufficient high or low values, of which follows best practice in CV design. Debrief questions are asked to ascertain how well participants are responding to the survey, in order to identify potential problem areas in need of change prior to going into the field.

# Survey A WTP results: Annual donation to maintain the UNESCO Liverpool Maritime Mercantile City World Heritage Site' for the Liverpool Waterfront and 'Liverpool City of Football Status'.

Average WTP an annual donation to support the Liverpool Heritage Fund in administering and maintaining the UNESCO World Heritage Status for the Liverpool Maritime Mercantile City was £13.16 per year. This was only slightly higher than the WTP a top-up annual donation to support the creation of a new City of Football Status for Liverpool, at £13.10 per year. This may indicate that Merseyside residents value built heritage and football culture at around the same level. These figures are in line with WTP values obtained in other cultural heritage valuation surveys.

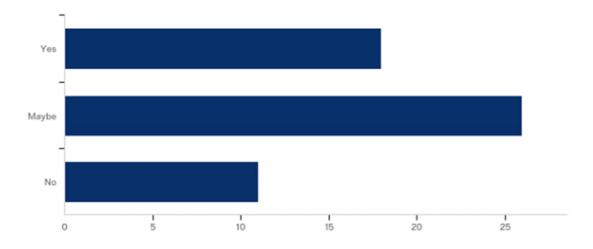
# Survey B WTP results: 'Compensation for loss of BMD' or 'Increase to the cost of living due to stadium redevelopment' and 'Everton in the Community donation'.

The majority (79%) would prefer the redevelopment of BMD for the new stadium and supporting uses. Whereas, 13% would prefer BMD to be left in its current condition, and 8% had no preference. Of those who would prefer BMD, only one respondent indicated that the stadium being built would reduce their quality of life. When asked if they would require compensation, they indicated that no compensation (£0) would be required. No respondents required compensation in a scenario where the stadium was built.

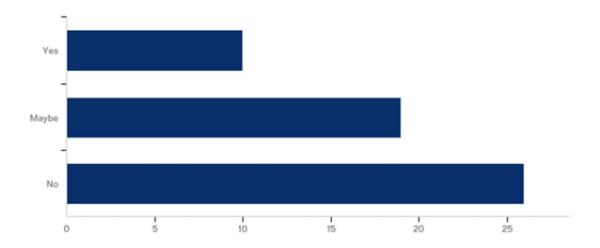


	N	Mean WTP/WTA	Maximum	£0
Survey A UNESCO WHS	37	£13.16/annum	£100	23%
Survey A City of Football Status	50	£13.10/annum	£150	54%
Survey B Stadium Redevelopment	89	£8.20pcm = £98.38/annum	£150	28%
Survey B Status quo (BMD)	1	£0	£0	100%
Survey B EitC Donation	112	£5.87/annum	£150	49%

For the UNESCO World Heritage Status for the Liverpool Maritime Mercantile City, 32.73% (n = 18) of respondents recorded that they would pay and 47.27% (n = 26) of respondents were unsure (Maybe). Eleven respondents (20%) were not willing to pay.



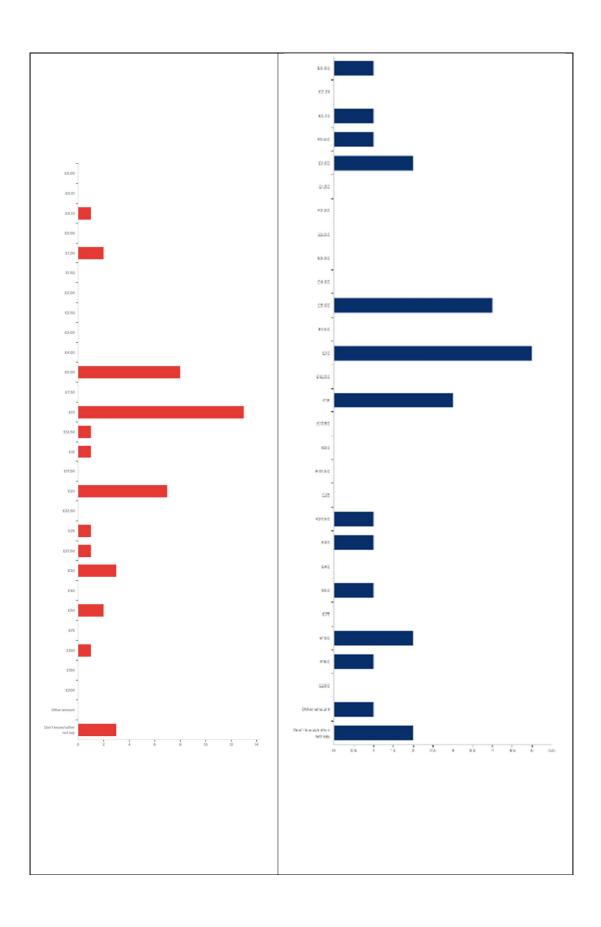
The survey found 18.18% (n = 10) of respondents were willing to pay for the City of Football Status for Liverpool with 47.27% of respondents reporting they were not willing to pay anything (n = 26). Nineteen respondents (34.55%) were unsure (Maybe).

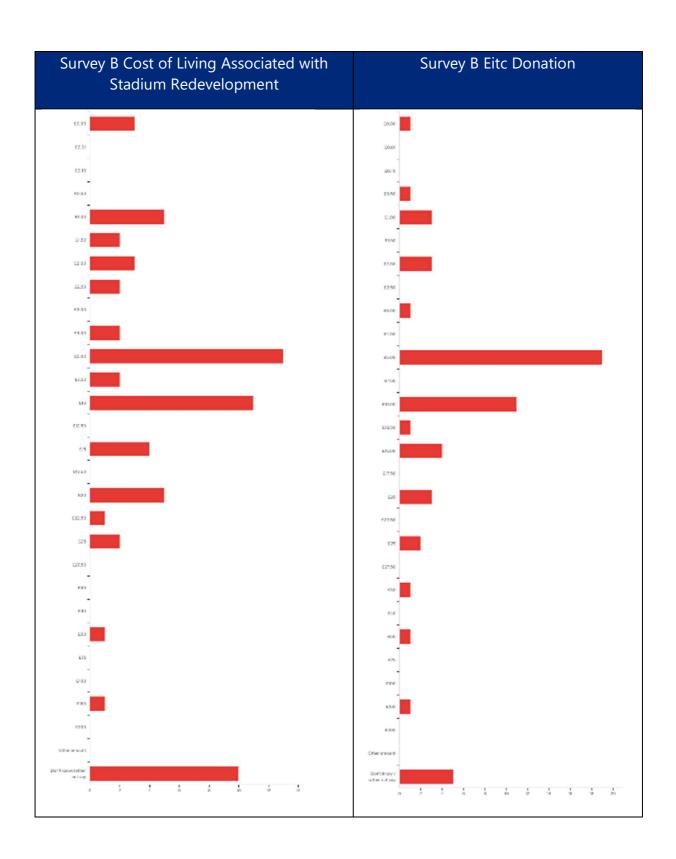


#### WTP results: Value range

The reported values with their frequencies for Survey A and B can be found below (note these are raw values without those not WTP in principle coded as £0). Payment bids are well distributed with no evidence of bunching between £10-£30 as we found in the prepilot. This indicates that the additional values added to the payment card after the pilot were successful in responding to respondents' stated need for a wider range of values.

Survey A UNESCO WHS for Survey A City of Football Status for Liverpool





#### Hypothetical scenario & Willingness to Pay: Realistic?

#### **Survey A:**

When asked whether the hypothetical scenario of a voluntary donation to a Liverpool Heritage Fund to raise funds for the UNESCO World Heritage Status for Liverpool Maritime Mercantile City was realistic or not:

- most respondents (47.27%, n = 26) found the scenario to be **somewhat realistic**
- 14 respondents (25.45%) found the scenario **neither realistic nor unrealistic**
- 6 respondents (10.91%) found the scenario **very realistic**.
- 3 respondents (5.45%) reported the scenario was **somewhat unrealistic** and six respondents (10.91%) found the scenario **not realistic at all**. This is an acceptable level of realism for a hypothetical survey of this kind and in line with previous CV studies for DCMS.

When asked whether the hypothetical scenario for a voluntary donation to support the creation of a City of Football Status was realistic or not:

- most respondents found this scenario to be **somewhat realistic** (38.18%, n = 21) while two respondents found the scenario to be **very realistic** (3.64%)
- 11 respondents found the scenario **neither realistic nor unrealistic** (20%)
- 11 respondents (20%) reported this scenario to be **not realistic at all**
- 10 respondents (18.18%) found the scenario to be **somewhat unrealistic**. This is an acceptable level of realism for a hypothetical survey of this kind and in line with previous CV studies for DCMS.

#### **Survey B:**

When respondents were asked how much they would like to receive in a **one-off compensation for no longer having Bramley-Moore Dock** in its current condition (i.e. those 13 respondents who were not willing to pay for the stadium redevelopment):

- 7 found the scenario **not realistic at all** (53.85%)
- 4 found the scenario **somewhat unrealistic** (30.77%). This is lower level of realism for a hypothetical survey of this kind, but this relates to the low likelihood

- of the Government compensating somebody for a planning decision, and is one of the limitations of the WTA as opposed to WTP method.
- 2 found it **neither realistic nor unrealistic** (15.38%).

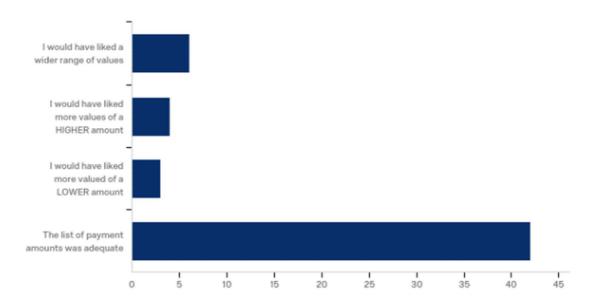
When respondents were asked how much they would be willing to pay in an **increase to their cost of living** due to the stadium redevelopment (i.e. those 67 respondents who would be willing to be for the stadium redevelopment):

- 24 respondents found the scenario **somewhat realistic** (35.82%)
- while 23 respondents found the scenario **somewhat unrealistic** (34.33%)
- 12 respondents found the scenario **neither realistic nor unrealistic** (17.91%)
- 3 found it **very realistic** (4.48%) and only five found it **not realistic at all** (7.46%). This is an acceptable level of realism for a hypothetical survey of this kind and in line with previous CV studies for DCMS.

#### WTP: range

#### For Survey A:

- The majority of respondents (76.36%, n = 42) found the payment card WTP range **adequate**
- 6 respondents (10.91%) would have liked a wider range
- 4 respondents (7.27%) would have liked more **higher values**; however, we note that the highest value selected was £100 for the City of Football Status and £150 for UNESCO, meaning that these individuals had the opportunity to select £200 as a higher value but did not. We do not therefore recommend adding additional values to the payment card.
- 3 respondents (5.45%) would have like more **lower values**. Again, we note that the lowest value selected was 10p (by one respondent for both UNESCO and City of Football donations) or £1 (by two respondents). A lower value of 1p was available but not selected. We therefore consider the payment card to be well calibrated and do not recommend making any changes to the payment card post-pilot.

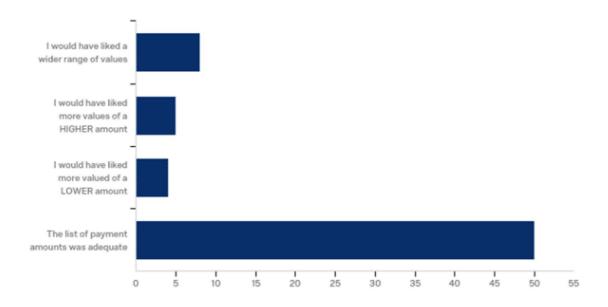


#### For Survey B:

Those who were willing to pay for an increase in their cost of living due to the stadium redevelopment (n = 67):

- 50 thought the list of payment amounts was **adequate** (74.63%)
- 8 would have liked a **wider range** of values (11.94%)
- 5 would have like **higher values** (7.46%); however, we note that the highest value selected was £150 (n = 1) and did not select the higher value of £200.
- 4 would have liked **lower values** (5.97%); however, we note the lowest value selected was £1 (n = 5) leaving values £0.01, £0.10, and £0.50 unselected.

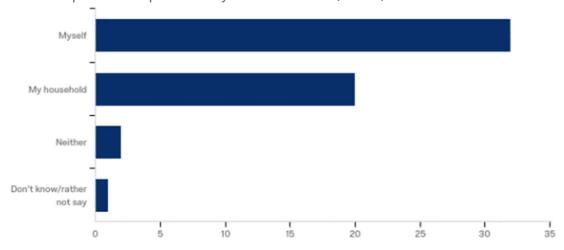
We therefore consider the payment card to be well calibrated and do not recommend making any changes to the payment card post-pilot.



#### Household vs individual WTP

In a follow-up question of whether their payment value was on behalf of themselves or their whole household, Survey A found that:

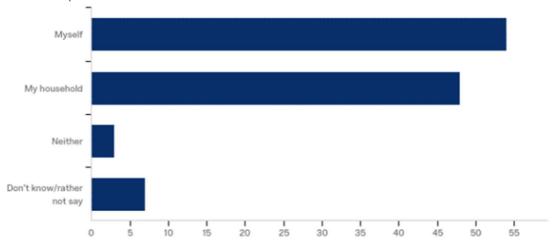
- 58.18% reported on behalf of **themselves** (n = 32)
- 36.36% reported on **behalf of their household** (*n* = 20)
- 2 respondents reported **neither** (3.64%)
- 1 respondent reported they were **not sure** (1.82%).



Similarly, Survey B found that:

- 48.21% reported on behalf of **themselves** (n = 54)
- 42.86% reported on **behalf of their household** (n = 48)
- 3 respondents reported **neither** (2.68%)

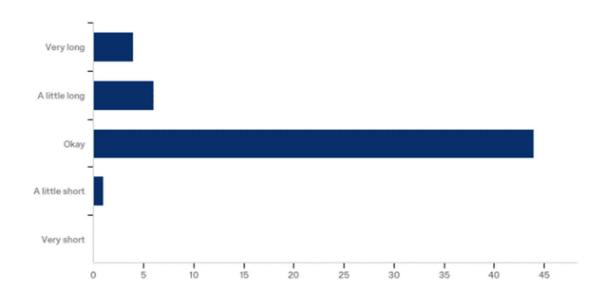
• 7 respondents were **not sure** (6.25%)



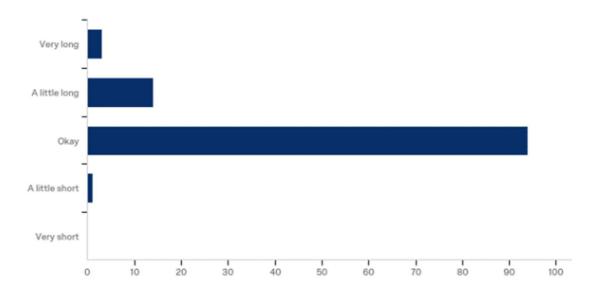
This is broadly in line with previous CV studies for the Department for Digital Culture Media and Sport.

#### **Debrief questions**

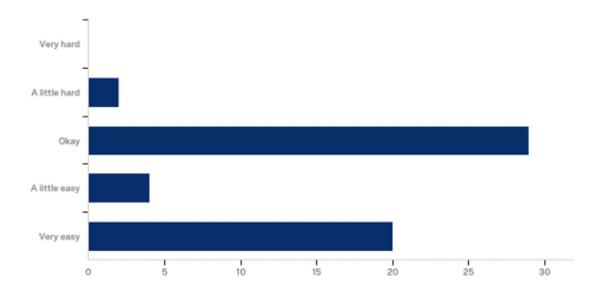
Most respondents reported Survey A to be an **acceptable length** (80%, n = 44); 1.82% (n = 1) found the survey **shorter than expected** while 10.91% (n = 6) found the survey **a little long**. Only four respondents found the survey **very long** (7.27%).



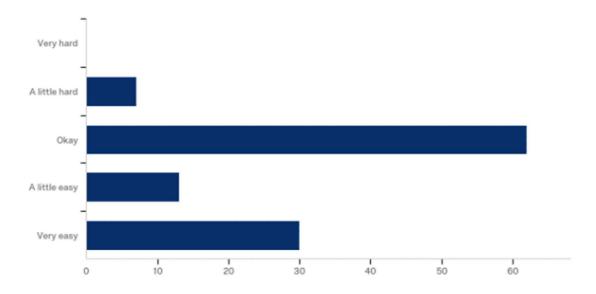
Likewise, most respondents deemed Survey B to be an **acceptable length** (83.93%, n = 94). Fourteen found the survey **a little long** (12.50%), one found the survey **a little short** (0.89%), while only 3 found the survey **very long** (2.68%). These values give us confidence that the length of both surveys is appropriate for the average respondent.



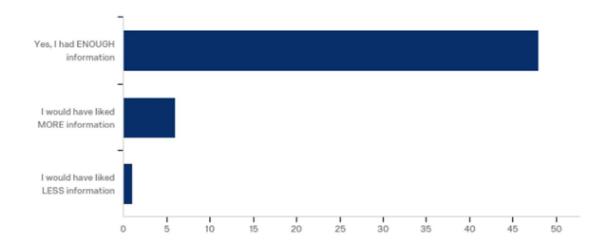
In terms of **difficulty**, the majority (96.35%, n = 53) of respondents reported Survey A's difficulty as **okay**, **a little easy**, or **very easy**. Two respondents (3.64%) found the survey **a little hard**.



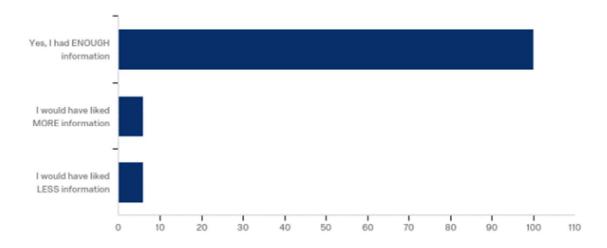
For Survey B, 93.76% of respondents found the survey difficulty as **okay**, **a little easy**, or **very easy** (n = 105). Seven respondents found the survey **a little hard** (6.25%). No one found either survey **difficult**, which gives us confidence that the difficulty of survey is appropriate for the average respondent.



When questioned whether Survey A presented a **sufficient amount of information** on the survey purpose and aims, 87.27% (n = 48) said that they had **enough information** and 10.91% (n = 6) of respondents would have liked **more information**, whereas only one respondent would have liked **less information** (1.82%).



Most respondents reported they had **enough information** in Survey B (89.29%, n = 100), with six respondents wanting **more information** (5.36%) and six respondents wanting **less information** (5.36%). This gives us confidence that both surveys presented enough information for respondents to make informed decisions about their payment values.



Four respondents (7.27%) felt some of the Survey A questions were **personal or sensitive**, while one respondent was not sure (1.82%). When provided an open text box to respond, one respondent commented their sensitivity was related to "money I have". Another respondent reported "I would like to look into the question of making a donation more thoughly[sic]. I felt with more thought I may have been ready to donate more than I stated. I was cautious to comit[sic] to more in the survey".

Six respondents (5.36%) found some of Survey B's questions were **personal or sensitive**, with one respondent saying they were not sure (0.89%). Only one respondent clarified with the follow-up comment: "Because it ask[sic] if I could donate". Based on this low level of sensitivity we do not recommend any changes to the current questions on either survey.

#### **Further comments**

Most further comments for both surveys were positive. Respondents reported the survey interesting, informative, and enjoyable to complete, with one respondent commenting "[it was an] Enjoyable survey learned somethings[sic] about Liverpool" and "I hadn't realised how complex the development of the dockland was before today". Other comments included:

- "Merseyside is not just Liverpool. There are some aspects of both Liverpool and Merseyside which are commendable".
- "I enjoyed this survey because it related my local area/community and gave me an opportunity to input opinions on a topic directly affecting myself and my family.
- "I am a football fan but grew up in Somerset so not a fan of Liverpool or Everton. However both teams are a huge part of Merseyside's Identity and the ground is near where i work and will be great for a great city"

#### Some negative comments:

- "I was surprised to be asked to donate, when big companies would make a lot of money when this project completed[sic]. Instead of asking normal Liverpudlians to donate".
- "Good survey however I would be more interested if it was about Liverpool FC"
- "Good luck with the new venture, I wish Everton and all their supporters a minimum of success."

Given these positive pilot results, there was no need to pilot the reduced size version of the survey for the 2020 data collection.

#### 6.4 Full tables of results

Table 6-1 Visits to UNESCO World Heritage Sites in the past 12 months (%) (Survey A - Valuation of Cultural Heritage Status Labels) (2019 survey)

UNESCO World Heritage Site	2019 survey	2020 survey
ONLSCO World Heritage Site	% (n/N)	% (n/N)
Blenheim Palace	3.5% (64/1841)	3.8% (37/974)
Canterbury Cathedral, St. Augustine's Abbey, and St. Martin's Church	3.0% (56/1841)	4.5% (44/974)
City of Bath	8.4% (154/1841)	8.3% (81/974)
Cornwall and West Devon Mining Landscape	3.6% (66/1841)	3.7% (36/974)
Derwent Valley Mills	1.5% (27/1841)	2.4% (23/974)
Durham Castle and Cathedral	5.1% (94/1841)	6.0% (58/974)
Ironbridge Gorge	6.1% (113/1841)	6.8% (66/974)

Liverpool – Maritime Mercantile City	57.8% (1064/1841)	43.7% (426/974)
Maritime Greenwich	5.7% (105/1841)	5.9% (57/974)
Palace of Westminster and Westminster Abbey including Saint Margaret's Church	8.9% (163/1841)	7.8% (76/974)
Saltaire	2.7% (49/1841)	3.6% (35/974)
Studley Royal Park including the ruins of Fountains Abbey	2.8% (52/1841)	3.4% (33/974)
Tower of London	14.8% (272/1841)	12.4% (121/974)
Lake District	41.6% (766/1841)	39.3% (383/974)
Other universally important heritage site	6.8% (126/1841)	6.1% (59/974)
Don't know/ rather not say	4.7% (87/1841)	4.8% (47/974)
None	19.2% (354/1841)	23.1% (225/974)

Survey sample results represent raw figures and are not weighted to Merseyside population.

Table 6-2 Willingness to pay in principle to support a hypothetical Liverpool Heritage Fund in administering and maintaining the UNESCO WHS for the Liverpool Maritime Mercantile City

	2019 survey	2020 survey
Yes	26.6% (220/828)	23.1% (119/515)
Maybe	52.5% (435/828)	48.0% (247/515)
No	20.9% (173/828)	28.9% (149/515)

Note: This scenario was in place of current funding arrangements for the maintenance of the UNESCO WHS. Results weighted to be representative of Merseyside population in age and gender. As is standard in estimation of WTP, those who

said no are assumed to have no value for the City of Football Status. The remaining were asked the maximum they would be willing to pay to support the City of Football Status.

Table 6-3 Willingness to pay an annual donation to support a hypothetical Liverpool Heritage Fund in administering and maintaining the UNESCO WHS for the Liverpool Maritime Mercantile City (Survey A - Valuation of Cultural Heritage Status Labels)

	2019 survey			2020 survey		
	WTP for 6 conservation areas in the UNESCO WHS (including Stanley Dock)	WTP for 5 conservation areas in the UNESCO WHS (excluding Stanley Dock)	Total	WTP for 6 conservation areas in the UNESCO WHS (including Stanley Dock)	WTP for 5 conservation areas in the UNESCO WHS (excluding Stanley Dock)	Total
Sample size	349	353	702	257	258	515
Mean (standard error)	£12.06 (£1.15)	£12.64 (£1.29)	£12.35 (£0.87)	£10.23 (£1.00)	£9.53 (£1.04)	£9.87 (£0.72)
CI (low, high)	£9.79 - £14.33	£10.10 - £15.18	£10.65 - £14.06	£8.26 - £12.19	£7.48 - £11.58	£8.45 - £11.29
Median	£6.25	£6.25	£6.25	£6.25	£6.25	£6.25
Max	£125.0	£200.0	£200.0	£125.0	£125.0	£125.0
Zeros (including those not WTP in principle)	29.0%	28.0%	28.0%	30.0%	36.0%	33.0%
Zeros, of those WTP in principle	3.5%	5.3%	4.4%	2.7%	9.8%	6.4%

Legend: t-test \*=p<0.05. Note: This scenario was in place of current funding arrangements for the maintenance of the UNESCO WHS. Results weighted to be representative of Merseyside population in age and gender. Respondents were randomly assigned to one condition: information on Liverpool's UNESCO conservation areas with or without information on Stanley Dock (the conservation area where Bramley-Moore Dock is located). Thereby only one group saw information on Stanley Dock in Survey A, prior to providing a donation value for the Liverpool Heritage Fund and City of Football status. This allows us to test whether people's valuation of the UNESCO WHS is significantly affected by having Stanley

Dock included within it. Statistical tests show that there is no significant difference in WTP for the UNESCO Liverpool Maritime Mercantile City WHS with and without Stanley Dock.

Table 6-4 Willingness to pay in principle to support a hypothetical new City of Football status (Survey A - Valuation of Cultural Heritage Status Labels) (2019 survey only, question not asked in 2020 survey)

	Everton Supporter	Liverpool Supporter	Other (non- supporter, supports other club or supporter of both)	Total
Yes	26.1%	21.4%	3.5%	14.7%
Maybe	28.2%	32.7%	22.2%	27.7%
No	45.6%	45.9%	74.4%	57.5%
Pre-weighting sample size	109	331	309	749

Note: Results weighted to be representative of Merseyside population in age and gender. When asked if they would be willing to support such a fund in principle, around 15% said yes, 28% said maybe, and 58% said no. As is standard in estimation of WTP, those who said no are assumed to have no value for the City of Football Status. The remaining were asked the maximum they would be willing to pay to support the City of Football Status. There does not appear to be a correlation between which team a respondent supports and whether they are willing to pay in principle for the City of Football status. However, a much higher proportion of non-supporters (74%, made up of non-supporters, non-football fans, and those who support both teams) would not be willing to pay in principle for the City of Football status, which we would expect given its focus exclusively on footballing heritage in the city.

Table 6-5 Willingness to pay an annual donation to support a hypothetical new City of Football status (Survey A - Valuation of Cultural Heritage Status Labels) (2019 survey only, question not asked in 2020 survey)

	Everton Supporter	Liverpool Supporter	Other	Total
Sample size	109	331	309	749
Mean (standard error)	£15.38* (£3.86)	£7.61* (£1.35)	£3.85* (£1.32)	£7.20 (£0.99)

CI (low, high)	£7.72 - £23.03	£4.95 - £10.27	£1.25 - £6.45	£5.25 - £9.15
Median	£1.25	£0.00	£0.00	£0.00
Max	£200.0	£200.0	£200.0	£200.0
Zeros (including those not WTP in principle)	47.0%	50.0%	78.0%	61.0%
Zeros, of those WTP in principle	2.9%	7.4%	14.6%	8.3%

Legend: t-test of difference between split sample average and pooled total average excluding that group \*=p<0.05. Note: Results weighted to be representative of Merseyside population in age and gender.

Table 6-6 Willingness to pay in principle to support the community outreach work that Everton in the Community currently provides for a 12-month period (Survey B - Valuation of Landuse Options at Bramley-Moore Dock) (2019 survey only, question not asked in 2020 survey)

	Everton Supporter	Liverpool Supporter	Other (non- supporter, supports other club or supporter of both)	Total
Yes	29.9%	12.9%	7.3%	13.7%
Maybe	40.0%	26.8%	24.3%	28.1%
No	30.1%	60.3%	68.4%	58.2%
Pre-weighting sample size	173	418	373	964

Note: Results weighted to be representative of Merseyside population in age and gender. Again, 58% answered that they would not be willing to pay in principle to support the work of EitC for a year. The remaining 42% would or would maybe

be willing to pay in principle. This percentage was higher among Everton supporters (70%) than Liverpool supporters (40%), which we may expect given the strong Everton team branding behind EitC and its links to the local Everton community.

Table 6-7 Willingness to pay donation to support the community outreach work that Everton in the Community currently provides for a 12-month period (Survey B - Valuation of Landuse Options at Bramley-Moore Dock) (2019 survey only, question not asked in 2020 survey)

	Everton Supporter	Liverpool Supporter	Other	Total
Sample size	173	418	373	964
Mean	£12.67* (£1.74)	£6.02* (£0.95)	£4.19* (£0.97)	£6.46 (£0.64)
CI (low, high)	£9.23 - £16.11	£4.15 - £7.88	£2.30 - £6.09	£5.20 - £7.72
Median	£6.25	£0.00	£0.00	£0.00
Max	£175.0	£200.0	£200.0	£200.0
Zeros (including those not WTP in principle)	32.0%	63.0%	71.0%	61.0%
Zeros, of those WTP in principle	2.8%	4.4%	8.3%	5.1%

Legend: t-test of difference between split sample average and pooled total average excluding that group \*=p<0.05. Note: respondents who were fans of both Everton and Liverpool were not reported in this table (108/1428 respondents). Results weighted to be representative of Merseyside population in age and gender.

Table 6-8 Willingness to pay in principle to support the redevelopment of Bramley-Moore Dock for a new stadium and supporting public uses (Survey B - Valuation of Landuse Options at Bramley-Moore Dock)

2019 survey			2020 survey				
Everton Supporter	Liverpool Supporter	Other (non- supporter, supports other club or	Total	Everton Supporter	Liverpool Supporter	Other (non- supporter, supports other club or	Total

			supporter of both)				supporter of both)	
Yes	34.1%	22.2%	18.7%	23.5%	46.4%	30.8%	20.0%	27.1%
Maybe	32.2%	34.4%	30.8%	32.6%	39.8%	42.3%	43.6%	42.7%
No	33.7%	43.3%	50.5%	43.9%	13.7%	26.9%	36.4%	30.2%
Pre- weighting sample size	169	322	277	768	48	155	209	412

Note: Results weighted to be representative of Merseyside population in age and gender. 56% would be willing to pay in principle (yes or maybe) for the redevelopment of Bramley-Moore Dock for a new stadium.

Table 6-9 Willingness to pay increase in cost of living to support the redevelopment of Bramley-Moore Dock for a new stadium and supporting public uses (annualised) (Survey B - Valuation of Landuse Options at Bramley-Moore Dock)

		2019 si	urvey		2020 survey			
	Everton Supporte r	Liverpool Supporte r	Other (non- supporter , supports other club or supporter of both)	Total	Everton Supporte r	Liverpool Supporte r	Other (non- supporter , supports other club or supporter of both)	Total
Sample size	157	298	264	719	48	155	209	412
Mean	£119.84* (£18.53)	£75.50* (£10.00)	£70.02* (£16.45)	£83.27 (£8.41)	£156.26* (£26.29)	£119.71 (£15.05)	£70.39* (£8.84)	£98.73 (£8.23)
CI (low, high)	£83.25 - £156.44	£55.82 - £95.18	£37.62 - £102.41	£66.75 - £99.78	£103.37 - £209.15	£89.97 - £149.44	£52.95 - £87.82	£82.55 - £114.9
Median	£73.62	£0.00	£0.00	£8.83	£132.51	£73.62	£14.72	£53.01
Max	£1472.4	£1472.4	£2355.8	£2355. 8	£736.2	£1472.4	£1472.4	£1472. 4

Zeros (includin g those not WTP in principle)	36.0%	51.0%	56.0%	50.0%	14.0%	31.0%	42.0%	35.0%
Zeros, of those WTP in principle	3.3%	13.4%	9.8%	9.6%	0.0%	6.6%	7.1%	5.9%

Legend: t-test of difference between split sample average and pooled total average excluding that group \*=p<0.05. Note: Results weighted to be representative of Merseyside population in age and gender. Respondents who are not willing to pay in principle are treated as £0 in estimation of mean WTP. WTP question asked as monthly cost of living question, annualised for consistency with other WTP values in this study.

Table 6-10 Number of years willing to pay increased cost of living for the stadium development (Survey B - Valuation of Landuse Options at Bramley-Moore Dock)

Number of Years WTP	2019 survey % (n/N)	2020 survey % (n/N)
1 year	13.4% (49/367)	8.0% (19/238)
2 years	14.7% (54/367)	17.6% (42/238)
3 years	15.0% (55/367)	16.4% (39/238)
4 years	1.9% (7/367)	3.4% (8/238)
5 years	29.4% (108/367)	36.1% (86/238)
7 years	0.3% (1/367)	1.7% (4/238)
10 years	0.8% (3/367)	16.8% (40/238)
Indefinitely	24.5% (90/367)	8.0% (19/238)

Results weighted to be representative of Merseyside population in age and gender.

Table 6-11 Willingness to accept as a one-off payment for their household for no longer having Bramley-Moore Dock in its current condition (Survey B - Valuation of Landuse Options at Bramley-Moore Dock)

2019 survey	2020 survey

	Everton Supporter	Liverpool Supporter	Other	Total	Everton Supporter	Liverpool Supporter	Other	Total
Sample size	11	28	35	74	2	16	29	47
Mean	£162.59 (£59.99)	£79.18 (£28.92)	£270.83 (£208.83)	£189.67 (£108.61)	£0.00 (£0.00)	£71.33 (£58.16)	£7.89 (£3.91)	£30.89 (£21.84)
CI (low, high)	£28.92 - £296.25	£19.84 - £138.51	£-153.56 - £695.22	£-26.79 - £406.13	££ .	£-52.64 - £195.30	£-0.11 - £15.90	£-13.07 - £74.85
Median	£50.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Max	£405.8	£405.8	£10000.0	£10000.0	£0.0	£750.0	£112.5	£750.0
Zeros (including those not WTP in principle)	41.0%	74.0%	84.0%	76.0%	100.0%	69.0%	88.0%	81.0%
Zeros, of those WTP in principle	40.6%	74.1%	84.5%	75.6%	100.0%	69.3%	87.9%	81.5%

Note: Results weighted to be representative of Merseyside population in age and gender. Respondents who are not willing to pay in principle are treated as £0 in estimation of mean WTP.

Table 6-12 Reasons given for WTP/ Not WTP for Stadium development (Survey B - Valuation of Landuse Options at Bramley-Moore Dock)

WTD Catagories	2019 survey	2020 survey
WTP Categories	% (n/N)	% (n/N)
Football culture is important and should be protected	6.4% (24/376)	8.2% (20/244)
The proposed development of Bramley-Moore Dock will benefit the site	21.8% (82/376)	25.4% (62/244)
Bramley-Moore Dock will become more accessible to users with the proposed development	14.9% (56/376)	11.1% (27/244)

Football is an important part of my everyday life	3.5% (13/376)	4.5% (11/244)
I am an Everton supporter/ my family supports Everton	10.9% (41/376)	5.3% (13/244)
The risk of losing UNESCO World Heritage status for the Liverpool Maritime Mercantile City does not affect me much	1.1% (4/376)	1.6% (4/244)
I do not believe that I would really have to pay for increased costs of living*	4.5% (17/376)	0.0% (0/244)
The economic impacts will benefit me personally	5.3% (20/376)	3.7% (9/244)
Due to the significant community, economic and regeneration impacts	29.8% (112/376)	33.2% (81/244)
The new stadium is more important to the city after the Covid-19 pandemic	NA	4.1% (10/244)
Other	0.5% (2/376)	0.4% (1/244)
Don't know	1.3% (5/376)	8.2% (20/244)
Total	376	244
Not WTP Categories		
I have more important things to worry about than football	13.5% (53/392)	19.0% (32/168)
I cannot afford to pay to support the development of the stadium	26.5% (104/392)	23.8% (40/168)
I am already contributing to the city through my taxes	29.6% (116/392)	20.2% (34/168)

I need more information to answer this question	5.4% (21/392)	6.0% (10/168)
There are other institutions which have greater cultural value	3.1% (12/392)	2.4% (4/168)
I do not support Everton	12.0% (47/392)	8.3% (14/168)
The new stadium is less important to the city after the Covid-19 pandemic	NA	9.5% (16/168)
Other (please specify)	7.7% (30/392)	10.1% (17/168)
Don't know	2.3% (9/392)	19.0% (32/168)
Total	392	168

<sup>\*</sup>excluded from mean WTP due to evidence of hypothetical bias. Survey sample results represent raw figures and are not weighted to Merseyside population.

Table 6-13 Reasons given for WTA/ Not WTA for keeping Bramley-Moore Dock in its current condition (Survey B - Valuation of Landuse Options at Bramley-Moore Dock)

WTA Categories	2019 survey	2020 survey
WTA Categories	% (n/N)	% (n/N)
I like Bramley-Moore Dock as it is	15.00% (3/20)	0% (0/20)
I do not want to see Bramley-Moore Dock redeveloped	5.00% (1/20)	16.67% (1/6)
I do not want to see a football stadium at Bramley- Moore Dock	35.00% (7/20)	50.00% (3/6)
The redevelopment will negatively affect my quality of life and/ or that of my family	15.00% (3/20)	0% (0/20)

I don't want the development to impact the heritage assets of the dock	15.00% (3/20)	33.33% (2/6)
I am not an Everton supporter	5.00% (1/20)	0% (0/20)
If compensation is on offer, I would take it*	5.00% (1/20)	0% (0/20)
UNESCO World Heritage Status is more important to the city after the Covid-19 pandemic	NA	0% (0/20)
Other	5.00% (1/20)	0% (0/20)
Don't know	0% (0/20)	0% (0/20)
Total	20	6
Not WTA Categories		
I have more important things to worry about than dockland heritage	10.1% (9/89)	29.3% (12/41)
Leaving Bramley-Moore Dock in its current condition would not affect me much	20.2% (18/89)	26.8% (11/41)
The risk of losing UNESCO World Heritage Status for Liverpool Maritime Mercantile City does not affect me much	5.6% (5/89)	9.8% (4/41)
No amount of money could compensate me for the reduction in quality of life caused by the development	9.0% (8/89)	12.2% (5/41)
I don't agree that local Government funds should be used to compensate for the loss of Bramley-Moore Dock in its current condition	13.5% (12/89)	0.0% (0/41)
I need more information to answer this question	9.0% (8/89)	0.0% (0/41)
There are other institutions which have greater cultural value and should receive Government funding	9.0% (8/89)	2.4% (1/41)
I do not believe this scheme would actually happen	7.9% (7/89)	0.0% (0/41)

UNESCO World Heritage Status is less important to the city after the Covid-19 pandemic	NA	2.4% (1/41)
Other (please specify)	6.7% (6/89)	9.8% (4/41)
Don't know	9.0% (8/89)	
Total	89	4

Survey sample results represent raw figures and are not weighted to Merseyside population. \*excluded from mean WTA due to evidence of strategic bias.

### 6.4.1.1 Socio-demographics

Table 6-14 Sample socio-demographic characteristics (weighted/raked)

	2019 survey			2020 survey		
	Survey A	Survey B		Survey B Survey B		
		Preference to maintain BMD in current condition	Preference for stadium development		Preference to maintain BMD in current condition	Preference for stadium development
	% (n/N)	% (n/N)	% (n/N)	% (n/N)	% (n/N)	% (n/N)
Female	59.4% (492/828)	51.6% (63/122)	46.5% (357/768)	50.3% (259/515)	55.7% (34/61)	49.0% (195/398)
Age (mean)	46 (0.59)	45 (1.61)	49 (0.61)	50 (0.72)	43 (1.98)	50 (0.83)
Household annual income (£, mean)	£35,591 (951.66)	£32,237 (2398.40)	£35,704 (953.65)	£35,867 (1147.09)	£44,153 (4722.20)	£36,492 (1324.27)
Dependent children under 16 years (%)	29.5% (243/823)	32.8% (40/122)	25.8% (197/764)	26.3% (135/513)	38.3% (23/60)	22.2% (88/397)
Married/ with partner (%)	56.1% (457/815)	52.1% (62/119)	58.6% (446/761)	62.0% (316/510)	60.0% (36/60)	56.2% (221/393)

University education (%)	40.6% (333/821)	32.8% (39/119)	33.9% (258/761)	37.9% (194/512)	44.3% (27/61)	42.8% (170/397)
In employment (full- time, part-time, self- employed) (%)	57.3% (472/824)	63.9% (78/122)	60.5% (465/768)	53.9% (276/512)	68.9% (42/61)	57.2% (227/397)
Member of a cultural, conservation, environmental or other organisation (%)	21.4% (177/828)	23.0% (28/122)	18.4% (141/768)	21.7% (112/515)	34.4% (21/61)	23.6% (94/398)
Life Satisfaction: 0-10 (mean)	6.7 (0.08)	7.0 (0.22)	7.4 (0.07)	6.6 (0.10)	6.5 (0.32)	6.7 (0.11)

## 6.5 Validity testing

Table 6-15 Determinants of willingness to pay/willingness to accept

	2019 S	urvey B	2020 Survey B		
	WTP for stadium development	WTA compensation for stadium development	WTP for stadium development	WTA compensation for stadium development	
	Coefficient (t)	Coefficient (t)	Coefficient (t)	Coefficient (t)	
Gender: Female	1.131 (0.08)	-193.5 (254.4)	-7.412 (21.04)	-53.45 (37.30)	
Age: Log transformation, using midpoint	-27.30 (-1.06)	227.7 (399.8)	3.867 (25.51)	22.83 (30.66)	
Household income: Log transformation, using midpoint	37.59*** (3.01)	-479.1 (458.1)	45.96*** (12.62)	-11.29 (18.18)	
Education level: Degree and above	18.64 (0.91)	644.5 (579.3)	-18.79 (19.90)	-12.33 (32.19)	
Dependent children	-25.68 (-1.29)	575.4 (663.5)	-7.939 (19.36)	57.08 (54.79)	
Current Merseyside resident	-15.01 (-0.41)	0 (.)	-3.478 (19.39)	28.89 (28.70)	
Distance to Goodison Park stadium (Log geodesic miles)			31.81 (20.12)	51.80 (40.31)	

Member of a cultural, conservation, environmental or other organisation	1.175 (0.06)	-241.6 (360.5)	12.16 (19.85)	47.88 (43.57)
Familiar with UNSECO World Heritage Status: Very/ Extremely	50.02*** (2.94)	536.0 (473.1)	12.73 (22.04)	54.16 (81.92)
Rank government spending on sport as a top 5 fiscal priority	0.839 (0.04)	-542.2 (574.1)	-10.06 (9.019)	-9.744 (11.05)
(Strongly) Agree: Historic buildings should be preserved for future generations	-14.84 (-0.65)	-337.0 (298.8)	56.49* (31.10)	-22.27 (24.98)
Everton supporter: Self-reported (includes those who support both clubs)	54.08*** (2.96)	-84.36 (195.1)	-349.0** (177.0)	60.92 (209.4)
Constant	-157.0 (-0.92)	5399.6 (4695.4)	388	44
Observations	634	53	0.035	0.011
Adjusted R <sup>2</sup>	0.05	0.021	-7.412 (21.04)	-53.45 (37.30)

Notes: \*\*\* significance at <1%; \*\* significance at <5%; \* significance at <10%. Reference group: for gender ref = male; for education Degree and above ref = all qualifications under Degree; for Dependent children ref = no children; for Familiar with UNESCO: Very/Extremely ref = not at all – moderately familiar. Gross annual household income; averages computed using the midpoints of the income and age categories. Heteroskedasticity-robust standard errors. All VIF scores <2 in pooled regression.